E8 Avenue Road 44 A C4 Baker Street (Jubilee line only) gap 43mm) and the Jubilee line northbound  $\triangle$ . You can change between the Bakerloo line southbound (A) step 150mm/gap 40mm) and the Jubilee line southbound **A**. D6 Bank 🖻 DLR 📵, lift located on King William Street. Lift from street to ticket hall only available on request - press button to

alert staff. C9 Barking ⊕ ₹ 🖨 🗒 wc London Overground  $\mathbb{R}$ . District and Hammersmith & City lines  $\triangle$ . B8 Barkingside P(2) R You can only enter and exit the eastbound platform. D3 Barons Court

You can change between the District line westbound (A) step 247mm/gap 77mm) and the Piccadilly line westbound (Astep 88mm) gap 23mm). You can change between the District line eastbound (A) step 273mm/ gap 10mm) and the Piccadilly line eastbound (A step 156mm/gap 50mm). E9 Beckenham Junction (288) ≥

B6 Canonbury 🗹 Trains to Richmond, Clapham Junction (via WC (A Willesden Junction) and Stratford R. Trains E9 Beckenham Road (4) (A) to Highbury & Islington, New Cross, Clapham E9 Beckton (A) Junction (via Canada Water), Crystal Palace and West Croydon (434) (A). D9 Beckton Park 🛈 🛕 A3 Carpenders Park R F5 Beddington Lane (4)

F7 Centrale (4) (A) F5 Belgrave Walk (4) B9 Chadwell Heath WC R D6 Bermondsey ( A For level access leaving A1 Chalfont & Latimer (♣(ॐA) P(5) ₹ A the train at Green Park or Wembley Park, please travel in the correct carriage. Step-free platform interchange requires a 360m journey via street. Use the Station E8 Birkbeck 🚇(å⅓ 🗪 🛕 Approach entrance for northbound platform. D5 Blackfriars 🗓 🖨 👄 🛕 Use the Bedford Avenue entrance for F8 Blackhorse Lane 4 A southbound platform.

A1 Chesham P(4) R

A7 Cheshunt P(5) wc R Step-free platform interchange requires a 70m journey via street. A7 Chingford P(3) wc R

Al Chorleywood (4) Al P(6) WC (A) F7 Church Street 4 A E4 Clapham Junction **★** WC

London Overground R. F5 Clapham North Northbound platform (A step 170mm/ gap 17mm), southbound platform (A step 147mm/gap 30mm).

F8 Coombe Lane (♣) ♠ E7 Crossharbour (small)

F7 Crystal Palace (1) (2) ≥ WC London Overground R. D9 Custom House for ExCeL 

B

B

**E7** Cutty Sark for Maritime Greenwich 🚹 🚔 🥧 🛕 D9 Cyprus 🛈 🗛

> **B9** Dagenham Heathway Eastbound platform (A) step 283mm/ gap 23mm), westbound platform (A step 243mm/gap 23mm). C7 Dalston Junction WC (A)

A8 Debden  $P(3) = \mathbb{R}$ You can only enter and exit the eastbound platform. F5 Denmark Hill ⊕ → wo

London Overground R. E7 Deptford Bridge 🗹 🛕 C7 Devons Road (small)

High Barnet (A) and the northbound platform

Jubilee line A. For level access leaving

please travel in the correct carriage.

the train at Green Park or Wembley Park,

200m walk between Jubilee line and DLR via

Green Park or Wembley Park, please travel in

For level access leaving the train at Green Park

or Wembley Park, please travel in the

**D6** Cannon Street You can only enter and

street. For level access leaving the train at

towards Edgware 🗛.

D7 Canada Water 🗹 🖯 (bus station)

London Overground A.

Jubilee line (A). DLR (B).

Jubilee line A. DLR A.

D7 Canary Wharf M WC

the correct carriage.

correct carriage.

gap 95mm).

