



## Coronavirus – update 16

In a year that has been significantly challenging for all taxi and private hire licensees, we want to extend our thanks for your hard work and resilience. We also appreciate your patience as we continually adapted our licensing services to meet the latest Government guidance.

The efforts you have made to adapt to unprecedented circumstances, the steps taken to improve passenger safety and the provision of services that have enabled key workers and those that need to travel throughout the coronavirus pandemic have been exceptional.

We would also like to thank all trade representatives for their ongoing engagement this year. The increased frequency of meetings since the beginning of the pandemic has enabled us to gain a greater understanding of the issues facing the trade. We look forward to continuing these conversations and working towards a return to something approaching normality in 2021.

Thank you once again for your perseverance in this difficult year – this Notice is a reminder of the resources and support available to all licensees.

We hope you find this information useful and have a restful and enjoyable festive period.

### **Mental Health and Wellbeing**

People can find Christmas a difficult time and this year will be even more so.

We continue to encourage licensees to prioritise their mental and physical wellbeing. It is important to be self-aware and spot any early warning signs of feeling mentally unwell and to seek help and support at the earliest opportunity.

The following support services are available to all licensees and some now offer coronavirus-specific advice:

- [GOV.UK – Find out what support you can get if you're affected by coronavirus](#)
- [Rethink Mental Illness](#)
- [Mind](#)
- [Citizen's Advice](#)
- [CALM](#)
- [Stress Management Society \(SMS\)](#)

Please also visit our dedicated [Taxi and Private Hire Health and Wellbeing webpage](#) for further information, advice and guidance and details of financial support that is available to licensees.

## **Financial support**

The Government has a number of financial support packages for those affected by the coronavirus restrictions, including increased support for the self-employed.

If you have previously claimed a grant via the Self-Employment Income Support Scheme (SEISS), the online service to see if you are eligible for a third grant is now available.

To make a claim for the third grant your business must have had a new or continuing impact from coronavirus between 1 November 2020 and 29 January 2021, which you reasonably believe will have resulted in a significant reduction in your profits.

The third taxable grant is worth 80% of your average monthly trading profits, paid out in a single instalment covering 3 months' worth of profits, and capped at £7,500 in total. If you are eligible, you must make your claim for the third grant on or before 29 January 2021.

The government has also produced guidance for [what to do if you're self-employed and getting less work or no work](#) which licensees may find useful.

Companies can also apply for financial support from the Government. The [Coronavirus Business Interruption Loan Scheme \(CBILS\)](#) provides financial support to smaller businesses affected by coronavirus and the [Bounce Back Loan Scheme \(BBLs\)](#) enables smaller businesses to access finance more quickly during the coronavirus outbreak. The deadlines for applications for both loans have recently been extended until 31 January 2021.

For full information on the financial support available, to check your eligibility and to make an application, visit the [gov.uk website](#).

Please stay safe and have a wonderful festive period.

Graham Robinson

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Taxi and Private Hire  
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*For previous Notices and additional licensing information, please visit [tfl.gov.uk/tph](https://tfl.gov.uk/tph)*