



## Northern Line Extension Nine Elms Community Liaison Group

12 July 2018

Southbank Club, 124-130 Wandsworth Road, London, SW8 2LD

### Attendees:

Name	Organisation
Carla Arnold (CA)	FLO – NLE
Jose Chicharro (JC)	FLO – NLE
William Cowell de Gruchy (WCdG)	Resident
Will Crafter (WC)	TfL
Hugo Cuesta (HC)	FLO – NLE
Michael Flynn (MF)	TfL
Martynas Kapleraitis (MK)	FLO - NLE
Charles Pender (CP)	Resident
Tharshika Sivagnanum (TS)	TfL
John Mealey (JM)	Admin support / minute-taker

Apologies: Mabel Garcia, Claire Holland

	Item	Action
<b>1.0</b>	<b>Introductions and apologies</b>	
1.1	As the usual chair, Cllr Holland, had not arrived, Michael Flynn (MF) asked attendees whether they were happy for him to chair the meeting. No objections received.	
1.2	All attendees introduced themselves.	
<b>2.0</b>	<b>Minutes of previous meeting – accuracy and matters arising</b>	
2.1	MF asked whether there were any objections to the accuracy of the previous Nine Elms CLG minutes from 15 January. No objections	

	Item	Action
	received.	
2.2	MF asked whether there were any matters arising, following the previous meeting.	
2.3	Charles Pender (CP) explained he did not attend the January CLG, however at the November meeting he asked for more details regarding the noise modelling figures for the NLE, once the extension is operational. CP said the figures provided to the public were for the worst-case scenario, so he requested the mid-case modelling estimates. CP said he sent two emails, as he did not receive a response to his request but nobody has ever responded. CP said if he does not receive a response within the next week then he will not attend any more CLGs. MF apologised to CP and said we will investigate the action and will ensure a response is received ASAP.	<b>MF</b>
2.4	CP also said he turned up to the CLG meeting in April which was postponed, however he was never informed that the meeting was not going ahead. CP said tonight's CLG is the first meeting for six months which is not good enough and he feels the whole process of the CLG has broken down and said it has become a "waste of time".	
2.5	CP was frustrated that only six days' notice was provided for tonight's CLG and felt this was why the attendance was so low. CP also said he did not receive the relevant papers prior to tonight's meeting (minutes, agenda etc).	
2.6	CP asked why only six days' notice was provided to the community. MF explained he joined the project in June and was aware of the CLG date then but the venue had not been booked, so could not advise the community until the CLG was 100% confirmed. MF also said there were local elections in May, which meant the CLG could not take place during purdah. CP asked MF why the community was only given six days' notice when the date was set in June. MF stressed the date was only provisionally set and repeated that he wanted to notify residents once the CLG was 100% confirmed. CP commented that it is "hopeless" holding the CLG at such short notice. MF apologised.	
2.7	CP suggested that TfL no longer revolves the CLG meeting date around local councillors. CP said the councillor who usually chairs the meeting is no longer in cabinet, although there is a new councillor. CP felt it was not good enough that tonight's meeting was taking place two months after the local elections.	
2.8	MF said he would take away an action from the meeting to make sure the whole CLG process is improved for the next meeting and that invites are sent out much earlier. CP was happy with this but wished to log a formal complaint about the whole process and the experience he has had in the build up to tonight's meeting.	<b>MF</b>