F3 Dundonald Road (4)

D2 Ealing Broadway **₹** WC (National Rail) You can change between the District line (A) step 190-257mm/gap 23-73mm) and the Central line (B) step 213-240mm/ gap 97-113mm) R.

D2 Ealing Common You can change between the District line eastbound (A) step 283mm/gap 60mm) and the Piccadilly line eastbound (B) step 136mm/ gap 122mm). You can change between the District line westbound (B) step 323mm/ gap 143mm) and the Piccadilly line westbound (B) step 178mm/gap 161mm) R.

D3 Earl's Court 4 A F7 East Croydon (♣) ★ 💫

C8 East Ham 4 tá A 🛈 🛕

exit the westbound platform (B) step 174mm/ D8 East India 🗹 🛕

A4 Edgware 🕮(🍪 🖟 🛱 C4 Edgware Road District line R. You can change between the Circle line towards Liverpool Street, the Hammersmith & City line eastbound (both **B** step 7.5mm/ gap 145mm) and the District line (A) step 157mm/gap 23mm). You can change between the Circle and Hammersmith & City lines towards Hammersmith (B) step 17.5mm/ gap 117.5mm) and the District line (A step 157mm/gap 23mm). If travelling towards

Liverpool Street from High Street Kensington, you must change to the District line at Paddington in order to arrive at the right platform at Edgware Road. 

D2 Gunnersbury You can change between the District line

B7 Hackney Central R You can only enter and exit the southbound B8 Hackney Wick R

Step-free platform interchange requires a 50m journey via street. Use the Hepscott Road entrance for westbound platform. Use the Wallis Road entrance for eastbound platform. C7 Haggerston M WC (A) A8 Hainault Î P(4) R

D3 Hammersmith (♣(ॐ) 🖟 🗛 Step-free interchange between the Hammersmith & City or Circle lines and the District or Piccadilly lines requires a 520m journey via street and lifts. B5 Hampstead Heath 🗹 R A9 Harold Wood (2)

You can only enter and exit the eastbound platform 4 R. Harringay Green Lanes R Step-free platform interchange requires a 30m journey via street. F8 Harrington Road (♣) ♠ ♠ A3 Harrow & Wealdstone (₹) ≥ wo

Bakerloo line and London Overground R B2 Harrow-on-the-Hill **₹** Interchange between fast, semi-fast and 'all stations' trains running in the same direction  $\mathbf{A}$ .

A3 Hatch End P(2) R

You can only enter and exit the northbound platform A3 Headstone Lane R You can only enter and exit the northbound platform using the Headstone Lane side

Heathrow Terminals 2 & 3 4 4 3 A 🚹 角 🗒 🛧 wc 🛕 For level access towards central London or the Piccadilly line, board the fifth carriage, furthest from the lifts.

Heathrow Terminal 4 Open Mondays to Saturdays until 2345 and Sundays until 2315. For level access towards central London on the Piccadilly line, board the fifth carriage towards the back of the train

Heathrow Terminal 5 m 🖨 🛧 wc 🛛 R (B) step 22mm/gap 94mm). For level access towards central London, board the fifth carriage towards the back of the train. 

District and Circle lines westbound (A) step

lines eastbound (A) step 157-167mm/

Step-free platform interchange requires a

entrance for northbound platform. Use the

Station Approach entrance for southbound

London Overground **R**. You can change

between the Victoria line northbound A

You can change between the Victoria line

southbound A and southbound National

and northbound National Rail services.

350m journey via street. Use the Wilton Place

gap 0mm).

platform.

Rail services.

A7 Highams Park P(2) R

B6 Highbury & Islington ₫ **₹** 

157mm/gap 0mm) and the District and Circle

E7 Forest Hill  $\widehat{\mathbb{H}}$   $\mathbb{P}(1) \rightleftharpoons \mathbb{R}$ Use the Devonshire Road entrance for both D7 Heron Quays 🗹 🛕 A5 High Barnet P(5) WC A E3 Fulham Broadway **R** 

D3 High Street Kensington D9 Gallions Reach 🗹 🛕

F7 George Street (4) B4 Golders Green 🛈 wc R B5 Gospel Oak m wc R

E5 Elephant & Castle (4)

Northern line platform **A**.

