London Buses Safety Dashboard – Q4

Quarter Four Report – October - December 2016

About this report
This report provides an overview of key incidents and injuries for London Buses. The analysis in this publication is for a rolling two year period up to the fourth quarter of 2016. All data used is gathered from a TfL reporting system which all London bus operators are required to use to report all incidents to TfL. This includes incidents which have been attended by, or reported to, the Police, which are subsequently reported within STATS19 road safety data for London. The TfL reporting system provides data that helps monitor performance and identify where to focus our improvement activities.

Quarter Summary

- A pedestrian was fatally injured following a collision with a bus in the quarter. This brings the total number of people killed in incidents involving buses to 11 in 2016, down from 14 in 2015.
- There were 1,634 injuries in Q4, a rise of 2% compared with Q3 and by 10% when compared with Q4 of 2015.
- In Q4, we saw 2.9 injuries for every one million passenger journeys.
- The injuries in Q4 bring the total for 2016 to 6,093, up 6.6% on 2015.
- 26% of injured parties in 2016 required hospital attendance for injuries they sustained, 50% of these were classed as minor.
- 8% of the reported 18,788 incidents in Q4 resulted in injuries.
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## Bus Safety Performance

<table>
<thead>
<tr>
<th>Bus Safety Performance Indicators</th>
<th>Quarter 4, Oct - Dec 2016</th>
<th>Quarter 4, Oct - Dec 2015</th>
<th>Variance (%)</th>
<th>Full Year, Jan - Dec 2016</th>
<th>Full Year, Jan- Dec 2015</th>
<th>Variance (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Injuries From Incidents Involving Buses</td>
<td>1,634</td>
<td>1,488</td>
<td>9.8% ▲</td>
<td>6,093</td>
<td>5,715</td>
<td>6.6% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Collisions Involving London Buses</td>
<td>318</td>
<td>276</td>
<td>15.2% ▲</td>
<td>1,219</td>
<td>1,150</td>
<td>6.0% ▲</td>
</tr>
<tr>
<td>Injuries Arising From Slips Trips &amp; Falls on London Buses</td>
<td>767</td>
<td>725</td>
<td>5.8% ▲</td>
<td>3,051</td>
<td>2,884</td>
<td>5.8% ▲</td>
</tr>
</tbody>
</table>
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Incidents and Injuries
These relate to all incident events and injuries involving London’s buses.
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Collisions

These include all road traffic collisions involving London’s buses
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Severity of Injuries From Collisions Involving London Buses

Number of incidents

- Fatal
- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury – Treated at Hospital
- Injuries treated on scene

People Injured From Collisions Involving London Buses

Proportion of incidents

- Pedestrian
- Motorcyclist
- Staff
- Other Members Of Public
- Cyclist
- Passenger
- 3rd Party driver / Occupant

Injuries from Collisions Involving London Buses by Age Group

Number of incidents

- Child
- Youth
- Adult
- Elderly
- Unknown
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Slips Trips & Falls on Buses

These include all falls within buses as well those arising from boarding and alighting related events.

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**All Falls on London Buses**

- **Number of Incidents**
- **Time Period**: Q4.14, Q1.15, Q2.15, Q3.15, Q4.15, Q1.16, Q2.16, Q3.16, Q4.16

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**Outcomes Of On board Slip Trip Falls for the Current Quarter**

- Falls (No Injury), 488, 41.1%
- Falls (Injury), 698, 58.9%

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**Falls within bus station environment for the Current Quarter**

- Falls Within Bus Station (No Injury), 12, 34.3%
- Falls Within Bus Station (Injury), 23, 65.7%
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Severity of Injuries From Slips Trips & Falls on London Buses

- Fatal
- Taken to Hospital – Reported Serious Injury or Severity Unknown
- Reported Minor Injury - Treated at Hospital
- Injuries treated on scene

Bus Passengers Injured From Slips Trips & Falls by Age Group

- Child
- Youth
- Adult
- Elderly
- Unknown
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Other Onboard Incidents

These include events such as being struck by or against objects, assaults, trapped limbs and soiling of bus interiors.
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Bus Passengers Injured From Other On Board Incidents by Age Group

Number of Incidents

Q4, 14  Q1, 15  Q2, 15  Q3, 15  Q4, 15  Q1, 16  Q2, 16  Q3, 16  Q4, 16

Child  Youth  Adult  Elderly  Unknown
Work programmes to improve bus safety

TfL is working closely with bus operators to improve the safety of the London bus network as set out in the following documents:


Comments

This is a new report and we are interested in understanding whether its format helps you understand the safety performance of the bus network. If you would like to make a comment on this report or suggest ways we can improve it, please send us an email to: safetycomments@tfl.gov.uk. Requests for additional information should be addressed to TfL Customer Services, details are available on www.tfl.gov.uk.