



Northern Line Extension

Kennington Park and Newington Community Liaison Group (CLG)

Monday 30 January 2017
The Royal British Legion, Kennington

Attendees:

Name	Organisation
Cllr rep: David Amos (Cllr DA) (CHAIR)	LB Lambeth
Cllr rep: Eleanor Kerslake (Cllr EK)	LB Lambeth
Officer ref: Bill Legassick (BLeg)	LB Southwark
Jon Kirkup (JK)	Transport for London
Melanie Barker (MB)	Transport for London
Michael Tarrega (MT)	Transport for London
James Fretton (JT)	Transport for London
David Mitchelmore (DM)	Transport for London
Mabel Garcia (MG)	Ferrovial Laing O'Rourke (FLO)
Caroline Brennan (CB)	Ferrovial Laing O'Rourke (FLO)
Rob McCarthy (RM)	Ferrovial Laing O'Rourke (FLO)
Alejandro Vazquez (AV)	Ferrovial Laing O'Rourke (FLO)
Gordon Johnston (GJ)	Friends of Kennington Park
Susanna Dobson (SD)	Kennington Park Road Residents' Association
Lynda Haddock (LH)	Resident
Bridget Bell (BB)	Resident
Jamie Carpenter (JC)	Resident
John Mealey (JM)	Admin support (minute taker)

Apologies: None

	Item	Action
1.0	Introductions and apologies	
1.1	The chairing of the CLG takes place on a rotating basis between councillors representing Lambeth and Southwark.	
1.2	Cllr DA chaired the meeting on this occasion.	
1.3	No apologies received.	
2.0	Minutes of the previous meeting – accuracy and matters arising	
2.1	Cllr DA asked if anyone had any issues regarding the accuracy of the minutes from the meeting on 10 October 2016. No issues were raised.	
2.2	Cllr DA approved the minutes from 10 October 2016.	
2.3	Cllr DA went through the action points from the previous meeting:	
	2.2 – Cllr EK advised that the condition of Kennington Park Place has been looked at and the first draft of the traffic management survey has been produced. BLeg informed attendees he advised the Highways Inspector about the condition of Kennington Park Place, who will now investigate.	
	2.3 – MT advised that residents on Amersgate Street were not receiving newsletters, however, they now are. MT thanked the CLG for noticing this.	
	3.15 – GJ advised he has not seen evidence of the dog walking area being changed at Kennington Park, however he has not heard of any complaints. Cllr DA advised this issue has been raised with Lambeth Council.	Lambeth
	3.16 – BB passed on her thanks to Cllr EK for raising the issue of HGVs using John Ruskin Street.	
	4.6 – Following Cllr DA’s concern that residents feel like they hear the existing Northern Line more, MT advised there are still Northern Line issues and a small number of complaints have been received, however this is being investigated. MB confirmed track replacements have been done and ongoing monitoring is also taking place.	TfL
	8.2 – MT advised he has no updates on the improvement issues which were brought forward by Florence Eshalomi (Assembly Member Southwark & Lambeth). MT to feedback once updates have been received.	MT

	Item	Action
2.4	Cllr DA confirmed no other points have arisen from the previous minutes.	
3.0	Northern Line Extension progress update and presentation (attached)	
3.1	AV, MG and RM gave a presentation on:	
	<ul style="list-style-type: none"> - Progress on the project between October 2016 – January 2017 - Planned Kennington 2017 possessions - Site logistics - Environmental monitoring - Kennington Park working hours - ‘Your Feedback’ - Complaints summary - Engagement opportunities 	
3.2	AV advised that good progress has been made and the 9.5m step excavation has now been completed. AV also said that the 6.5m step excavation and ring erection will now commence.	
3.3	AV explained the installation of propping took place w/c 17 October 2016, following the completion of the excavation. The installation of the main propping, as well as the spray concrete lining, took place w/c 31 October 2016.	
3.4	AV said the installation of the SGI rings took place w/c 9 January 2017, with the first permanent SGI rings installed w/c 23 January 2017. AV also advised the completion of the 6.5m excavation and ring Step Plate Junction will be in April 2017, with the completion of the 9.5 ring erection Step Plate Junction due for June 2017. Finally, AV said the completion of the Step Plate Junctions including headwall concrete pours will be July 2017.	
3.5	AV informed the CLG of the planned possessions for delivery of the NLE track works to tie into the Kennington Loop. The planned possessions are:	
	<ul style="list-style-type: none"> o 3 x 52 hour weekend possessions <ul style="list-style-type: none"> - 16 – 17 September 2017 - 30 September – 1 October 2017 - 14 – 15 October 2017 o 10-day Christmas 2017 blockade <ul style="list-style-type: none"> - 23 December 2017 – 1 January 2018 	
	<i>Please note that all closures are subject to change, if London Underground needs to operate a service or if an emergency occurs.</i>	
3.6	AV advised that during the three weekend possessions, work on the actual extension will not take place and the rings will be removed. AV	

