



## London Taxi and Private Hire

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London SE1 8NJ

Phone 0845 602 7000  
[www.tfl.gov.uk](http://www.tfl.gov.uk)

### Online DBS application

To commence an online DBS application, go to [www.online.tmgcrb.co.uk](http://www.online.tmgcrb.co.uk) and select **REGISTER** from the login screen.

Select and complete the appropriate details using the below table.

Org PIN	104176
Org name	Taxi Vehicle Owner
Secret word	tphcrb

Follow the onscreen instructions to complete your application. Full guidance notes can be downloaded from [www.tmgcrb.co.uk/tph](http://www.tmgcrb.co.uk/tph)

### Paper DBS application

If you do not have access to a computer or email address, a paper-based application is available. To request a paper application pack, please contact TMG CRB on 0845 251 5000 or email [tphcrb@tmgcrb.co.uk](mailto:tphcrb@tmgcrb.co.uk)

### Fees

- Online (includes ID verification): £42
- Paper (excludes ID verification): £44

For the paper application service TMG CRB recommends using the Post Office ID checking service form (additional £7.15 payment to be made at the Post Office Counter). Alternatively you can mail original documents to TMG CRB via Special Delivery including a pre-paid Special Delivery envelope for safe document return.

## **Help and support**

Should you require help and support with your TMG CRB application you can contact the TMG CRB administration team on 0845 251 5000 or [tphcrb@tmgcrb.co.uk](mailto:tphcrb@tmgcrb.co.uk)

The TMG CRB Administration team helpline is available between 8.30am – 5.30pm Monday to Friday with a 24-hour messaging service.