In summer 2015 we carried out a wide-ranging consultation asking for views to help us to shape the future of the private hire industry in London.

We have now analysed the 4,000 responses and the report of this consultation is available on our website here: consultations.tfl.gov.uk/tph/private-hire-regulations-review.

After careful consideration of the responses, we have developed a set of more detailed proposals to clarify the issues and address the concerns raised in the previous consultation. We would like to hear your views on these proposals.

These include proposals to improve driver skills, including English language capabilities and stricter requirements for insurance, as well as proposals around the way private hire operators can accept bookings and changes to how bookings are recorded. In addition a tough topographic exam to test driver navigational skills will also be introduced.

The consultation opens today and will run for 12 weeks until 23 December 2015.

Alongside the consultation, TfL has also published a vision for the future of the taxi and private hire trade as a whole, setting the proposed changes to private hire regulations in the wider context of developments in the entire industry.

You can find the consultation on our website here: consultations.tfl.gov.uk/tph/private-hire-proposals, where you will also find details of how to respond.

The Taxi and Private Hire Strategy can also be found on our website here.

Helen Chapman
General Manager,
London Taxi and Private Hire

30 September 2015
For previous Notices visit tfl.gov.uk/tph