

Quarter One Report – January - March 2018

About this report

This report provides an overview of key incidents and injuries for London Buses. The analysis in this publication is for the period up to the first quarter of 2018. All data used is gathered from a TfL reporting system which all London bus operators are required to use to report all incidents to TfL. This includes incidents which have been attended by, or reported to, the Police, which are subsequently reported within STATS19 road safety data for London. The TfL reporting system provides data that helps monitor performance and identify where to focus our improvement activities.

Quarter Summary

- There were 1,589 injuries in Q1, none of which resulted in fatalities. This is the first quarter where an accidental fatality was not recorded.
- In the quarter, two passengers died from health related issues.
- Injuries decreased by 7.7% in Q1 when compared with Q4 of 2017 but were up by 5.1% when compared with Q1 of 2017.
- 88.7% of injuries were minor, most of which were treated at the scene.
- In Q1, there were 2.9% injuries for every one million passenger journeys.
- The proportion of injuries attributed to slip trip fall went up from 47% in Q4 2017 to 51% in Q1 2018.
- Collisions accounted for 13% of all injuries; this is the lowest proportion since 2014.
- 8.6% of the reported 16,912 incidents in Q1 resulted in injuries. This quarter is the lowest for incidents since 2014.

Bus Safety Performance

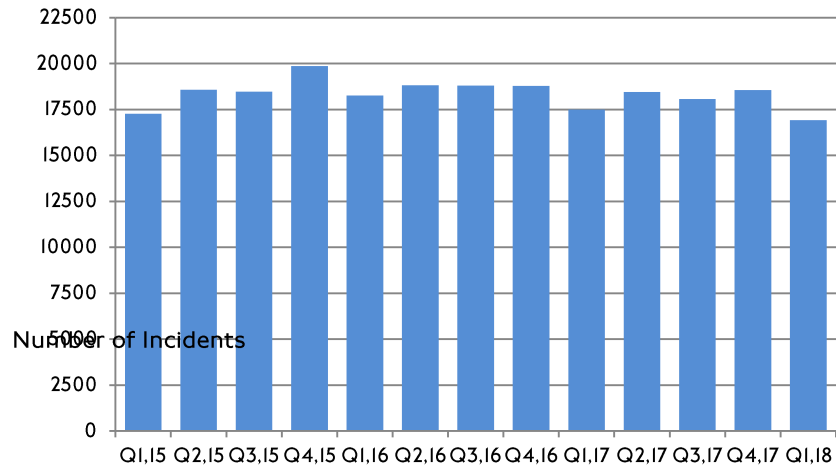
Bus Safety Performance Indicators	Quarter 1, Jan - Mar 2018	Quarter 1, Jan - Mar 2017	Variance (%)	Full Year, Apr 2017 - Mar 2018	Full Year, Apr 2016 - Mar 2017	Variance (%)
All Injuries From Incidents Involving Buses	1,589	1,501	5.9% ▲	6,661	6,195	7.5% ▲
Injuries Arising From Collisions Involving London Buses	214	251	-14.7% ▼	915	1,007	-9.1% ▼
Injuries Arising From Slips Trips & Falls on London Buses	753	686	9.8% ▲	2,990	2,789	7.2% ▲

London Buses Safety Dashboard – Q1

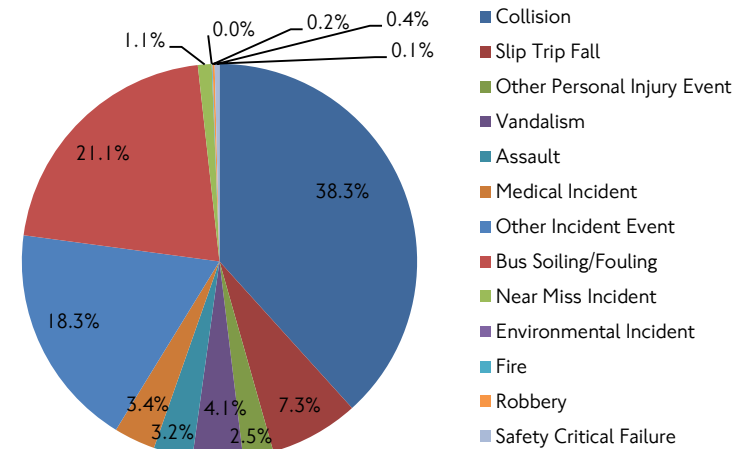
Incidents and Injuries

These relate to all incident events and injuries involving London’s buses.

