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D3	Barons Court
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Grid D6	Bermondsey 🚆🚊🚝🚉 A
For level access leaving the train at Green Park, please travel in the correct carriage.	
E8	Birkbeck 🚆🚊🚝🚉 🚆🚊🚝🚉 A
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C7	Bow Church 🚆🚊🚝🚉 A
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E7	Brockley 🚆🚊🚝🚉 R
Step-free platform interchange requires a 50m journey via street.	
A7	Bush Hill Park P (2) WC R

Step-free platform interchange requires a 290m journey via street. Use the St Mark's Road entrance for southbound platform. Use the Queen Anne's Place entrance for northbound platform.	
B6	Caledonian Road 🚆🚊🚝🚉 🚆🚊🚝🚉 A
B6	Caledonian Road & Barnsbury 🚆🚊🚝🚉 R
B5	Camden Road 🚆🚊🚝🚉 R
B5	Camden Town 🚆🚊🚝🚉 You can change between the northbound platform towards High Barnet A and the northbound platform towards Edgware A .
D7	Canada Water 🚆🚊🚝🚉 🚆🚊🚝🚉 (bus station) Jubilee line A . For level access leaving the train at Green Park, please travel in the correct carriage. London Overground A .
D7	Canary Wharf 🚆🚊🚝🚉 WC Jubilee line A . DLR A . 200m walk between Jubilee line and DLR via street. For level access leaving the train at Green Park, please travel in the correct carriage.
D8	Canning Town 🚆🚊🚝🚉 🚆🚊🚝🚉 WC (bus station) Jubilee line A . DLR A . For level access leaving the train at Green Park, please travel in the correct carriage.
D6	Cannon Street 🚆🚊🚝🚉 You can only enter and exit the westbound platform B step 174mm/ gap 95mm).

B6	Caledonian Road 🚆🚊🚝🚉 🚆🚊🚝🚉 A
B6	Caledonian Road & Barnsbury 🚆🚊🚝🚉 R
B5	Camden Road 🚆🚊🚝🚉 R
B5	Camden Town 🚆🚊🚝🚉 You can change between the northbound platform towards High Barnet A and the northbound platform towards Edgware A .
D7	Canada Water 🚆🚊🚝🚉 🚆🚊🚝🚉 (bus station) Jubilee line A . For level access leaving the train at Green Park, please travel in the correct carriage. London Overground A .
D7	Canary Wharf 🚆🚊🚝🚉 WC Jubilee line A . DLR A . 200m walk between Jubilee line and DLR via street. For level access leaving the train at Green Park, please travel in the correct carriage.
D8	Canning Town 🚆🚊🚝🚉 🚆🚊🚝🚉 WC (bus station) Jubilee line A . DLR A . For level access leaving the train at Green Park, please travel in the correct carriage.
D6	Cannon Street 🚆🚊🚝🚉 You can only enter and exit the westbound platform B step 174mm/ gap 95mm).
B6	Canonbury 🚆🚊🚝🚉 Trains to Richmond, Clapham Junction (via Willesden Junction) and Stratford R . Trains to Highbury & Islington, New Cross, Clapham Junction (via Canada Water), Crystal Palace and West Croydon 🚆🚊🚝🚉 A .

D2	Ealing Broadway 🚆🚊🚝🚉 WC (National Rail) You can change between the District line eastbound A step 190-257mm/gap 23-73mm) and the Central line B step 213-240mm/ gap 97-113mm) R .
D2	Ealing Common
You can change between the District line eastbound A step 283mm/gap 60mm) and the Piccadilly line eastbound B step 136mm/ gap 122mm). You can change between the District line westbound B step 323mm/ gap 143mm) and the Piccadilly line westbound B step 178mm/gap 161mm) R.	
D3	Eart's Court 🚆🚊🚝🚉 (Piccadilly line only) 🚆🚊🚝🚉 A
F7	East Croydon 🚆🚊🚝🚉 🚆🚊🚝🚉 A
C8	East Ham 🚆🚊🚝🚉 (Hammersmith & City line only) A
D8	East India 🚆🚊🚝🚉 A
A4	Edgware 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 A
C4	Edgware Road District line R