	Item	Action
2.9	Carla Arnold (CA) stressed the project is extremely keen for more people to attend the Nine Elms CLG and said the number of staff members present at the meeting shows how passionate the team is to provide updates.	
2.10	CA appreciated that not enough notice was provided for tonight's meeting but said invites were sent to approximately 160 people. CA repeated the project is keen for more community representatives to attend the CLG and said the team communicates with residents regularly.	
2.11	CP said he was unsure what attendance is like at other NLE CLGs but appreciated attendance is always low at Nine Elms. However, this does mean it was OK to cancel the April meeting without notifying the community.	
2.12	CP also said it was not acceptable that the relevant paperwork was not distributed to the community before tonight's meeting. MF accepted the organisation of the meeting had not been smooth and apologised for the inconvenience caused.	
<b>3.0</b>	<b>NLE Progress update and presentation</b>	
3.1	Hugo Cuesta (HC) provided a Nine Elms site overview progress update.	
3.2	HC referred to the first image used in the presentation and advised it was taken this morning (12 July).	
3.3	HC advised two new cranes have arrived site and they will both be used to start the superstructure works. Over the coming weeks, the community will notice the project team will begin to build up.	
3.4	HC said the excavation works at the bottom of the station are now complete and the team has now started "bouncing back". Structural items within the different levels were finished while excavating down. Now that excavation works have finished, the team will work on some of the other levels on the way up to the ground floor again.	
3.5	HC said more than 8,000 cubes of concrete has been poured so far at the site. HC said the team has also worked hard to ensure the station is watertight.	
3.6	<p>HC provided a summary update of the works that took place between January and July 2018. Works include:</p> <ul style="list-style-type: none"> <li>- Excavation to basement level -4 completed</li> <li>- Shear walls on basement levels -2 to -1 completed</li> <li>- Completion of the base slab construction</li> <li>- Lining wall on basement level -2 over 80% complete</li> <li>- 28 out of 30 columns completed on basement level -2</li> </ul>	

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	<ul style="list-style-type: none"> <li>- Construction of basement level -4 to -2 has commenced</li> <li>- Tower crane erection complete</li> </ul>	
3.7	<p>HC advised more than 100,000 cubes of muck have been taken away from site since the start of the project. William Cowell de Gruchy (WCdG) asked what the muck is used for, once removed from site. HC advised the muck is sent to one of two places; it is either sent to Battersea, where it is then removed by barge. The project also engages with other sub-contractors, who then take the muck away for landfill.</p>	
3.8	<p>HC advised of the works due to take place on site between July-October 2018. These works include:</p> <ul style="list-style-type: none"> <li>- Steel reinforcement and concrete pour of lining walls at basement level -2</li> <li>- Construction of shear walls on the basement levels</li> <li>- Construction of the below-ground columns to be completed</li> <li>- Commencement of platforms and installation of the precast walls</li> <li>- Commencement of the structural work for the above ground structure</li> </ul>	
3.9	<p>HC said the station platforms are due to be delivered to site soon and they are essentially like a jigsaw puzzle. When the platforms are installed, each section will be put together. There will be an increase in site deliveries at the end of July/start of August for this operation.</p>	
3.10	<p>Looking ahead, HC explained that works will soon take place above ground. The team will also start the fitting out phase of the project (cladding, tiling, screeding etc.).</p>	
3.11	<p>CP asked whether the station will have two entrances. HC answered no and explained there will be one entrance and one ticket hall. The entrance will be on Wandsworth Road.</p>	
3.12	<p>Jose Chicharro (JC) provided an environmental monitoring update. JC also said that all of the information he provides is also available on the TfL website and has been processed by the noise team.</p>	
3.13	<p>JC started with a noise update and explained there are two noise monitors at the site, both of which are on Pascal Street (<i>blue icons on the presentation</i>).</p>	
3.14	<p>JC said the red dots within the presentation are the sensitive receptors. JC also advised that the receptors on Wandsworth Road can be influenced by noisy traffic etc.</p>	
3.15	<p>JC provided a noise monitoring update for the period between January-June 2018. The noise limit set for the NLE is 75 decibels and the project cannot exceed the limit over a 10-hour average between 8am-6pm.</p> <p>JC said noise monitoring also takes place overnight, which can be very</p>	