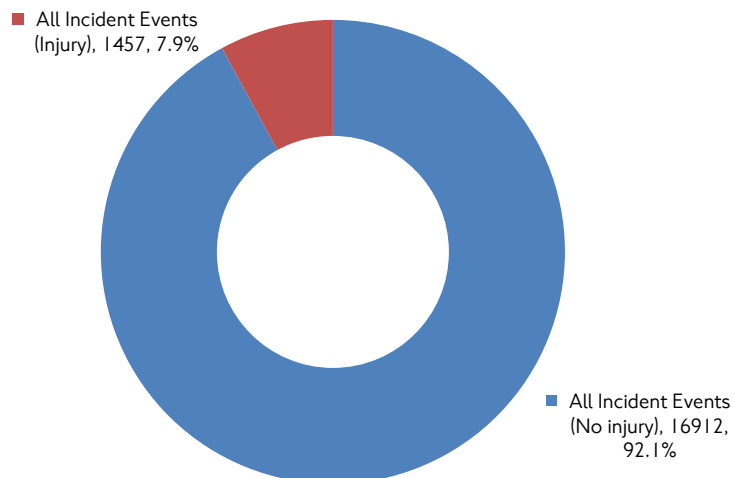
All Reported Incidents on London Buses



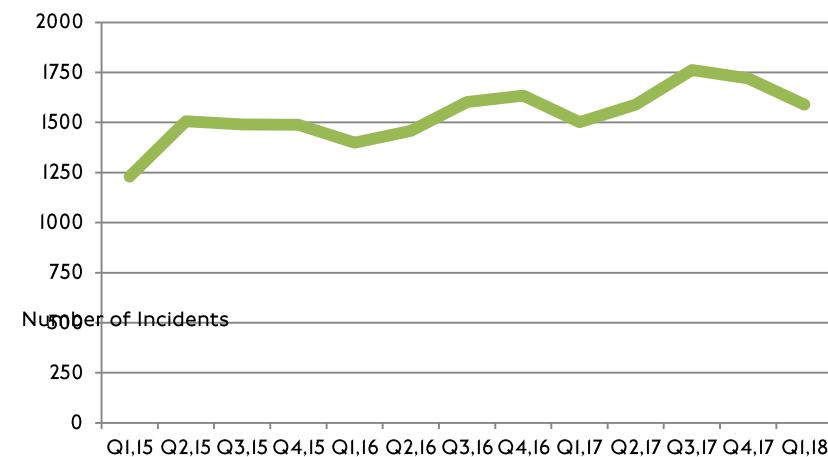
All Reported Incidents on London Buses for the Current Quarter



