

The Roadworks Charter

The Charter is focused on meeting the challenges of managing roadworks in the UK's largest growing city, while aligning with Vision Zero.

We will work together to ensure roadworks are carried out safely, keeping disruption to a minimum and supporting sustainable travel.

By signing this Charter, we agree to follow the principles outlined below:

We will follow the guidance from the TfL Traffic Management Handbook

We will ensure the safety of all vulnerable road users

We will adopt new technology and innovate to improve working methods

We will use innovative reinstatement solutions

Safe and secure Vision Zero

We will strive for zero high risk safety failures at our works by 2021

We will ensure at least 70 per cent of our drivers/fleet are FORS accredited or its recognised equivalent

We will ensure 100 per cent of high-risk failures are made safe within two hours

Sustainable travel supporting Healthy Streets

We will minimise the duration and impact of our works on busy bus routes by working with TfL in the planning of our works

We will ensure 100 per cent of our works sites include suitable provision for cyclists and pedestrians to pass through

We will use additional information boards on all applicable major works sites to ensure our customers are updated on our progress

Efficiency maximising resources

By devising and sharing our long-term plans, we will reduce the number of early start permits submitted without prior agreement by five per cent

We will increase the number of collaborative works sites by five per cent to avoid repetitive digging up of the same roads

We will further minimise disruption by reducing the duration of works wherever possible and avoiding working during peak periods



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Additional information

The Charter is a collaboration between TfL and Utility companies outlining a set of expected standards on the TLRN which reflect the Mayor's Transport Strategy, specifically Healthy Streets and Vision Zero.

As well as the actions below we have included a series of pledges:

- **Follow guidance in the TfL [Temporary Traffic Management Handbook](#)**
- **Ensure the safety of all vulnerable road users** – Advice can be found within the TM handbook, participate in TfL Roadworks Patrols <https://ccsbestpractice.org.uk/entries/tfl-roadworks-patrol/>, implement 20mph speed limits at works where applicable
- **Adopt new technology and innovate to improve working methods** – examples include non-excavation techniques and CISBOT
- **Use innovative reinstatement solutions** - to reduce carriageway occupation wherever possible; examples include concrete accelerants and flexible reinstatements

Safe and secure		
Action	Current Performance	Target by end 2021
We will strive for zero high risk safety failures at our works by 2021	Individual performance is reported in the periodic PPM	0%
We will ensure at least 70% of our drivers/fleet are accredited FORS or its equivalent	Performance on this needs to be provided by the Promoter	70% of contractors
We will make safe 100% high risk failures within 2 hours	Performance on this needs to be provided by the Promoter	100% within 2hrs. Also includes receiving EToN response within 24hrs for high-risk Section 81s and within 10 working days for low-risk S81s

Sustainable Travel		
Action	Current Performance	Target by end 2021
We will minimise the duration and impact of our works on busy bus routes by working with TfL in the planning of our works	2018/19 15.5M bus passenger journeys were saved through early engagement reduction in the proposed duration of works	16 million journeys to be saved through a reduction in durations of works on busy bus routes
We will ensure 100% of our works sites include suitable provision for cyclists and pedestrians to pass through	n/a	100%
We will use additional information boards on all applicable major works sites to ensure our customers are updated on our progress	n/a	This includes concrete curing signs, info about how much of the project is completed etc. Required on major works >10 days duration only

Efficiency		
Action	Current Performance	Target by end 2021
By devising and sharing our long term plans we will reduce the number of early start permits submitted without prior agreement by 5%	Average refusal rate for early starts which had been submitted over last 3yrs was 21% - please note this is not the same as REFU19 which is a % of all refused permits	5% reduction in refused early start requests. All major works programmes sent to Coordination Meetings
We will increase the number of collaborative works sites by 5% to avoid repetitive digging up of the same roads	2494 days saved through collaborative works in 2018/19	5% increase
We will further minimise disruption by reducing durations of works wherever possible and avoiding working during the peak periods	Days of disruption saved 2018/19 was 5500, peak periods saved 3500	5% increase on overall days of disruption saved through collaboration, reducing durations of works and avoiding works during peaks