A3	Carpenders Park R
F7	Centrale 🚆🚊🚝🚉 WC A
B9	Chadwell Heath WC R
A1	Chalfont & Latimer 🚆🚊🚝🚉 P (5) 🚆🚊🚝🚉 🚆🚊🚝🚉 A
Step-free platform interchange requires a 360m journey via street. Use the Station Approach entrance for northbound platform. Use the Bedford Avenue entrance for southbound platform .	
Grid A1	Chesham P (4) R
A7	Cheshunt P (5) WC R
Step-free platform interchange requires a 70m journey via street.	
A7	Chingford P (3) WC R
A1	Chorleywood 🚆🚊🚝🚉 P (6) WC A
F7	Church Street 🚆🚊🚝🚉 A
E4	Clapham Junction 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 WC London Overground R .
F5	Clapham North
Northbound platform A step 170mm/ gap 17mm), southbound platform A step 147mm/gap 30mm).	
F8	Coombe Lane 🚆🚊🚝🚉 A
E7	Crossharbour 🚆🚊🚝🚉 (small) A
F7	Crystal Palace 🚆🚊🚝🚉 P (2) 🚆🚊🚝🚉 🚆🚊🚝🚉 WC London Overground R .
When travelling to Epping, ask staff at your starting station if your train can arrive at platform 2. If you arrive at platform 1, use Help Point to ask staff to open exit if necessary.	
D9	Custom House for ExCeL 🚆🚊🚝🚉 A
E7	Cutty Sark for Maritime Greenwich 🚆🚊🚝🚉 🚆🚊🚝🚉 A
D9	Cyprus 🚆🚊🚝🚉 A

Grid A1	Chesham P (4) R
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Grid A7	Edmonton Green 🚆🚊🚝🚉 🚆🚊🚝🚉 R
E5	Elephant & Castle 🚆🚊🚝🚉 🚆🚊🚝🚉 A
You can only enter and exit the southbound Northern line platform A.	
F8	Elmers End 🚆🚊🚝🚉 P (108) 🚆🚊🚝🚉 🚆🚊🚝🚉 WC A
B9	Elm Park 🚆🚊🚝🚉 WC A
E7	Elverson Road A
B9	Emerson Park R

D8	Emirates Greenwich Peninsula 🚆🚊🚝🚉 🚆🚊🚝🚉 A
D8	Emirates Royal Docks A
A7	Enfield Town WC R
A8	Epping P (6) WC R
Step-free platform interchange requires a 450m journey via street. Use the Hillcrest Way entrance for platform 1. Use the Station Road entrance for platform 2.	
When travelling to Epping, ask staff at your starting station if your train can arrive at platform 2. If you arrive at platform 1, use Help Point to ask staff to open exit if necessary.	
C5	Euston 🚆🚊🚝🚉 (Victoria and Northern line Bank branch only) P (4) 🚆🚊🚝🚉 🚆🚊🚝🚉 WC (National Rail) London Overground R . You can change between the Victoria line southbound A and the Northern line southbound via London Bridge A . You can change between the Victoria line northbound A and the Northern line northbound A .