B9 Elm Park A WC A

E7 Elverson Road (A)

B9 Emerson Park R

D8 Emirates Royal Docks (A)

entrance for platform 2.

line northbound  $\mathbf{A}$ .

C5 Euston Square (♣(ॐ) if

lines platform A.

C5 Farringdon  $\widehat{\mathbb{H}} \rightleftharpoons \mathbb{R}$ 

F9 Fieldway (4)

**B4** Finchley Road Jubilee line **R**.

(B) step 140mm/gap 100mm).

B6 Finsbury Park (4) A

line eastbound  $\mathbf{A}$ .

A7 Enfield Town WC R

A8 Epping P(6) wc R

F8 Elmers End (108) ≥ WC (A)

D8 Emirates Greenwich Peninsula 👄 🛕

Step-free platform interchange requires a

450m journey via street. Use the Hillcrest Way

platform 2. If you arrive at platform 1, use Help

entrance for platform 1. Use the Station Road

When travelling to Epping, ask staff at your

Point to ask staff to open exit if necessary.

starting station if your train can arrive at

C5 Euston (Victoria and Northern line Bank

branch only)  $\mathbf{P}(4) \rightleftharpoons \mathbf{WC}(National Rail)$ 

London Overground R. You can change

the Northern line southbound via London

Bridge A. You can change between the

between the Victoria line southbound A and

Victoria line northbound A and the Northern

You can only enter and exit the westbound

A5 Finchley Central (♣(♦) 🖟 🖸 (6) WC 🛕

You can change between the Metropolitan line

southbound (B) step Imm/gap II6mm) and

the Jubilee line southbound (B) step 163mm/

Metropolitan line northbound (© step 5mm/

gap 199mm) and the Jubilee line northbound

gap I 20mm). You can change between the

You can change between the Victoria line

westbound A. You can change between the

Victoria line northbound (A) and the Piccadilly

southbound (A) and the Piccadilly line

Hammersmith & City, Circle and Metropolitan

F8 Gravel Hill 46A A D4 Green Park (♣(ঠর) 🕅 🛕 C1 Greenford  $\widehat{\mathbb{I}}$   $\rightleftharpoons$  Central line  $\mathbb{R}$ .

You can change between the eastbound platform (B) step 173mm/gap 140mm), the westbound platform (B) step 207mm/ gap 123mm) and National Rail services. E7 Greenwich  $\mathbb{P}(1) \rightleftharpoons \mathbb{B}$ 

eastbound (B) step 200mm/gap 113mm), the District line southbound (B) step 193mm/gap 157mm) and London Overground services R

Al Hillingdon (£) P(6) wc R B7 Homerton R E7 Honor Oak Park 🛈 R

EI Hounslow East 1 P(2) wc R El Hounslow West (10) A Entrance/exit via stairlift for manual wheelchai users only. The maximum operating weight of the stairlift is 225kg.

C7 Hoxton  $\widehat{\mathbb{H}}$  WC  $\triangle$ 

E4 Imperial Wharf 🛈 👄 R

platform via Charing Cross A and the

Step-free platform interchange requires a

200m journey via street. Use the Station

Terrace entrance for westbound platform

Use the Chamberlayne Road entrance for

or London Overground northbound and

Step-free interchange between the District line

Use the Olympia Way entrance for District line

or London Overground northbound platforms

Use the Russell Road entrance for London

Step-free platform interchange requires a

Approach entrance for westbound platform.

600m journey via street. Use the Station

Overground southbound platform.

Use the North Road entrance for

C5 King's Cross St Pancras (♣) 🛈 🗪 🖨

London Overground southbound requires a

D3 Kensington (Olympia) <del>₹</del> WC R

northbound platform via Bank 🗛.

