

Transport for London
London Taxi and Private Hire



Private Hire Vehicles – have your say

Help us to shape the future of the private hire industry in London by having your say in our comprehensive regulations review of private hire services.

In recent years there have been a number of developments within the private hire industry, including advances in technology and changes to how people engage and share private hire services. We want to ensure the regulations that provide for the licensing of private hire operators, drivers and vehicles keep pace with these changes.

We have today launched a public consultation, seeking your views on the regulations. This consultation covers a range of topics and questions including:

- Should we have an English language requirement for drivers?
- Is it beneficial to introduce new training requirements for applicants?
- Should we review the current arrangements for vehicle insurance?
- Do you have views on what information should be captured by an operator as part of a customer booking record?

The consultation opens today and runs until 19 June 2015.

You can find it on our website:

<https://consultations.tfl.gov.uk/tph/private-hire-regulations-review>, where you will also find details of how to respond.

Helen Chapman
General Manager,
London Taxi and Private Hire

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