All Reported Incidents on London Buses for the Current Quarter

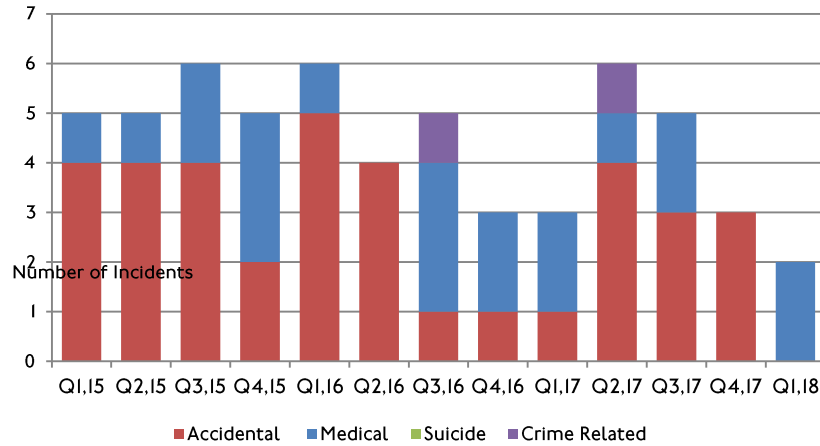


All Injuries from Incidents Involving London Buses

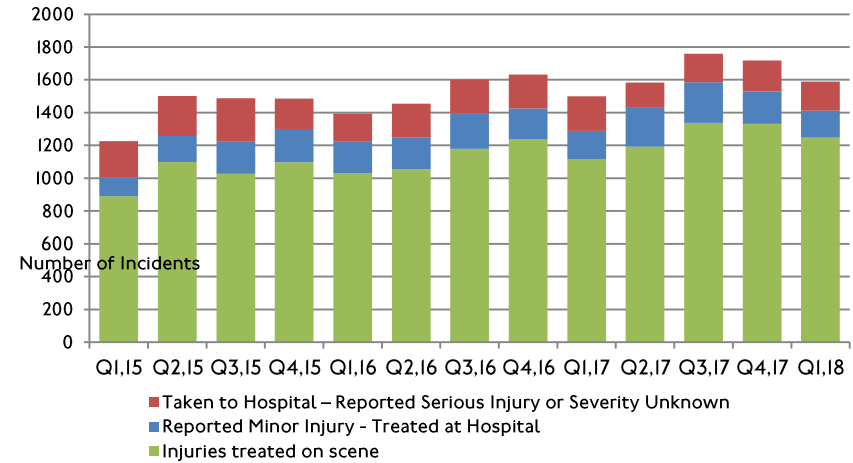


London Buses Safety Dashboard – Q1

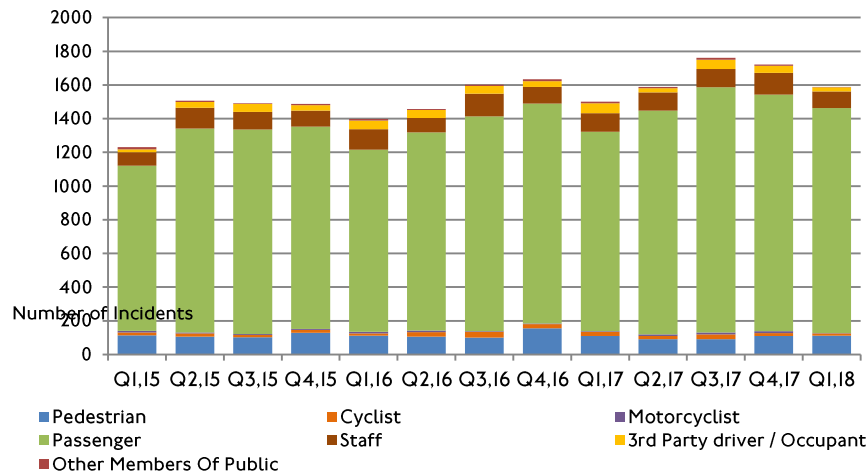
All Fatal Incidents Involving London Buses



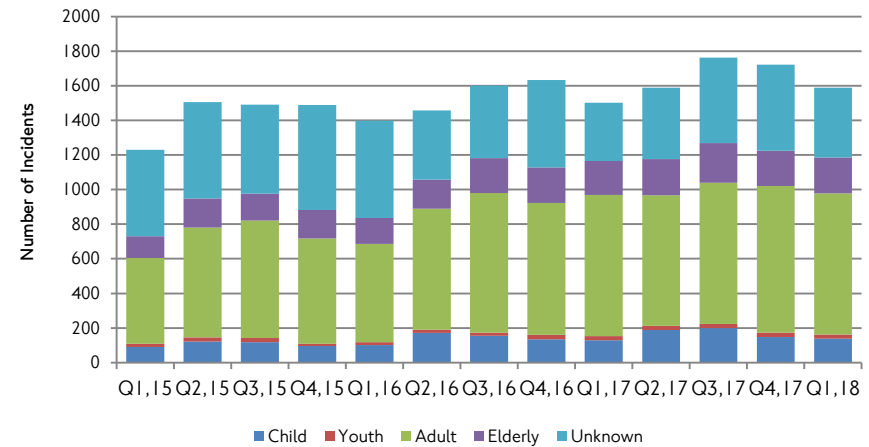
Severity of Injuries from Incidents Involving London Buses (non fatal)