E7 Island Gardens 🗓 B

E5 Kennington (4)

B3 Kensal Rise **R** 

eastbound platform.

600m journey via street.

E2 Kew Gardens WC (A)

eastbound platform

4 Kilburn 🛈 wc R

WC (National Rail) 🗛

E9 King George V 🗹 🛕

C7 Langdon Park 🗹 🛕

WC(National Rail)

lines eastbound A.

F8 Lloyd Park (4) (A)

WC(National Rail) 🗛

correct carriage.

journey via street and lifts.

F8 Lebanon Road (4) (A)

D7 Limehouse ( small) ≥ B

B3 Kingsbury (4) MC (A)

F9 King Henry's Drive 4 6 1

E7 Lewisham 🗓 ≥ 🖯 WC(National Rail) 🗛

You can change between westbound National

Hammersmith & City, Circle and Metropolitan

Rail services and eastbound DLR services.

C6 Liverpool Street (Circle, Hammersmith &

City and Metropolitan lines only) 🗗 嵀 🖨 🗒

TfL Rail **R**. London Overground **R**.

D6 London Bridge (♣) ♦ ♦ ♦ ♦ ♦ ♦

or Wembley Park, please travel in the

Step-free line interchange requires a 410m

For level access leaving the train at Green Park

Central line eastbound R, the District line eastbound (A) and the Hammersmith & City line eastbound A. You can change between the Central line westbound **R**, the District line westbound (A) and the Hammersmith & City line westbound **A**. F5 Mitcham 46A A

You can change between the

D9 London City Airport 🗓 🛧 🛕

(District and Hammersmith & City lines)

F4 Merton Park (4)

C7 Mile End

F5 Mitcham Junction (♣) ★ P(18) A D6 Monument You can change between the Circle line

You can change between the northbound eastbound (A step 183mm/gap 77mm) and the District line eastbound (B) step I 57mm You can change between southbound platform gap 113mm). You can change between the via Charing Cross 🛕 and the southbound Circle line westbound (B) step 183mm/ platform via Bank (A). Bank branch trains will gap 147mm) and the District line westbound not stop and there will be no interchange (C) step 150mm/gap 203mm). between the branches from Saturday 26 March F4 Morden (4) A until mid-September. For step-free journeys, F4 Morden Road (4) (A) please board a direct train to your destination. E7 Mudchute (A)

> F9 New Addington (4) E7 New Cross ≥ WC R (London Overground) E7 New Cross Gate **m** ≥ R

**D8** North Greenwich **P**(19) **A** ■ **WC**(bus station) For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.

Northwick Park You can change between the northbound platform (B) step 28mm/gap 163mm) and the southbound platform (B) step 29mm/ gap 90mm) – use this to change between trains towards West Harrow and Pinner. At peak times you may need to change at Harrow-on-the-Hill for trains towards Amersham/Chesham.

F7 Norwood Junction  $P(3) \rightleftharpoons WC R$  (London Overground) You can only enter and exit the northbound platform using the Station Road entrance.

A6 Oakwood (4) A P (6) A

C4 Oxford Circus (Victoria line only) You can change between the Bakerloo line southbound R and the Victoria line southbound A. You can change between the Bakerloo line northbound  $\mathbb R$  and the Victoria line northbound A.

C3 Paddington WC (National Rail) Circle and Hammersmith & City lines to/from Hammersmith (B) step 50mm/gap 180mm). TfL Rail R. You can change between the District line towards Edgware Road and the Circle line towards Edgware Road (both A step 133mm/gap 0mm).

If travelling towards Liverpool Street, take the District line to Edgware Road and change there for the Circle line. F7 Penge West P(2) WC You can only enter and exit the northbound

platform **R**. F4 Phipps Bridge ( A) A2 Pinner 4 id WC A

D9 Pontoon Dock 🗹 🛕 D7 Poplar (small) B

You can change between the Bakerloo line

southbound. You can change between the

Bakerloo line northbound  $\mathbb{R}$  and London

You can change between the Metropolitan line

eastbound (B) step 90mm/gap 132mm) and

the Piccadilly line eastbound (B) step 175mm/

gap 127mm) R. You can change between the

Metropolitan line westbound (B) step

District line and London Overground R.

