London Buses Safety Dashboard – Q1

Quarter One Report – January - March 2017

About this report
This report provides an overview of key incidents and injuries for London Buses. The analysis in this publication is for a rolling two year period up to the first quarter of 2017. All data used is gathered from a TfL reporting system which all London bus operators are required to use to report all incidents to TfL. This includes incidents which have been attended by, or reported to, the Police, which are subsequently reported within STATS19 road safety data for London. The TfL reporting system provides data that helps monitor performance and identify where to focus our improvement activities.

Quarter Summary

- There were 1,501 injuries in Q1, one of which resulted in a fatality to a pedestrian*.
- Injuries fell by 8% in Q1 when compared with Q4 and increased by 7% when compared with Q1 of 2016.
- 8.1% of the reported 17,493 incidents in Q1 resulted in injuries.
- 39% of incidents in the quarter were medical related and not as a result of accidents.
- 86% of injuries were minor, most of which were treated at the scene.
- In Q1, we saw 2.7 injuries for every one million passenger journeys.

* A fatal incident during the Westminster Bridge terrorist attack on 22 March 2017 is excluded from bus operational safety data.
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## Bus Safety Performance

<table>
<thead>
<tr>
<th>Bus Safety Performance Indicators</th>
<th>Quarter 1, Jan - Mar 2017</th>
<th>Quarter 1, Jan - Mar 2016</th>
<th>Variance (%)</th>
<th>Full Year, Apr 2016 - Mar 2017</th>
<th>Full Year, Apr 2015 - Mar 2016</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Injuries From Incidents Involving Buses</td>
<td>1,501</td>
<td>1,399</td>
<td>7.3% ▲</td>
<td>6,195</td>
<td>5,884</td>
<td>5.3% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Collisions Involving London Buses</td>
<td>311</td>
<td>281</td>
<td>10.7% ▲</td>
<td>1,249</td>
<td>1,177</td>
<td>6.1% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Slips Trips &amp; Falls on London Buses</td>
<td>727</td>
<td>723</td>
<td>0.6% ▲</td>
<td>3,055</td>
<td>2,947</td>
<td>3.7% ▲</td>
</tr>
</tbody>
</table>
Incidents and Injuries
These relate to all incident events and injuries involving London’s buses.

All Reported Incidents on London Buses

All Reported Incidents on London Buses for the Current Quarter
- All Incident Events (Injury): 1420, 8.1%
- All Incident Events (No injury): 16073, 91.9%

All Injuries From Incidents Involving London Buses

- Q1,15
- Q2,15
- Q3,15
- Q4,15
- Q1,16
- Q2,16
- Q3,16
- Q4,16
- Q1,17

Number of Incidents

0 2500 5000 7500 10000 12500 15000 17500 20000 22500

- Q1,15
- Q2,15
- Q3,15
- Q4,15
- Q1,16
- Q2,16
- Q3,16
- Q4,16
- Q1,17
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**All Fatal Incidents Involving London Buses**

- Accidental
- Medical
- Suicide
- Crime Related

**Severity of Injuries From Incidents Involving London Buses (non fatal)**

- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury - Treated at Hospital
- Injuries treated on scene

**People Injured From Incidents Involving London Buses**

- Pedestrian
- Cyclist
- Motorcyclist
- Passenger
- Staff
- 3rd Party driver / Occupant
- Other Members Of Public

**Injuries Involving London Buses by Age Group**

- Child
- Youth
- Adult
- Elderly
- Unknown
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Collisions

These include all road traffic collisions involving London’s buses.
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**Severity of Injuries From Collisions Involving London Buses**

- Fatal
- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury - Treated at Hospital
- Injuries treated on scene

**People Injured From Collisions Involving London Buses**

- Pedestrian
- Motorcyclist
- Staff
- Other Members Of Public
- Cyclist
- Passenger
- 3rd Party driver / Occupant

**Injuries from Collisions Involving London Buses by Age Group**

- Child
- Youth
- Adult
- Elderly
- Unknown
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Slips Trips & Falls on Buses

These include all falls within buses as well those arising from boarding and alighting related events.
Other On Board Incidents
These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.
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Bus Passengers Injured From Other On Board Incidents by Age Group

Number of Incidents

Q1.15  Q1.15  Q3.15  Q4.15  Q1.16  Q2.16  Q3.16  Q4.16  Q1.17

Child  Youth  Adult  Elderly  Unknown
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Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:


Comments

This is a new report and we are interested in understanding whether its format helps you understand the safety performance of the bus network. If you would like to make a comment on this report or suggest ways we can improve it, please send us an email to: safetycomments@tfl.gov.uk. Requests for additional information should be addressed to TfL Customer Services, details are available on www.tfl.gov.uk.