People Injured from Incidents Involving London Buses



Injuries Involving London Buses by Age Group

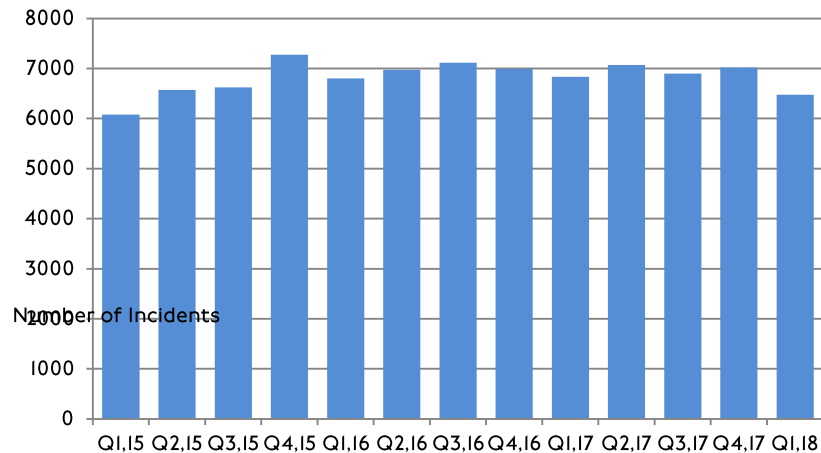


London Buses Safety Dashboard – Q1

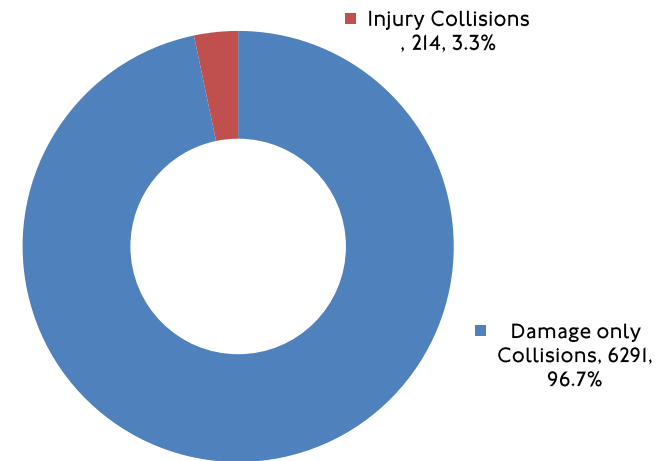
Collisions

These include all road traffic collisions involving London's buses

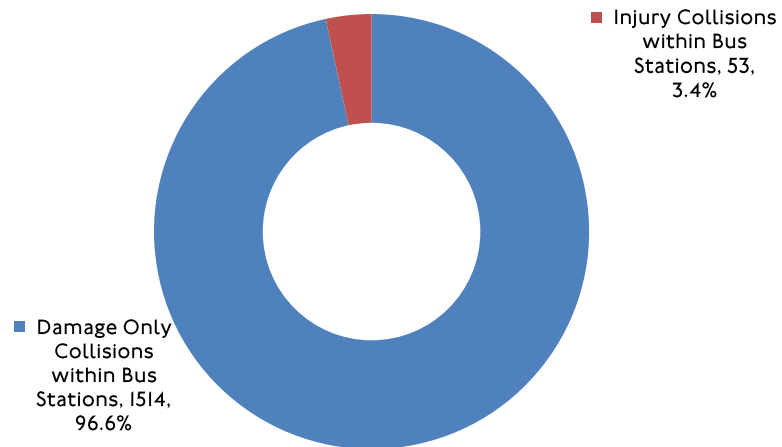
All Road Traffic Collisions Involving London Buses



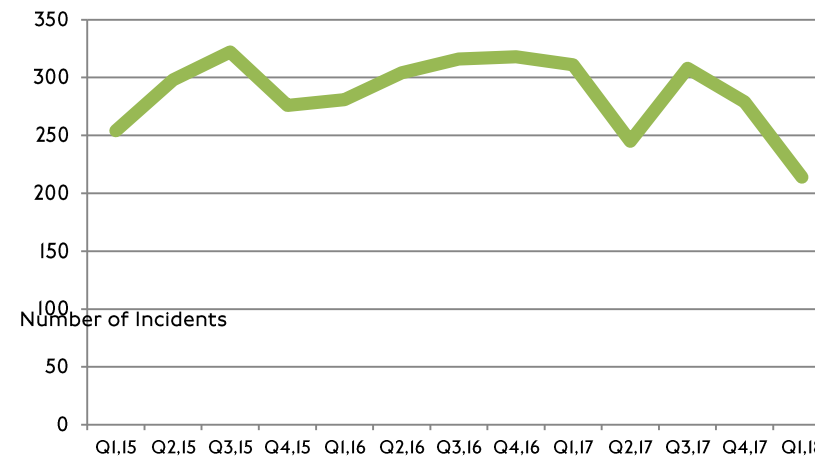
Outcomes of Road Traffic Collisions for the Current Quarter



