London Buses Safety Dashboard – Q2

Quarter Two Report – April - June 2017

About this report
This report provides an overview of key incidents and injuries for London Buses. The analysis in this publication is for the period up to the second quarter of 2017. All data used is gathered from a TfL reporting system which all London bus operators are required to use to report all incidents to TfL. This includes incidents which have been attended by, or reported to, the Police, which are subsequently reported within STATS19 road safety data for London. The TfL reporting system provides data that helps monitor performance and identify where to focus our improvement activities.

Quarter Summary

- There were 1,589 injuries in Q2, five of which resulted in fatalities, including a fatal stabbing.
- Injuries increased by 6% in Q2 when compared with Q1 and increased by 9% when compared with Q2 of 2016.
- 8.5% of the reported 18,457 incidents in Q2 resulted in injuries.
- 90% of injuries were minor, most of which were treated at the scene.
- In Q2, we saw 2.8 injuries for every one million passenger journeys.
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### Bus Safety Performance

<table>
<thead>
<tr>
<th>Bus Safety Performance Indicators</th>
<th>Quarter 2, April - June 2017</th>
<th>Quarter 2, April - June 2016</th>
<th>Variance (%)</th>
<th>Full Year, July 2016 - June 2017</th>
<th>Full Year, July 2015 - June 2016</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Injuries From Incidents Involving Buses</td>
<td>1,589</td>
<td>1,458</td>
<td>9.0% ▲</td>
<td>6,326</td>
<td>5,836</td>
<td>8.4% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Collisions Involving London Buses</td>
<td>245</td>
<td>304</td>
<td>-19.4% ▼</td>
<td>1,190</td>
<td>1,183</td>
<td>0.6% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Slips Trips &amp; Falls on London Buses</td>
<td>744</td>
<td>754</td>
<td>-1.3% ▼</td>
<td>3,045</td>
<td>2,924</td>
<td>4.1% ▲</td>
</tr>
</tbody>
</table>
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Incidents and Injuries
These relate to all incident events and injuries involving London’s buses.
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All Fatal Incidents Involving London Buses

Severity of Injuries From Incidents Involving London Buses (non fatal)

People Injured From Incidents Involving London Buses

Injuries Involving London Buses by Age Group
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Collisions

These include all road traffic collisions involving London’s buses.

Outcomes of Road Traffic Collisions for the Current Quarter

- Injury Collisions: 214, 3.0%
- Damage only Collisions: 6,858, 97.0%

All Road Traffic Collisions Involving London Buses

- Q2 15: 7,300
- Q2 16: 7,100
- Q2 17: 7,200

Collisions Within Bus Stations for the Current Quarter

- Injury Collisions within Bus Stations: 43, 3.3%
- Damage Only Collisions within Bus Stations: 1,268, 96.7%

All Injuries Arising From Collisions Involving London Buses
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Severity of Injuries From Collisions Involving London Buses

People Injured From Collisions Involving London Buses

Injuries from Collisions Involving London Buses by Age Group

- Fatal
- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury - Treated at Hospital
- Injuries treated on scene

- Pedestrian
- Motorcyclist
- Staff
- Other Members Of Public
- Cyclist
- Passenger
- 3rd Party driver / Occupant

Number of Incidents

Number of Incidents
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Slips Trips & Falls on Buses
These include all falls within buses as well those arising from boarding and alighting related events.

All Falls on London Buses

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1,15</td>
<td>700</td>
</tr>
<tr>
<td>Q2,15</td>
<td>700</td>
</tr>
<tr>
<td>Q3,15</td>
<td>700</td>
</tr>
<tr>
<td>Q4,15</td>
<td>700</td>
</tr>
<tr>
<td>Q1,16</td>
<td>700</td>
</tr>
<tr>
<td>Q2,16</td>
<td>700</td>
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<td>700</td>
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<tr>
<td>Q4,16</td>
<td>700</td>
</tr>
<tr>
<td>Q1,17</td>
<td>700</td>
</tr>
<tr>
<td>Q2,17</td>
<td>700</td>
</tr>
</tbody>
</table>

Falls (No Injury), 475, 39.5%
Falls (Injury), 729, 60.5%

Outcomes Of On board Slip Trip Falls for the Current Quarter

Falls within bus station environment for the Current Quarter

<table>
<thead>
<tr>
<th>Category</th>
<th>Number of Incidents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Falls Within Bus Station (No Injury)</td>
<td>3, 12.5%</td>
</tr>
<tr>
<td>Falls Within Bus Station (Injury)</td>
<td>21, 87.5%</td>
</tr>
</tbody>
</table>

All Injuries Arising From On board Bus Slips Trips & Falls

<table>
<thead>
<tr>
<th>Quarter</th>
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Other On Board Incidents
These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.

Outcomes of On board Incidents for the Current Quarter

- Onboard (No Injury), 9553, 93.8%
- Onboard (Injury), 628, 6.2%

Injuries Arising from Other On board Incidents on London Buses

Severity of Injuries From Other On Board Incidents on London Buses

- Fatal
- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury - Treated at Hospital
- Injuries treated on scene
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Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:


Comments

This is a relatively new report and we are interested in understanding whether its format helps you understand the safety performance of the bus network. If you would like to make a comment on this report or suggest ways we can improve it, please send us an email to: safetycomments@tfl.gov.uk. Requests for additional information should be addressed to TfL Customer Services, details are available on www.tfl.gov.uk.