



LONDON UNDERGROUND LIMITED

SAFETY BULLETIN

LUSEA Ref. No.: N/A	No 8 in – 2013	Date of Incident: N/A
Location: All Non-operational site		Date of Issue: 25 July 2013
Author: Steve Reeves		Expiry Date: 31 January 2014
Authorising HSE GM: Catherine Behan		Review Date(s): 31 January 2014

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Ambulance Requests (Non-Operational Staff)

Background:

During a recent medical incident involving a member of CPD staff, an attempt was made to request an ambulance via an 'Auto' telephone.

Dialling 999 from an Auto phone will connect directly to the British Transport Police, not the emergency services operator.

Action:

- All non-operational staff are reminded that requests for ambulances should be made by dialling 999 from mobile or external telephone and not an 'Auto' telephone.
- Operational staff should continue to contact the LUCG or Service Controller as per the LU Rule Book
- The reporting of all incidents using the Incident Reporting Line or eIRF system remains unchanged

Further guidance is available on the Source help page:

<http://source.tfl/HelpAndGuidance/BuildingsAndFacilities/2738.aspx>

PLEASE COMMUNICATE THIS SAFETY ALERT TO YOUR TEAMS, PROJECTS & SUPPLIERS AS RELEVANT

Distribution:

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