London Buses Safety Dashboard - Operator Reporting

January to March 2020

About this report

This report provides an overview of incidents reported to TfL by Bus Operators. Not all incidents reported result in injury. This report is accompanied by the injury data release made by TfL, found https://tfl.gov.uk/cdn/static/cms/documents/q1-2020-bus-statistics.xlsx

The data within this release is for incidents occurring between January to March 2020 (referred to in this report as Q1 for the calendar year 2020). Please note that regular safety reporting produced by TfL follows financial reporting periods with Q1 relating to the period of 1\textsuperscript{st} April 2020 to 27\textsuperscript{th} June 2020 and are therefore not directly comparable.

All data used is gathered from a TfL reporting system unique to London bus operators. Operators are required to report all incidents to TfL. This system provides data that helps us monitor trends in performance within this data set but caution should be encouraged in its wider application.

It is not a national statistic and therefore does not allow for comparison outside of London. It does not allow comparison against other modes of transport using London roads and it includes collisions that do not result in personal injury. For collisions specifically, TfL recommends the use of “STATS19” data. TfL processes the London statistics on behalf of the police services in London and contributes to the national statistic “STATS19” administered by the Department for Transport. The latest collision statistics for London can be found https://tfl.gov.uk/corporate/publications-and-reports/road-safety.
Bus Safety Trend

- With a total of 16,087, Q1 2020 has recorded the least amount of incidents across all quarters in the data release.
- The total incident decrease is primarily driven by both collisions and activity incident events (e.g. dangerous occurrences and anti-social behaviour) falling by 402 and 974 against Q4 of 2019 respectively.
- Injuries have also fallen to 1,347, in line with the downward trend recorded before Q4 of 2019. This indicates that the increase in incidents and injuries recorded in Q4 of 2019 may have been an anomaly.
- Recording the lowest number since Q2 of 2015, other onboard injuries was key to the fall in injuries in the quarter.
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Quarter Summary (like for like comparison)

• There were 1,347 injuries in Q1, five of which resulted in a fatality. Two fatalities were as a result of collisions involving pedestrians and one was a collision with a motorcyclist. The remaining two fatalities were passengers, one was due to a slip, trip or fall and the other was a medical event.

• Incidents involving buses accounted for 1,347 injuries this quarter, this is a increase of 4.2 per cent in comparison to Q1 of 2019.

• In Q1, there were 2.8 injuries for every one million passenger journeys.

• The number of slip trip fall incidents resulting in injury equalled 720, 11.6 per cent more than Q1 of 2019.

• Collisions accounted for 16.3 per cent of all injuries; a 38.4 per cent increase in comparison to Q1 2019.

• Of the 16,087 incidents in Q1, 7.8 per cent resulted in injury incident events.

<table>
<thead>
<tr>
<th>Bus Safety Performance Indicators</th>
<th>Quarter I, Jan - March 2020</th>
<th>Quarter I, Jan - March 2019</th>
<th>Variance (%)</th>
<th>Full Year, April 2019 - March 2020</th>
<th>Full Year, April 2018 - March 2019</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Injuries From Incidents Involving Buses</td>
<td>1,347</td>
<td>1,293</td>
<td>4.2% ▲</td>
<td>5,499</td>
<td>5,891</td>
<td>-6.7% ▼</td>
</tr>
<tr>
<td>Collisions Involving London Buses Leading to Injuries</td>
<td>219</td>
<td>152</td>
<td>44.1% ▲</td>
<td>761</td>
<td>679</td>
<td>12.1% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Slips Trips &amp; Falls on London Buses</td>
<td>720</td>
<td>645</td>
<td>11.6% ▲</td>
<td>2,670</td>
<td>2,771</td>
<td>-3.6% ▼</td>
</tr>
</tbody>
</table>
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Incidences and Injuries

These relate to all incident events and injuries involving London’s buses.

All Reported Incidents on London Buses

All Reported Incidents on London Buses for the Current Quarter

All Injuries from Incidents Involving London Buses
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Slips Trips & Falls on Buses

These include all falls within buses as well those arising from boarding and alighting related events.

**All Falls on London Buses**

**Outcomes of On board Slip Trips Falls incidents for the Current Quarter**

- Falls (No Injury), 273, 27.5%
- Falls (Injury), 720, 72.5%

**Falls within Bus Station Environment for the Current Quarter**

- Falls Within Bus Station (Injury), 16, 18.0%
- Falls Within Bus Station (No Injury), 73, 82.0%

**All Injuries Arising From On Board Bus Slips Trips & Falls**

- Number of people injured
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Severity of Injuries from Slips Trips & Falls on London Buses

Bus Passengers Injured From Slips trips & Falls by Age Group
Collisions

These include all road traffic collisions involving London’s buses.

All Road Traffic Collisions Involving London Buses

Outcomes of Road Traffic Collisions for the Current Quarter

Collisions within Bus Stations for the Current Quarter

All Injuries Arising from Collisions involving London Buses
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Severity of Injuries from Collisions Involving London Buses

People Injured from Collisions Involving London Buses

Injuries from Collisions Involving London Buses
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Other On Board Incidents
These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.

Other On Board Incidents

Outcomes of On Board Incidents for the Current Quarter

Injuries Arising from Other On Board Incidents on London Buses

Severity of Injuries from Other On Board Incidents on London Buses

Number of people injured

0 100 200 300 400 500 600 700
0 100 200 300 400 500 600 700

Injuries treated on scene

Taken to Hospital

Fatal
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Bus Passengers Injured From Other On Board Incidents by London Buses
Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:

- Further information regarding TfL’s safety performance and initiatives can be found in the Safety, Sustainability & HR panel Report, located on https://tfl.gov.uk/corporate/publications-and-reports/safety-sustainability-hr.

Comments

Requests for additional information should be addressed to TfL Customer Services, details are available on www.tfl.gov.uk.