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	<p>did state the Christmas possession will be a full 10 days of works, to ensure the actual physical track connection of the existing Northern line to the NLE is complete. The line will then be handed over to London Underground on 1 January 2018.</p>	
3.7	<p>MG stated the possessions have to be booked well in advance and it is crucial that works take place 24/7 during the allocated time.</p>	
3.8	<p>Cllr DA asked what is meant by the term “possessions”. MB said the word “possessions” is railway terminology and means that TfL will take possession of the railway to complete the essential work.</p>	
3.9	<p>MB repeated that work takes place 24/7 during a possession and during this time, no train movements take place. Cllr EK asked for confirmation that the Loop will not have any services going around it but it will still be possible to use different trains and that residents should not notice any difference. MB answered this was correct. JK said the service will be slightly different but will be running.</p>	
3.10	<p>BB asked whether TfL expects the work to cause any settlement inducing. MB replied no because the work is not settlement inducing, as it is not connected to the ground.</p>	
3.11	<p>MG informed the CLG that 24/7 works and deliveries during the possession will be noticeable to residents, but stressed the work is critical.</p>	
3.12	<p>BB asked what the predicted noise level will be during the possessions. RM said he is currently preparing the noise predictions and once he has them, he will share them at the next CLG.</p>	RM
3.13	<p>MT advised that TfL will proactively engage with residents who might be affected. MG said it is currently being investigated to see which properties could potentially be affected by the works.</p>	
3.14	<p>JC asked whether the acoustic shed doors will be opening and closing during the working operations. MB answered yes and advised that the planning permissions state TfL cannot go in and out of Kennington Station and has to use the shafts instead. MB said noisy works will take place in the day, where possible but certain operations such as concrete pours may take place overnight and could be disruptive.</p>	
3.15	<p>Cllr DA asked for new documentation to be written in a language that everyone can understand. Cllr DA also said residents will want to plan their lives accordingly, so it would be appreciated if the program of work during the possessions could be created sooner rather than later.</p>	TfL / FLO
3.16	<p>BLeg asked when the first draft of the program of work during the possessions will be available. MB said TfL could commit to providing the</p>	

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	first draft at the next Kennington Park CLG.	TfL
3.17	Cllr EK stressed it would be very helpful for residents to see the program of work, especially in De Laune Street, as they have had a bad experience during the project.	
3.18	MG said the main excavation work has now finished so residents should notice the difference in noise levels and lorry movements. MG stated that 880 lorry movements took place during November 2016, however this is now down to 80 lorry movements a month for January, February, March and April 2017.	
3.19	RM continued with the presentation and discussed the environmental monitoring locations. RM advised where the noise (red), dust (orange) and continuous air (blue) monitors are located.	
3.20	RM advised if set sound levels are exceeded, FLO receives text/email alerts instantly so that the issue can be investigated and rectified. RM also said dust deposition measures are located on site and when these are gathered, it advises how much dust has been collected. RM stressed that real time responses advise of an issue instantly, whereas dust deposition measures do not.	
3.21	RM provided the environmental monitoring results for the period between October – December 2016. <i>Please note the blue levels within the presentation show the 10-hour average throughout the day.</i>	
3.22	RM explained the green line in the monitoring results is the Section 61 predicted construction noise level and the red line is the trigger limit level. RM informed the CLG the only noise trigger level exceedances throughout this period were not due to the NLE works, they were due to sirens etc.	
3.23	LH said her neighbours on De Laune Street had to move out because the noise was “unbearable”. LH said the monitoring results paint a picture that everything has been fine, however this has not been the case. RM advised LH that the monitoring results only reflect activity on site and De Laune Street data has not been included in the figures. RM said due to data protection, he is unable to reveal all of the issues on De Laune Street.	
3.24	BB said to RM that it would be good if TfL informed residents of what happened in De Laune Street. Cllr DA said it would be helpful if TfL shares the good news but also acknowledges the negative aspect of the noise and works. RM said when a complaint is received, it is dealt with on a case-by-case basis and is investigated directly with the resident. Cllr DA appreciated RMs response but said TfL should give the message that it is working very hard on a case-by-case basis with residents, when a complaint is made.	TfL / FLO