Collisions within Bus Stations for the Current Quarter

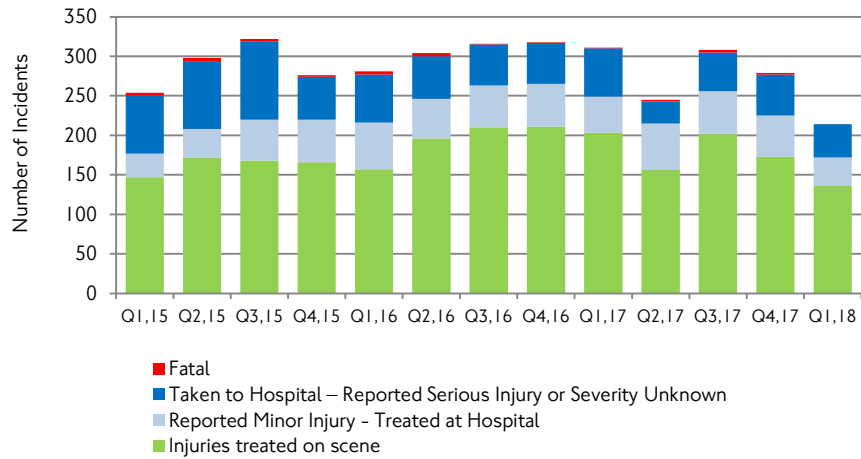


All Injuries Arising from Collisions involving London Buses

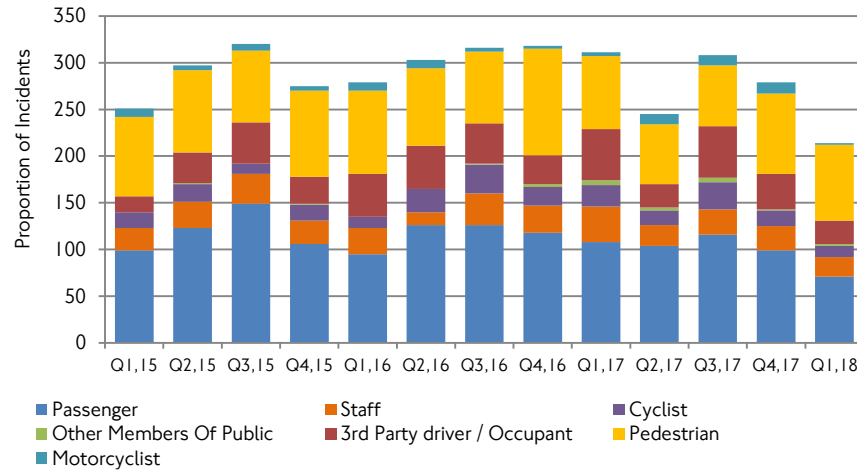


London Buses Safety Dashboard – Q1

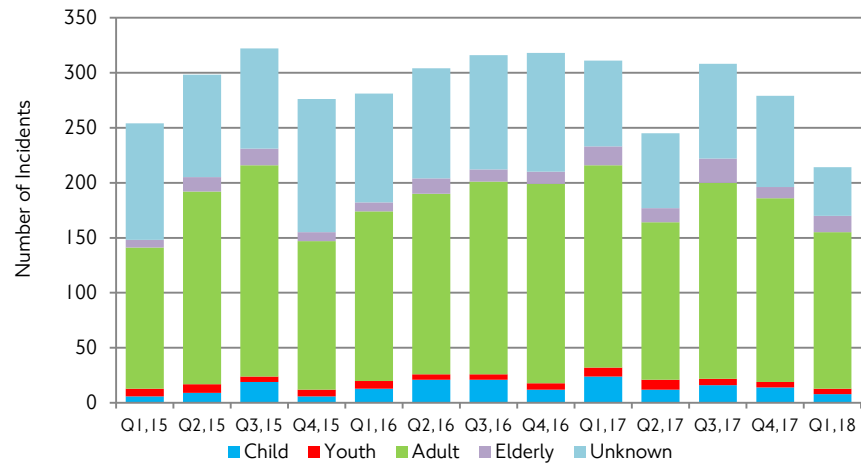
Severity of Injuries from Collisions Involving London Buses



