



Card payments in taxis consultation

We are seeking views on whether passengers should be able to pay by debit or credit card in all licensed taxis (black cabs) in London.

Since 2014 passengers have been able to pay by card across the bus and Tube networks and an increasing number of people are paying for other goods and services by card. At present there is no obligation on taxi drivers to accept card payments and only around half of taxi drivers in London do so. However, research has shown that the majority of taxi passengers (83 per cent) would like to be able to pay by card in all licensed taxis and in light of this we are reviewing credit and debit card payments in taxis.

It is important to note that we are not proposing that taxis stop accepting cash payments or become 'cashless'. If it was decided that passengers should be able to pay by card in all licensed taxis then this would be in addition to being able to pay by cash and not a replacement for cash payments.

To view the consultation material and provide your views, please visit our website at <https://consultations.tfl.gov.uk/taxis/card-payment>

The consultation is open until **24 July 2015**.

Please contact us at consultations@tfl.gov.uk should you have any questions regarding these proposals.

A handwritten signature in black ink that reads "Thomas Moody".

Tom Moody
Head of Policy and Service Development
London Taxi and Private Hire
19 June 2015

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