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3.25	Cllr EK said it is crucial for TfL to recognise in the CLGs that certain residents have been affected by the project, as residents need to know what was done about this.	
3.26	GJ said people in a property near to him had to move out because they were extremely affected by the project and this showed how issues can be very subjective. MB said this is why each complaint is dealt with on a case-by-case basis. Cllr DA agreed but said it is a crucial message for TfL to show it has empathy.	
3.27	RM carried on with the presentation and said the acoustic enclosure has helped limit dust exceedances. RM said this demonstrates the enclosure does work and helps limit the disruption.	
3.28	Cllr EK asked TfL if it is expecting the dust and noise levels to remain stable over the next six months. MB answered yes.	
3.29	<p>RM provided an update on the Kennington Park working hours:</p> <ul style="list-style-type: none"> - Excavation of the shaft and tunnels continues to be 24/7 - Core hours are 8am – 6pm, Monday to Friday and 8am – 1pm, Saturday - NLE has applied to Lambeth Council to allow for deliveries of cement over the weekend, as a contingency 	
3.30	<p>MG provided an overview of public feedback received and the subsequent action taken to help improve the situation:</p> <p>Feedback received: The jet washers used are producing loud noise.</p> <p>Action taken: New equipment was procured which was electrical, meaning the jet washers were less intrusive.</p> <p>Feedback received: Improve the process for residents when they notice sticking doors and cracks in properties.</p> <p>Action taken: One-to-one visits arranged regularly with the affected properties. Reimbursements for the repairs are also ongoing.</p> <p>Feedback received: More engagement with schools.</p> <p>Action taken: Revisited Kennington Park Academy and have also started a pilot programme with Sacred Heart School. Kennington Park Academy has also been invited to visit site to see the tunnel boring machines (TBMs) live.</p>	

	Item	Action
	<p>Feedback received: Proactively engage ahead of planned works.</p> <p>Action taken: Letter drops and door knocking for residents who may be impacted by future works.</p> <p>Feedback received: Provide information on the Step Plate Junction</p> <p>Action taken: A session was held at Durning Library on 10 November 2016 to provide information on the Step Plate Junction.</p> <p>Feedback received: More engagement needed for the head house and landscaping project.</p> <p>Action taken: A session was held at Kennington Park Community Centre on 23 November 2016 to discuss the head house and landscaping.</p> <p>Feedback received: Engage with local MPs and members of the Greater London Authority (GLA)</p> <p>Action taken: Site visit took place on 27 October 2016 for GLA members.</p>	
3.31	In regard to properties that have suffered cracks and sticking doors, Cllr DA asked how many cases have been reported. MG replied 25 from Kennington Green and 15 from Kennington Park. All issues have been investigated and are in the process of being rectified.	
3.32	Cllr DA hypothetically asked if an issue was reported from properties 1 and 5, would properties 2, 3 and 4 also be investigated. MB answered no and advised TfL only reacts to issues that have been raised. MB said residents have been advised of the process.	
3.33	Cllr EK asked MG whether lessons had been learnt since overcoming previous issues. MG said yes and advised that the team is taking a more proactive approach for the next phase of works. MG advised that door knocking has taken place but it is difficult to predict how properties will be affected. MB said the door knocking has been a success and “quite a few” residents were spoken to, with only two residents asking for a further one-to-one. MB acknowledged that the project should have reached out specifically to the group of residents above the SPJ as well as relying on attendance at the CLG’s where the project gives its main update.	
3.34	SD asked how many residents attended the head house meeting on 23 November 2016. MG answered approximately seven. BB stated that the venue was changed at the “eleventh hour” which affected the number of attendees.	

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3.35	MG informed the CLG that since the last meeting, 332 cases have been opened across the whole project, with 52 cases still active. Out of the 52 active cases, 32 are enquiries and 20 are complaints. MG advised the active cases are not being ignored but are simply still being investigated.	
3.36	BLeg said the complaints graph within the presentation does not resemble what MG had said. MG advised BLeg the graph was produced last week but there has been an update since.	
3.37	MG said a number of complaints come from repetitive cases and the details of all complaints are shared with Southwark, Lambeth and Wandsworth councils. BLeg advised he receives the NLE complaints spreadsheet but finds it difficult to use. BLeg requested to have a regular meeting with TfL/FLO to explain how complaints are being/have been dealt with. BLeg will then report back to the CLG whether he is happy that complaints are being investigated and resolved.	TfL / FLO & BLeg
3.38	Cllr EK said it is “great” that council officers are receiving the complaints spreadsheet as officers need to understand what the complaints are and how they are resolved. Cllr EK requested that in future CLGs, complaints information is also localised to make it more specific and relevant.	TfL / FLO
3.39	MG presented the engagement, skills and employment update. MG informed the CLG that TfL/FLO is keen to get involved with community events so please advise of any engagement opportunities available.	
3.40	MG said 27 job roles have been advertised through local brokerages, with eight being completed. BB asked what happens if local people do not fill the job positions available. MG answered that contractors then look for people to fill the positions. MG stressed that TfL/FLO is eager for local people to work on the project.	
3.41	MG advised how to contact the team, should anyone have any queries.	
4.0	Kennington Park head house update	
4.1	JK provided a Kennington Park head house update and said TfL is proposing to have two or three more drop-in events. JK said drop-in invites will be sent a few weeks in advance and will give the public different opportunities to meet the architects and engineers. JK stressed TfL cannot say it will satisfy all views and requests but will do its best to bring them together to create a final design.	
4.2	Cllr DA asked for a brief timetable. JK said the first drop-in will be during February/March after half-term, with the second drop-in to be at the end of March.	