People Injured from Collisions Involving London Buses



Injuries from Collisions Involving London Buses

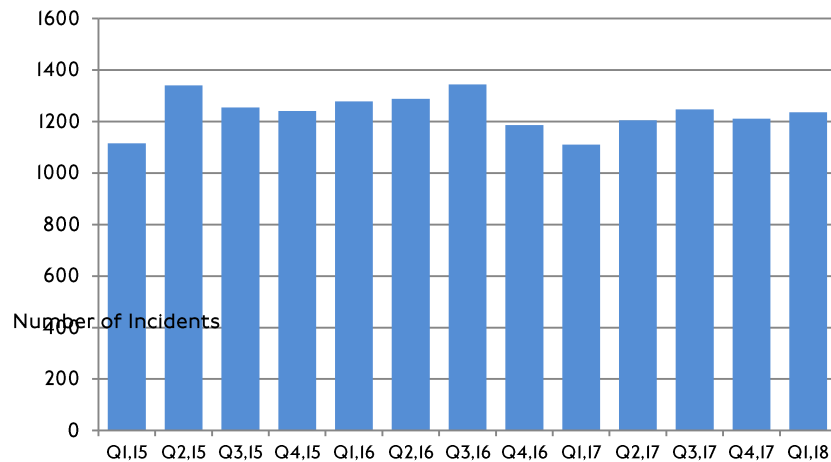


London Buses Safety Dashboard – Q1

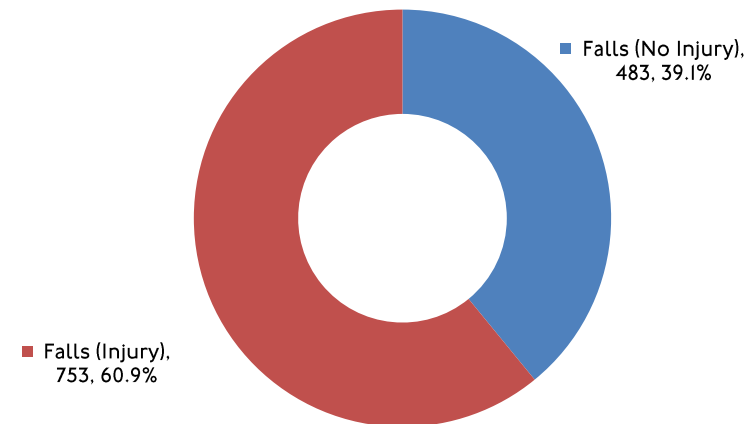
Slips Trips & Falls on Buses

These include all falls within buses as well those arising from boarding and alighting related events.

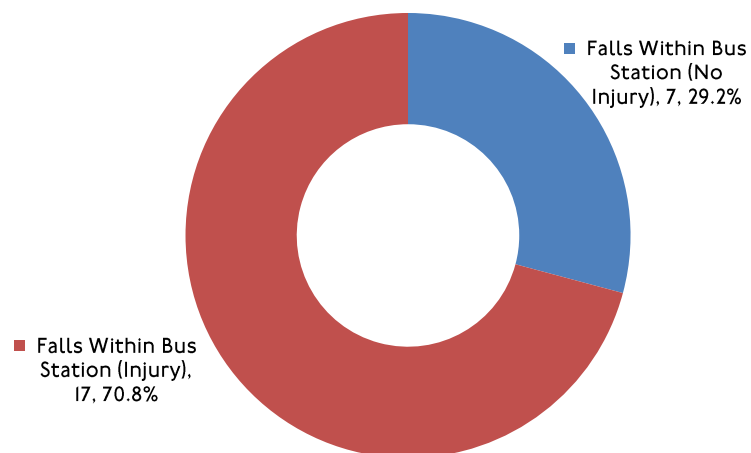
All Falls on London Buses



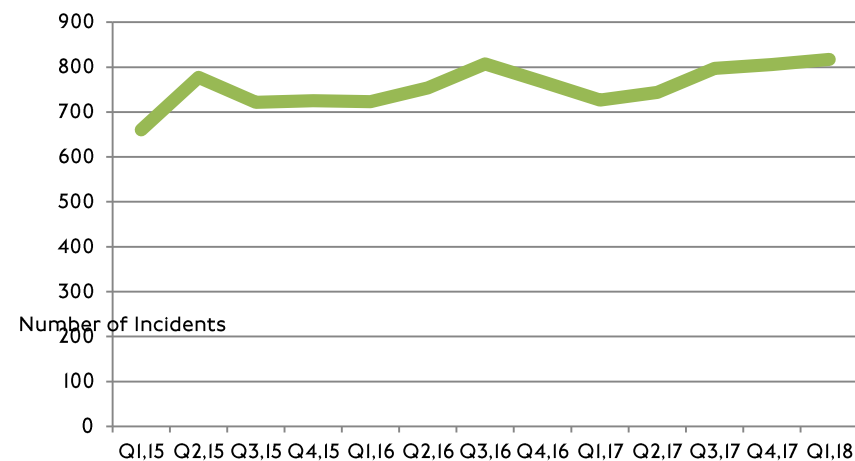
Outcomes of On board Slip Trips Falls for the Current Quarter