F8	Coombe Lane 🚆🚊🚝🚉 A
E7	Crossharbour 🚆🚊🚝🚉 (small) A
F7	Crystal Palace 🚆🚊🚝🚉 P (2) 🚆🚊🚝🚉 🚆🚊🚝🚉 WC London Overground R .
D9	Custom House for ExCeL 🚆🚊🚝🚉 A
E7	Cutty Sark for Maritime Greenwich 🚆🚊🚝🚉 🚆🚊🚝🚉 A
D9	Cyprus 🚆🚊🚝🚉 A

B9	Dagenham Heathway
Eastbound platform A step 283mm/ gap 23mm), westbound platform A step 243mm/gap 23mm).	
C7	Dalston Junction 🚆🚊🚝🚉 WC A
A8	Debben P (3) R
You can only enter and exit the westbound Hammersmith & City, Circle and Metropolitan lines platform A.	
C5	Euston Square 🚆🚊🚝🚉 🚆🚊🚝🚉 A

C5	Farringdon 🚆🚊🚝🚉 🚆🚊🚝🚉 R
F9	Fieldway 🚆🚊🚝🚉 A
A5	Finchley Central 🚆🚊🚝🚉 🚆🚊🚝🚉 P (6) WC A
B4	Finchley Road Jubilee line R

D2	Ealing Broadway 🚆🚊🚝🚉 WC (National Rail) You can change between the District line eastbound A step 190-257mm/gap 23-73mm) and the Central line B step 213-240mm/ gap 97-113mm) R .
D2	Ealing Common
You can change between the District line eastbound A step 283mm/gap 60mm) and the Piccadilly line eastbound B step 136mm/ gap 122mm). You can change between the District line westbound B step 323mm/ gap 143mm) and the Jubilee line northbound B step 140mm/gap 100mm).	
B6	Finsbury Park 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 You can change between the Victoria line southbound A and the Piccadilly line westbound A . You can change between the Victoria line northbound A and the Piccadilly line eastbound A .

E1	Heathrow Terminals 2 & 3 🚆🚊🚝🚉 🚆🚊🚝🚉 WC A
For level access towards central London, board the fifth carriage, furthest from the lifts.	
E1	Heathrow Terminal 4 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 A
Open Mondays to Saturdays until 2345 and Sundays until 2315. For level access towards central London, board the fifth carriage towards the back of the train.	
E1	Heathrow Terminal 5 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 🚆🚊🚝🚉 WC R B step 22mm/gap 94mm).
For level access towards central London, board the fifth carriage towards the back of the train.	
D9	Gallions Reach 🚆🚊🚝🚉 A
F7	George Street 🚆🚊🚝🚉 A
B4	Golders Green 🚆🚊🚝🚉 WC R
B5	Gospel Oak 🚆🚊🚝🚉 WC R
F8	Gravel Hill 🚆🚊🚝🚉 A
D4	Green Park 🚆🚊🚝🚉 <

How to plan your journey

1. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'. Also refer to the index overleaf for additional access and connection details at each station.

2. Check your return journey as this may require a different route or use an alternative station entrance.

3. Check that you can manage the step and gap from the platform to the train.

4. Check the availability of lifts on tfl.gov.uk or by calling Transport for London's 24 hour travel information number 0343 222 1234* (Service and network charges may apply. See tfl.gov.uk/terms for details).

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey.

Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

Step

The step between the platform and the train is shown by the following symbols:

- 0 - 50mm (0 - 2 inches)
- 51 - 120mm (2 - 4.7 inches)
- Over 120mm (4.7 inches)

Gap

The gap between the platform and the train is shown by the following letters:

- A 0 - 85mm (0 - 3.3 inches)
- B 86 - 180mm (3.3 - 7 inches)
- C Over 180mm (7 inches)



At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or escalators.

Example



At this station you can change step-free between the Jubilee and Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City lines.



At these stations you can change onto National Rail (sometimes only in one direction).

Station Name

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Refer to the index overleaf. Please also refer to the Key to symbols on the map.

Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair users.



These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair users.

This map shows the largest step and gap at each station. The index on the back of this guide shows the average step and gap for all stations which do not have level access. At some of these stations, level access may only be available at some parts of the platform – look out for signs.