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4.3	BB asked whether the same architect will be used for both Kennington areas. JK answered yes. BB also asked how the architect is selected. MB advised BB any architect can apply and it is judged on cost, quality, experience etc. BB stressed that a set procurement process is followed.	
4.4	JC asked JK whether the design shown at the last drop-in session is the final design. JK answered that FLO has developed the design to be submitted but consultations will then be held to hear the community's views and wishes. Cllr DA asked whether the community is going into the consultation with an honest proposition or whether the design proposal is set in stone. JK said the size and location cannot be changed but the appearance and how the landscape around it fits in can be discussed. Cllr DA asked for confirmation that the size and location of the head house is fixed, but everything else is open for comment. JK confirmed this is correct.	
4.5	Cllr DA asked whether the CLG will meet again before the plan is submitted. MT answered yes.	
4.6	SD said residents should be aware the application is a new one because the location has changed. Because of this, the consultation period will last 14 weeks.	
4.7	MT said a key part of TfL's Engagement Strategy is to make people aware of constraints. Cllr DA said this has been the theme of the CLG and advised TfL to "start with that sentence" in future so the community is aware.	
5.0	Restoration of Park once works are complete	
5.1	Nothing further to be added (standard agenda item).	
6.0	Construction noise	
6.1	Discussed during item 3.	
7.0	Defect surveys, settlement deeds and monitoring	
7.1	Discussed during item 3.	
8.0	Restoration of the wider area	
8.1	LH said a commitment was made before the project started by TfL to improve the wider area. Going forward, Councillors will speak to TfL	Cllr DA, Cllr EK /

	Item	Action
	about improving the wider area and this item can now be removed from the agenda for future CLGs.	TfL
9.0	Kennington Station	
9.1	Cllr EK said the inspector and the fire brigade has concerns regarding the health and safety of Kennington Station and stressed that the public needs to know whether there is an update so that concerns can be alleviated. MT said Florence Eshalomi (Assembly Member Southwark & Lambeth) is discussing the issue with senior management at TfL.	MT
9.2	Cllr EK asked JK for an update regarding Condition 19 (monitoring of passenger numbers). JK answered that it has not yet been submitted, but will be ASAP. BLeg requested that residents and he are notified once Condition 19 has been submitted. MT agreed.	
9.3	JK stressed that management processes will be in place, like other stations, to ensure the health and safety of passengers is maintained.	
10.0	Future agenda items	
10.1	No future agenda items.	
11.0	AOB	
11.1	MB clarified a point she made during the CLG (3.9). MB advised the closures she referred to are only the closures for the NLE. MB said this does not mean there will not be other line closures, potentially on the Northern Line, but these closures would be linked to maintenance work and not the NLE work.	
11.2	Cllr EK informed the CLG the first draft of the Kennington traffic management study has been produced. Cllr EK said she hoped the document would be finalised over the next few weeks but advised that in the meantime, feedback would be welcomed. MT advised Cllr EK the document would be passed onto the correct people. <i>Copies of the draft Kennington traffic management study were available to pick up during the CLG.</i>	
11.3	BLeg said Lambeth Council's traffic people are finalising plans for John Ruskin Street and one proposal at the moment is to make the end of Dale Road southbound only for HGVs, however cars and bikes would still be able to go both ways. BLeg also said a width restriction has been included in the proposal and advised the survey is due to be commissioned over the next few weeks but stressed that nothing has been finalised yet.	

	Item	Action
11.4	MT advised that he is looking to fix the CLG dates for the rest of 2017. Cllr DA was happy with this.	MT

Meeting started at 18:31 and closed at 20:13
Minutes drafted by JM