Falls within Bus Station Environment for the Current Quarter

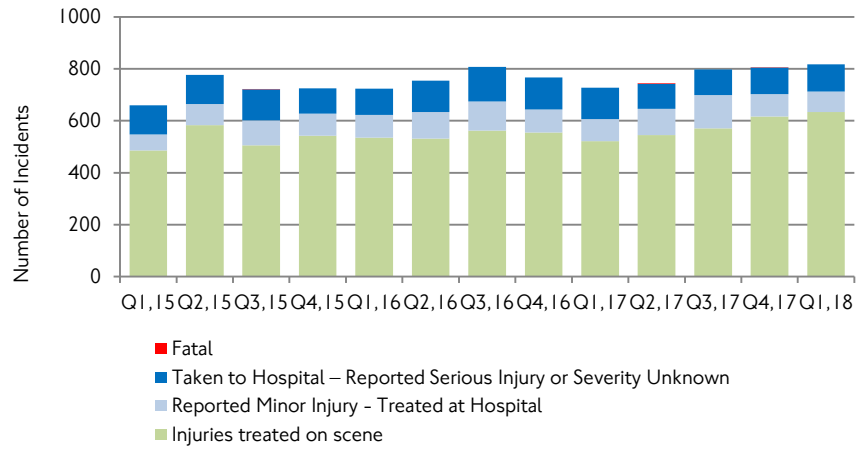


All Injuries Arising From On Board Bus Slips Trips & Falls

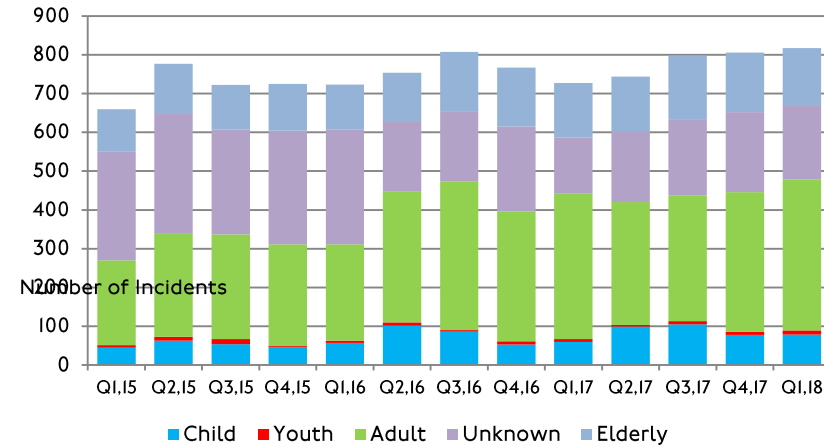


London Buses Safety Dashboard – Q1

Severity of Injuries from Slips Trips & Falls on London Buses



Bus Passengers Injured From Slips trips & Falls by Age Group

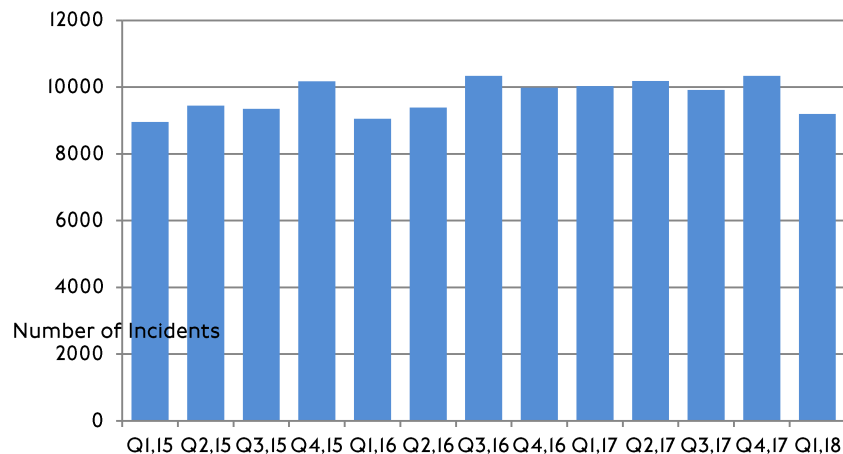


London Buses Safety Dashboard – Q1

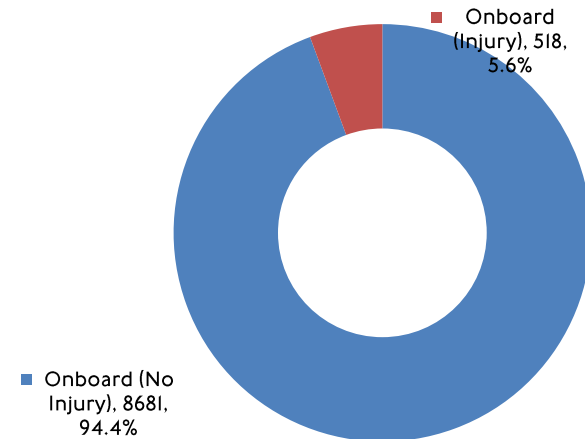
Other On Board Incidents

These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.