Manual boarding ramps

At some stations access to the train is by manual boarding ramp. These stations are shown on the map by a **R**. If you plan to travel on London Overground or TFL Rail, staff will be available at stations to assist you with your journey. You can pre-book assistance by calling 0343 222 1234*. If you intend to use manual boarding ramps you do not need to book in advance, but please read the information below:

- Speak to a member of staff in the ticket hall and let them know where you are travelling to.
- Staff will operate the boarding ramp and assist you with getting on the train if you require.
- If required, staff will arrange for you to be met at your interchange or destination by a member of staff with a boarding ramp.
- If you are boarding at a station with level access (shown by **A**) and travelling to a station with a boarding ramp, please speak to a member of staff before boarding the train, so that they can arrange for you to be met.

- If you are changing between lines and need the boarding ramp to be operated, please speak to a member of staff on the platform or use the 'information' button on a Help point.
- If platforms and/or trains are very busy, it may take a while before there is space to get on the train.

- The boarding ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your wheelchair and the weight of anyone assisting you.

Example step-free journey: Chalfont & Latimer to Forest Hill

Find **Chalfont & Latimer** on the map. The blue box and the **!** symbol mean that you need to use a specific entrance to the station for your direction of travel – as stated in the index, it is the Bedford Avenue entrance.

Take the Metropolitan line southbound (**A**) to Finchley Road, which has step-free interchange only (no step-free entrance/exit) (**O**). The index tells you the size of the step and gap (**A**). Change onto the Jubilee line (**B**) step 163mm/gap 120mm – as stated in the index, you can only change lines travelling in the same direction (e.g. southbound Metropolitan line to southbound Jubilee line).

Stay on the Jubilee line to Canada Water (**A**). Speak to staff at the station to arrange for you to be met at Forest Hill with a manual boarding ramp (**R**). Take the London Overground service towards Crystal Palace or West Croydon (**A**) step 75mm/gap 4mm. Arrive at Forest Hill.

Further journey information

If you experience problems with your planned route contact a member of staff at the station (or use the Help point).

If you need assistance please ask a member of staff who will assist you if they are able and it is safe to do so.

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you find an accessible route to your destination, including booking you a taxi if there is no suitable route by public transport.