You can only enter and exit the southbound

Step-free platform interchange requires a

entrance for eastbound platform.

102mm/gap 87mm) and the Piccadilly line

westbound (B) step 198mm/gap 142mm) R.

southbound R and London Overground

D9 Prince Regent 🛈 🛕

C3 Queen's Park

C8 Pudding Mill Lane 🗹 🛕

Overground northbound.

F6 Reeves Corner (♣4 🍇 🛕

AI Rickmansworth P(12) R

A8 Roding Valley WC R

A9 Romford wc **₹** R

D9 Royal Albert 🗹 🛕

E2 Richmond  $\widehat{\mathbb{I}}$   $\mathbb{P}(1) \rightleftharpoons \widehat{\mathbb{H}} \oplus \mathbb{K}$  wc

B2 Rayners Lane P(6)

the correct carriage.

line southbound A and the Victoria line line northbound **A**. B8 Stratford **1 → = □** WC Central line **R**. Jubilee line **A**. DLR **A**.

London Overground R. TfL Rail R. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage. C8 Stratford High Street 🗹 🗎 wc 🛕 

S2 Sudbury Town P(3) wc R London Overground Eastbound platform (B) step 164mm/ F7 Wellesley Road (♣) 🗚 gap 107mm), westbound platform (B) step

Step-free platform interchange requires a 150m journey via street. Use the Station Use the Orchard Gate entrance for westbound platform.

520m journey via street. Use the Station Approach & Cherry Tree entrance for westbound platform. Use the Station Way

D8 Royal Victoria 🗹 🗳 📵 A1 Ruislip P(4) You can only enter and exit the eastbound platform for the Metropolitan line (B) step 127mm/gap 113mm) and the Piccadilly line (B) step 200mm/gap 110mm) R. F8 Sandilands 4 A

D7 Shadwell DLR (A). A9 Shenfield R C3 Shepherd's Bush ⊕ ≥

London Overground R. Use the ticket hall entrance for both platforms

C7 Shoreditch High Street wc A D2 South Acton R Step-free platform interchange requires a 1300m journey via street. Use the Kingswood Terrace entrance for westbound platform. Use the Palmerston Road entrance for eastbound platform.

D4 South Kensington You can change between the Circle and District lines eastbound (A) and westbound  $\mathbb{R}$ . D7 South Quay (small)

B7 South Tottenham 🗹 R A8 South Woodford  $\mathbb{P}(4) \cong \mathbb{R}$ 

You can only enter and exit the eastbound platform via George Lane (West) entrance closed on Sundays. E3 Southfields 🗹 🖨 🛕

E5 Southwark 🗹 🛕 For level access leaving the train at Green Park, please travel in the correct carriage.

A3 Stanmore P(6) wc R For level access leaving the train at Wembley Park, Kingsbury or Green Park, please travel in Station entry and exit requires a 110m journey via station car park, including steep ramps.

C8 Star Lane (1) ≥ □ WC (A) E5 Stockwell 434

You can change between the Northern southbound A. You can change between the Northern line northbound A and the Victoria

> You can only enter and exit the Jubilee line A. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage. A3 Watford Junction  $\widehat{\mathbb{H}}$   $\mathbb{P}(10) \rightleftharpoons WC$

B3 Wembley Central **m** ≥ WC 117mm/gap 108m). London Overground R. Bakerloo line northbound (B) step 163mm/ gap 143mm), southbound (B) step 157mm, Approach entrance for eastbound platform. gap 107mm). London Overground northbound

'Sydenham **₹** R Step-free platform interchange requires a 350m journey via street. Use the Peak Hill Gardens entrance for northbound platform Use the Station Approach entrance for

F5 Therapia Lane 4 3 1

southbound platform.