	Item	Action
3.16	useful if the team has to investigate noise complaints.	
3.17	CP asked whether works take place overnight. JC answered no. CP said this would mean that if there was a noise complaint received overnight then it would not be NLE-related.	
3.18	JC referred back to the presentation and advised there were no noise exceedances between January and June.	
3.19	CP asked what the levels are on the graph within the presentation. JC said it is the noise average between the site working hours (8am-6pm).	
3.20	CP felt the average noise levels only tells part of the story. CP said the maximum noise at any one time is more relevant then a 10-hour average. JC said there is no single noise limit and noise is always averaged out over a 10-hour period, which is when the team is working.	
3.21	CP repeated that he believes the maximum noise level over a short period is more relevant to the community. CP said he finds the noise reporting odd and referred back to his complaint about predicted noise modelling figures once the line is operational, as he was provided with the worst-case scenario figures.	
3.22	CP said if someone is a night worker or has a young child and there is a huge noise disturbance in the afternoon lasting one hour, the average results do not help them. HC said JC also records singular noise events if the levels are high. JC would then study the results and carry out an investigation accordingly.	
3.23	HC explained that a few noise complaints were received as there was an issue with the gas monitor alarms. The alarms went off at night and the issue was reported by a neighbour. HC said this is an example of an issue being reported, investigated and resolved. HC said that although the permitted noise levels were not breached, the team still investigated and rectified the problem.	
3.24	JC provided a dust monitoring update and explained there are a number of glass slides located in different areas around the site. Every two weeks, the glass slides are collected and the quantities of dust are analysed and investigated. JC said the dust limit is set at 50 units.	
3.25	JC said the dust monitoring results have remained pretty stable and below limit, however there was once an occasion when the limit was almost exceeded. This occasion was during the excavation period and there were a large number of lorry movements. JC said the team worked hard to stay under the limit and the road sweeper regularly cleaned the roads surrounding the site.	
3.26	JC said there was one occasion in June when the set dust level was	

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	<p>exceeded, however this was recorded on glass slide G6 which is opposite Sainsbury's and is a considerable distance from site. Because of this, JC said the team is confident the exceedance was not related to NLE works and was probably due to a vehicle movement.</p>	
3.27	<p>JC said all noise and dust monitoring reports are published on the TfL website and are available to the public.</p> <p>URL: <a href="http://www.tfl.gov.uk/corporate/publications-and-reports/northern-line-extension">www.tfl.gov.uk/corporate/publications-and-reports/northern-line-extension</a></p>	
3.28	<p>JC said the 'unattended noise monitoring reports' and the 'passive air quality monitoring reports' can be found under the <u>Environmental Monitoring Reports</u> tab.</p>	
3.29	<p>HC provided a vehicle movements update for the period between March-September 2018 (<i>figures included within the presentation</i>).</p>	
3.30	<p>HC said since excavation works finished in March, the vehicle movement figures have been decreasing considerably. Throughout May and June the figures were still slightly high but this was due to the base slab works. HC said there will be a considerable decrease in vehicle movements in July, August and September.</p>	
3.31	<p>CA provided a Nine Elms complaints and enquiries summary. Since the last CLG on 15 January, there have been 17 cases opened (three enquiries and 14 complaints). Out of the 14 complaints, 12 were related to noise and vibration, one was related to lighting and one was related to the CLG.</p>	
3.32	<p>CA said many of the complaints received were regarding the issues experienced with the alarms on the gas monitors. CA advised this issue has now been resolved and the monitors have been removed.</p>	
3.33	<p>CA said the team aims to close a case within four days, however if the enquiry/complaint is a bigger issue then the team may require more time.</p>	
3.34	<p>CA provided a skills and employment update. Some of the key highlights include:</p> <ul style="list-style-type: none"> <li>- SLNT target for the duration of the whole project has already been achieved</li> <li>- 11 Workless people recruited for Q1 and the project remains on track to achieve the SLNT year four Workless target</li> <li>- SLNT Year 4 target for work experience has been achieved for the year</li> <li>- Future events planned at Lambeth College and Southwark Construction Skills Centre to support the project recruitment needs</li> <li>- NLE has received an award in the Inspiring Change Awards Education category for its work experience and youth engagement</li> </ul>	