Step

Gap

inches

mm

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250

0 1 2 3 4 5 6 7 8 9

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250

0 1 2 3 4 5 6 7 8 9

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250

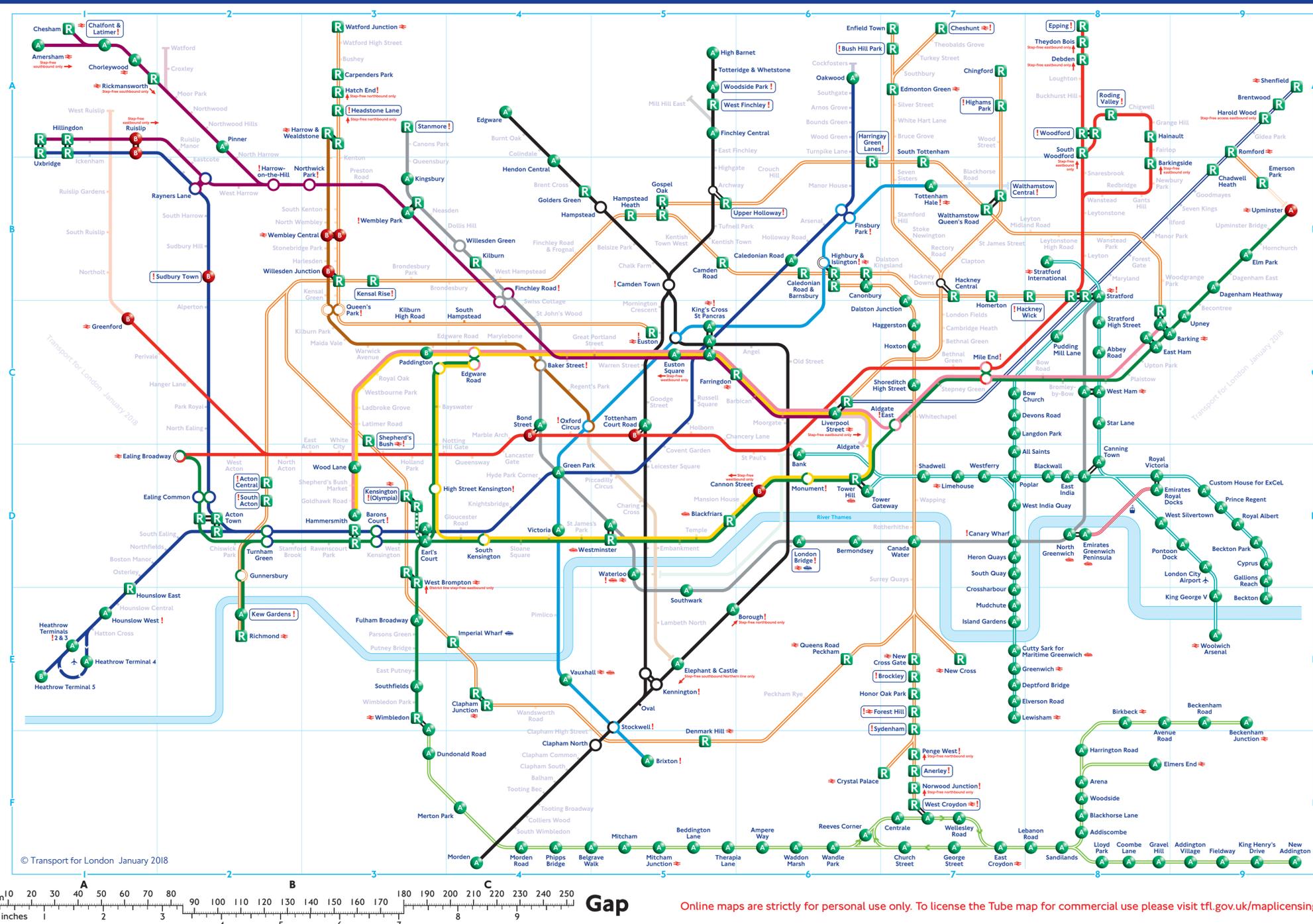
0 1 2 3 4 5 6 7 8 9

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250

0 1 2 3 4 5 6 7 8 9

0 10 20 30 40 50 60 70 80 90 100 110 120 130 140 150 160 170 180 190 200 210 220 230 240 250

0 1 2 3 4 5 6 7 8 9



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Key to lines

- Bakerloo
- Central
- Circle
- District
- Hammersmith & City
- Jubilee
- Metropolitan
- Northern
- Piccadilly
- Victoria
- Waterloo & City
- DLR
- London Overground
- Emirates Air Line
- TFL Rail
- London Trams
- District line open at weekends and on some public holidays

Key to symbols

- Step between platform and train**
- 0 - 50mm (0 - 2 inches)
 - 51 - 120mm (2 - 4.7 inches)
 - Over 120mm (4.7 inches)
- Gap between platform and train**
- A 0 - 85mm (0 - 3.3 inches)
 - B 86 - 180mm (3.3 - 7 inches)
 - C Over 180mm (7 inches)
- Platforms with designated level access boarding points. Step/gap measurements at these stations are when boarding train at these points only
 - Access from platform to train by manual boarding ramp
 - Access via lift(s). Limited capacity (8 - 12 persons) indicated by 'small'
 - Some step-free connections with National Rail services. Please check with National Rail Enquiries (03457 48 49 50) for information
 - Main bus interchange
 - Emirates Air Line
 - Accessible Riverboat services
 - Riverboat services
 - Airport
 - Taxi rank (some taxi ranks may not be fully accessible)
 - Car park with number of blue badge bays indicated in brackets
 - Accessible toilet on site or nearby
 - For more information please check the station index on the back of this guide