A8 Theydon Bois P(3) R You can only enter and exit the eastbound platform. C5 Tottenham Court Road

115-118mm). London Overground R. F7 West Croydon ₹ (London Trams only) (Northern line only) [ London Overground R. London Trams A. Central line eastbound (B) step 210mm/ You can only enter and exit the London gap 150mm), westbound (B) step 220mm/ Overground northbound platform using the gap 150mm). Northern line (A). London Road car park entrance.

B7 Tottenham Hale (♣) 🏚 📚 🖨 🛕 D6 Tower Hill **R** You can change between the Circle line westbound and the District line westbound. You can change between the Circle line eastbound and the District line eastbound.

D6 Tower Gateway (small) (A

2 Turnham Green Wo You can change between the District line the Piccadilly line westbound (B) step 176mm/gap 176mm). You can change between the District line eastbound (A) step 153mm/gap 17mm) and the Piccadilly line eastbound (B) step 142mm/gap 98mm). Served by Piccadilly line trains until 0650 Monday to Saturday, 0745 Sunday and after 2230 every evening.

B9 Upminster ⊕ (9) <del>≥</del> ₩C District line A

C9 Upney A

B6 Upper Holloway R Step-free platform interchange requires a 40m journey via street.

A1 Uxbridge R

E4 Vauxhall (4) A D4 Victoria 🛈 WC Victoria line A. You can only enter and exit the Victoria line via the Cardinal Place entrance.

F6 Waddon Marsh (4)

**B7** Walthamstow Central **P**(8)

entrance for northbound platform.

(A) step 315mm/gap 38mm), southbound

For level access leaving the train at Wembley

Park, please travel in the correct carriage.

District line eastbound (A). District line

Step-free platform interchange requires a

Use the Nether Street entrance for

Use the Wentworth Street entrance for

southbound platform, only unlocked during

Call 0845 330 9880 or use Help Point on the

Hammersmith & City line **A**. Jubilee line **A**.

(District line and London Trams)

District line **A**. London Trams **A**.

southbound platform to ask staff to unlock

AM peak hours, and locked with a RADAR

westbound **B** (step 10-38mm/gap

For level access travelling from Green Park,

continue to Kingsbury and ask a member of

(B) step 325mm/gap 91mm).

4 6 A P (6) WC A.

staff for assistance.

A5 West Finchley R

350m journey via street.

northbound platform.

lock at other times.

the gate if necessary.

DLR 🔼.

C8 West Ham  $\mathbb{R}$   $\rightleftharpoons$  District line  $\mathbb{R}$ .

D7 West India Quay (small)

D8 West Silvertown 🗗 🗛

D7 Westferry (small) (A

D5 Westminster 🗹 👄 🛕

D3 Wood Lane 🛈 WC 🛕

B3 Willesden Junction **R** 

**B3** Wembley Park

B7 Walthamstow Queen's Road R

F6 Wandle Park 4 A

London Overground R. Step-free platform interchange requires a 200m journey via street. Use the Station Approach entrance for southbound platform. Use the Selborne Road

Step-free platform interchange requires a 130m journey via street. Use The Broadway entrance for eastbound platform. Use the Snakes Lane/Madeira Grove entrance for westbound platform, only unlocked until 2100. Use intercom to ask staff to unlock gate if necessary.

F8 Woodside 4 A

A8 Woodford P(10) R

A5 Woodside Park (4) A P(5) Step-free platform interchange requires a 600m journey via street. Use the Woodside Park entrance for southbound platform. Use the Holden Road entrance for northbound platform.

Emirates Air Line

gap between the platform and train

street and platform, plus the step and

Showing stations step-free between the

TfL Rail, London Trams and including DLR, London Overground, Step-free Tube guide

TRANSPORT
FOR LONDON
EVERY JOURNEY MATTERS

MAYOR OF LONDON

May 2018

Transport for London

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visit tfl.gov.uk/accessguides

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no obligation on customers in

use a moving escalator unless you can step onto it, stand on it and

Transport for London produce a

For copies call **0343 222 1234\*** or

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For information on booking

• @TfLAccess

information about accessibility on London's transport network Our Conditions of Carriage place

wheelchairs to be accompanied. If you need assistance please ask member of staff who will assist you if they are able to and it is safe to do so.

