



Suburban Action Plan - Next Steps

Earlier this year, we published the Suburban Action Plan, which sets out the steps Transport for London (TfL) is taking to address the concerns of London's 3,400 suburban taxi drivers and create a sustainable suburban licensing system that benefits both the trade and the public.

As part of the plan, we committed to establish a regular forum to discuss issues specifically faced by suburban drivers, and to work with you to resolve issues in your local sectors. The forum will meet quarterly from April 2016, and each sector will be invited to send two suburban taxi drivers, in addition to the established trade members - who between them represent around a third of all suburban drivers.

Prior to that forum, we will be running a series of roadshows in each suburban sector, starting with Sector 1 (Havering, Barking, Dagenham) and Sector 2 (Greenwich) prior to Christmas, and finishing with Sector 9 (Harrow, Barnet and Brent) in early 2016. The sessions will be attended by me and a number of my senior managers, and will be an opportunity for us to listen to your concerns and discuss what we can do to address them, as well as for you to tell us who you want as your representatives in the new suburban taxi forum meeting.

We will be writing to each of you individually to let you know the dates, locations and details for the roadshow in your area before they take place.

I look forward to meeting many of you at these events in the coming months.

A handwritten signature in black ink, appearing to read 'Helen Chapman'.

Helen Chapman
General Manager,
London Taxi and Private Hire

2 October 2015

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