	Item	Action
	<p>programme</p> <ul style="list-style-type: none"> <li>- Walworth Academy took part in a careers workshop held at the Battersea site</li> <li>- Volunteers for the project visited Southfields Academy on International Women's Day for a speed networking and mentoring workshop</li> <li>- St Thomas the Apostle College visited the Battersea site to take part in careers workshops</li> <li>- Exchanging Places Cycle Safety event planned at Riverlight, Nine Elms in July</li> <li>- More than 145 days of work experience has been achieved across the project</li> </ul>	
3.35	CA advised FLO is currently offering apprenticeships. CA explained the details of these opportunities will be posted on the Laing O'Rourke website and asked attendees to advise anyone who may be interested.	
3.36	CA referred back to the cycle safety event planned in July and said the NLE is working alongside Tideway and the Battersea Power Station development at the Battersea site. The event has been created to help raise awareness for the safety of cyclists. At the event attendees will be able to look inside the cab of a lorry to see its blind spots etc. There will also be police officers present and safety talks provided.	
3.37	CA advised of the different ways to contact the team, should a member of the public have a query or complaint: <ul style="list-style-type: none"> <li>- Phone: NLE 24/7 Helpdesk – 0343 222 2424 (option 1)</li> <li>- Email: <a href="mailto:nle@tfl.gov.uk">nle@tfl.gov.uk</a></li> <li>- Drop-in sessions / CLGs</li> </ul>	
<b>4.0</b>	<b>Construction noise</b>  <i>Not discussed.</i>	
<b>5.0</b>	<b>Traffic management</b>  <i>Not discussed.</i>	
<b>6.0</b>	<b>Track form</b>	
6.1	CP referred back to his outstanding query from November 2017, when he was presented with the worst-case noise modelling figures once the line is operational. CP said these figures were much higher than what was published in the public enquiry. CP appreciated these were worst-case figures and stressed this is why he would like to receive the average noise modelling results.	
6.2	CP said he was told that someone would respond to him ASAP but the request was made eight months ago and nobody has provided an answer. CP said the request was also noted in the CLG minutes from the	

	<b>Item</b>	<b>Action</b>
	November meeting. MF repeated that he has taken this point as an action and will investigate the request. MF said he will ensure CP receives a swift response and requested CP emails him with the details via the NLE inbox.	
<b>7.0</b>	<b>Nine Elms Station over-site development</b>	
7.1	WCdG said it would be good to know what the site will look like once complete and how high it will be. Will Crafter (WC) advised he was unsure how many storeys there will be but said the planning application has been approved by Lambeth, so the application should be accessible on its website. WC said the planning application should show what the site will look like and may explain what will be above the ticket hall.	
7.2	WCdG asked whether the site will have residential or commercial properties. WC said it will contain both residential and commercial properties.	
7.3	CP asked what percentage of properties will be affordable housing. Tharshika Sivagnanam (TS) advised she was unsure of the figure off the top of her head. WC said contracts have not yet been awarded. Once contracts have been awarded, more details of the above-site development will be announced.	
7.4	WCdG asked whether the ticket hall will start to be built shortly. HC confirmed yes and said the ticket hall will be two storeys.	
7.5	WCdG wanted confirmation that what is being built on top of the ticket hall has not yet been confirmed. HC confirmed this was correct.	
7.6	WCdG understood the entrance to the station will be on Wandsworth Road but said there is a walkway area near to where he lives between both superstructures. WCdG asked what this particular area will be once the project is complete. HC said the area between the eastern and western superstructures will be a common area.	
7.7	WCdG asked where the common area will be, in relation to the barrack development. HC was unsure but said the planning application might be able to expand on this query. CP said there must be a public ground plan available that will be able to answer this query. WCdG advised he would investigate and thanked the project team for the information. TS repeated that the planning application is on Lambeth's website, not TfL's.	
7.8	CP felt it was strange that the station would only have one entrance, due to the increase in buildings being built within the area.	
<b>8.0</b>	<b>Future agenda items</b>	
8.1	MF said the format of the CLGs will be reviewed, as well as the organisation of the meetings.	

	<b>Item</b>	<b>Action</b>
8.2	MF asked attendees whether they would like any items added to the agenda in future. No requests made.	
8.3	CP asked how frequent the CLGs are meant to take place. MF answered every three months.	
<b>9.0</b>	<b>Dates of future meetings</b>	
9.1	MF advised he will look to set up the next meeting for October 2018. Date TBC.	
<b>10.0</b>	<b>A.O.B</b>	
10.1	CP said when Carillion went into liquidation, there were press reports which stated it was involved with the NLE sites at Battersea and Nine Elms.	
10.2	CP appreciated this issue is outside of the CLG but wanted to know whether Carillion's liquidation would have an economic effect on the development. CP asked would he be correct in thinking that Carillion has nothing to do with the construction of the project. TS confirmed that was correct.	

Meeting started at 18:33 and closed at 19:28  
 Minutes drafted by JM.