London Buses Safety Dashboard - Operator Reporting

October to December 2019

About this report
This report provides an overview of incidents reported to TfL by Bus Operators. Not all incidents reported result in injury. This report is accompanied by the injury data release made by TfL, found

The data within this release is for incidents occurring between October and December 2019 (referred to in this report as Q4 for the calendar year 2019). Please note that regular safety reporting produced by TfL follows financial reporting periods with Q4 relating to the period of 8th December 2019 to 31st March 2020 and are therefore not directly comparable.

All data used is gathered from a TfL reporting system unique to London bus operators. Operators are required to report all incidents to TfL. This system provides data that helps us monitor trends in performance within this data set but caution should be encouraged in its wider application.

It is not a national statistic and therefore does not allow for comparison outside of London. It does not allow comparison against other modes of transport using London roads and it includes collisions that do not result in personal injury. For collisions specifically, TfL recommends the use of “STATS19” data. TfL processes the London statistics on behalf of the police services in London and contributes to the national statistic “STATS19” administered by the Department for Transport. The latest collision statistics for London can be found https://tfl.gov.uk/corporate/publications-and-reports/road-safety.
London Buses Safety Dashboard - Operator Reporting

Bus Safety Trend

- We have seen an increase in total incidents this quarter (+4.4% vs. Q3), but overall the longer term trend remains encouraging as rates remain below that seen before 2018.
- The total incident increase is primarily driven by both collisions and activity incident events (e.g. dangerous occurrences and anti-social behaviour) recording an above average number of incidents.
- A slight increase in injuries was also recorded this quarter (+14 per cent vs. Q3), however it remains below the average recorded between 2016-2018 inclusive of 1,571.
- The increase seen has been driven by a steady rise in collision and slip, trip and fall injuries since Q1 of 2019, but still below the numbers recorded before 2018.
- Specifically the rises were adults falling, tripping or slipping on a bus and non vulnerable road users in collision with buses.
- Despite the increase, the proportion of injuries requiring hospital treatment reduced to 25.1 per cent; the lowest recorded since Q4 of 2018.
London Buses Safety Dashboard - Operator Reporting

Quarter Summary (like for like comparison)

- There were 1,532 injuries in Q4, four of which resulted in a fatality. Two fatalities were as a result of collisions involving pedestrians, one was a collision with bus and the other was a collision with a motorbike.
- Incidents involving buses accounted for 1,532 injuries this quarter, this is an increase of 8.7 per cent in comparison to Q4 of 2018.
- In Q4, there were 2.8 injuries for every one million passenger journeys.
- The number of slip trip fall incidents resulting in injury equalled 698, five more than Q4 of 2018.
- Collisions accounted for 12.2 per cent of all injuries; a 2.4 per cent increase in comparison to Q4 2018.
- Of the 18,090 incidents in Q4, 8.0 per cent resulted in injury incident events.

<table>
<thead>
<tr>
<th>Bus Safety Performance Indicators</th>
<th>Quarter 4, Oct - Dec 2019</th>
<th>Quarter 4, Oct - Dec 2018</th>
<th>Variance (%)</th>
<th>Full Year, Jan 2019 - Dec 2019</th>
<th>Full Year, Jan 2018 - Dec 2018</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Injuries From Incidents Involving Buses</td>
<td>1,532</td>
<td>1,410</td>
<td>8.7% ▲</td>
<td>5,445</td>
<td>6,187</td>
<td>-12.0% ▼</td>
</tr>
<tr>
<td>Collisions Involving London Buses Leading to Injuries</td>
<td>187</td>
<td>168</td>
<td>11.3% ▲</td>
<td>694</td>
<td>741</td>
<td>-6.3% ▼</td>
</tr>
<tr>
<td>Injuries Arising From Slips Trips &amp; Falls on London Buses</td>
<td>698</td>
<td>693</td>
<td>0.7% ▲</td>
<td>2,595</td>
<td>2,879</td>
<td>-9.9% ▼</td>
</tr>
</tbody>
</table>
London Buses Safety Dashboard - Operator Reporting

Incidents and Injuries

These relate to all incident events and injuries involving London’s buses.

All Reported Incidents on London Buses

All Reported Incidents on London Buses for the Current Quarter

All Injuries from Incidents Involving London Buses
All Fatal Incidents Involving London Buses

Severity of Injuries from Incidents Involving London Buses (non fatal)

People Injured from Incidents Involving London Buses

Injuries Involving London Buses by Age Group
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Slips Trips & Falls on Buses

These include all falls within buses as well those arising from boarding and alighting related events.

All Falls on London Buses

Outcomes of On board Slip Trips Falls incidents for the Current Quarter

Falls within Bus Station Environment for the Current Quarter

All Injuries Arising From On Board Bus Slips Trips & Falls
London Buses Safety Dashboard - Operator Reporting

Collisions

These include all road traffic collisions involving London's buses.

All Road Traffic Collisions Involving London Buses

Outcomes of Road Traffic Collisions for the Current Quarter

Collisions within Bus Stations for the Current Quarter

All Injuries Arising from Collisions involving London Buses
London Buses Safety Dashboard - Operator Reporting

Severity of Injuries from Collisions Involving London Buses

People Injured from Collisions Involving London Buses

Injuries from Collisions Involving London Buses
London Buses Safety Dashboard - Operator Reporting

Other On Board Incidents
These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.

Injuries Arising from Other On Board Incidents on London Buses

Severity of Injuries from Other On Board Incidents on London Buses

Outcomes of On Board Incidents for the Current Quarter
Bus Passengers Injured From Other On Board Incidents by London Buses
Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:

- Further information regarding TfL’s safety performance and initiatives can be found in the Safety, Sustainability & HR panel Report, located on [https://tfl.gov.uk/corporate/publications-and-reports/safety-sustainability-hr](https://tfl.gov.uk/corporate/publications-and-reports/safety-sustainability-hr).

Comments

Requests for additional information should be addressed to TfL Customer Services, details are available on [www.tfl.gov.uk](http://www.tfl.gov.uk).