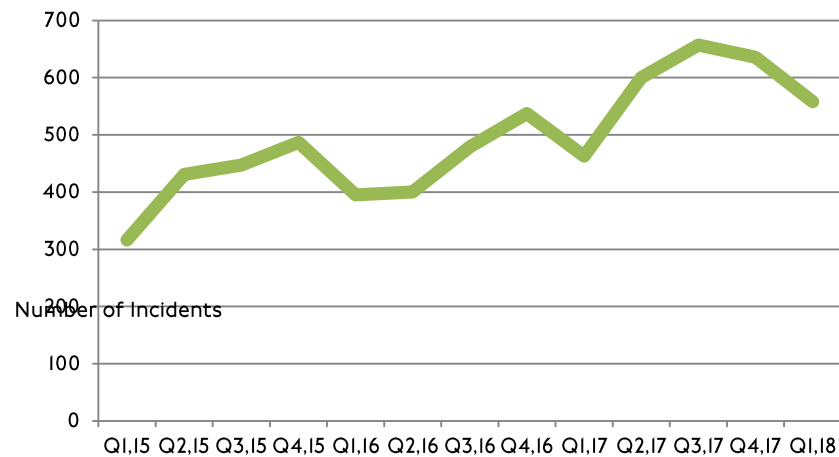
Other On Board Incidents



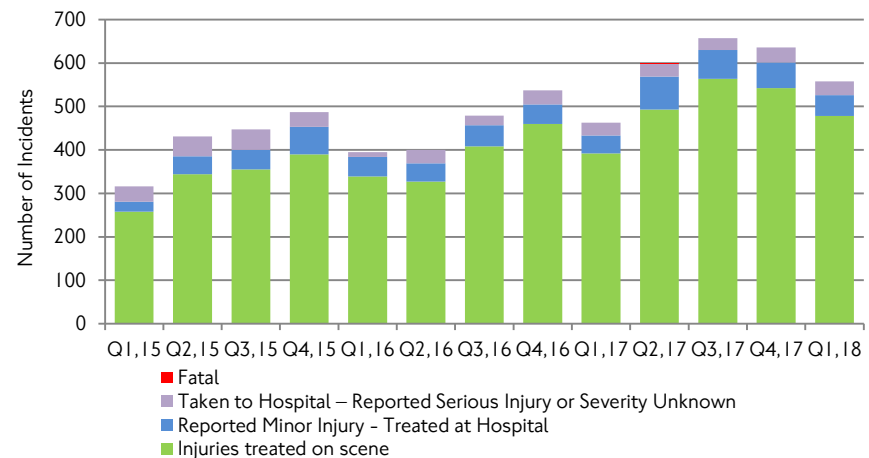
Outcomes of On Board Incidents for the Current Quarter



Injuries Arising from Other On Board Incidents on London Buses

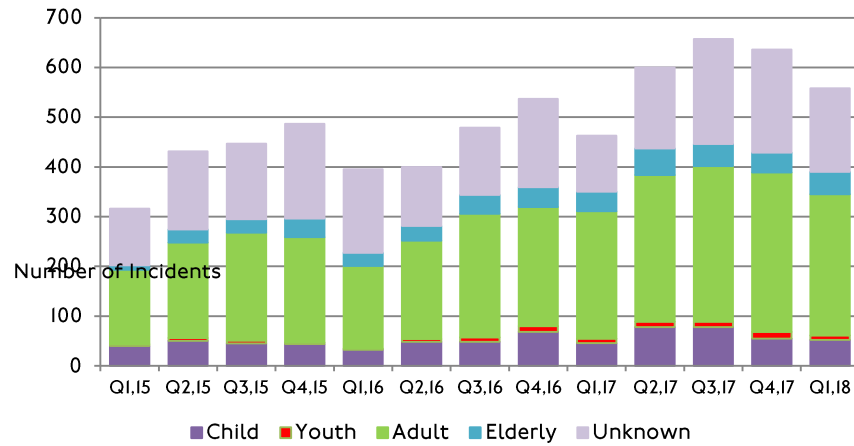


Severity of Injuries from Other On Board Incidents on London Buses



London Buses Safety Dashboard – Q1

Bus Passengers Injured From Other On Board Incidents by London Buses



Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:

- Details of TfL's Road Safety Plan, Safe Streets for London, is located on <https://tfl.gov.uk/corporate/safety-and-security/road-safety>.
- The TfL Bus Safety Programme can also be found on <https://tfl.gov.uk/corporate/safety-and-security/road-safety/bus-safety>.

Comments

This is still a relatively new report and we are interested in understanding whether its format helps you understand the safety performance of the bus network. If you would like to make a comment on this report or suggest ways we can improve it, please send us an email to: safetycomments@tfl.gov.uk. Requests for additional information should be addressed to TfL Customer Services, details are available on www.tfl.gov.uk.