For your own safety, please do not step off it.

tfl.gov.uk 24 hour travel information 0343 222 1234\*

Sign up for email updates

tfl.gov.uk/emailupdates tfl.gov.uk/socialmedia

\*Service and network charges may apply. See tfl.gov.uk/terms for details.

# How to plan your journey

- 1. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'.
- Also refer to the index overleaf for additional access and connection details at each station.
- 2. Check your return journey as this may require a different route or use an alternative station entrance.
- 3. Check that you can manage the step and gap from the platform to the train.
- 4. Check the availability of lifts on tfl.gov.uk or by calling Transport for London's 24 hour travel information number 0343 222 1234\* (Service and network charges may apply See tfl.gov.uk/terms for details).

## How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey. **Step-free stations are marked** with a coloured symbol and a letter showing the size of the step and gap between the

platform and the train, as follows:

The step between the platform and the train is shown by the following symbols:

- 0 50mm (0 2 inches)
- 51 120mm (2 4.7 inches)
- **Over 120mm (4.7 inches)**

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)

# 000

symbols you can change between lines step-free (sometimes only in one direction).

out of the station without using stairs and/or escalators.



At this station you Baker Street! free between the Jubilee and

Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City



At these stations you can change onto National Rail (sometimes only in one direction).

### Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Refer to the index overleaf. Please also refer to the Key to symbols on

### **Examples**

the map.



These stations have the smallest step and gap and are suitable for most customers including wheelchair users.

mobility impairments, those with

gap at each station. The index on

the back of this guide shows the

which do not have level access.

At some of these stations, level

access may only be available at

some parts of the platform -

look out for signs.

average step and gap for all stations

This map shows the largest step and

luggage and buggies, and some

wheelchair users.



These stations have varying levels of steps and gaps and may be suitable for customers with

B 86 - 180mm (3.3 - 7 inches)

C Over 180mm (7 inches)

At stations marked with these

You will not be able to get in or

### Example



can change step-

lines.

# Manual boarding ramps

At some stations access to the train is by manual boarding ramp. These stations are shown on the map by a  $\mathbb{R}$ . If you plan to travel on London Overground or TfL Rail, staff will be available at stations to assist you with your journey. You can pre-book assistance by

calling 0343 222 1234\*. If you intend to use manual boarding ramps you do not need to book in advance, but please read

> • Speak to a member of staff in the ticket hall and let them know

the information below:

 Staff will operate the boarding ramp and assist you with getting on the train if you require.

where you are travelling to.

- If required, staff will arrange for you to be met at your interchange or destination by a member of staff with a boarding ramp.
- If you are boarding at a station with level access (shown by (A)) and travelling to a station with a boarding ramp, please speak to a member of staff before boarding the train, so that they can arrange for you to be met.
- If you are changing between lines and need the boarding ramp to be operated, please speak to a member of staff on the platform or use the 'information' button on a Help point.
- If platforms and/or trains are very busy, it may take a while before there is space to get on the train.
- The boarding ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your wheelchair and the weight of anyone assisting you.

## Example step-free journey: Chalfont & Latimer to Forest Hill

Find Chalfont & Latimer! on the map. The blue box and the ! symbol mean that you need to use a specific entrance to the station for your direction of travel – as stated in the index, it is the Bedford Avenue entrance.

Take the Metropolitan line

southbound ( ( ) to Finchley Road, which has step-free interchange only (no step-free entrance/exit) ( ). The index tells you the size of the step and gap ( A ). Change onto the Jubilee line ( step 163mm/ gap (20mm) – as stated in the index, you can only change lines travelling in the same direction (e.g. southbound Metropolitan line to southbound Jubilee line).

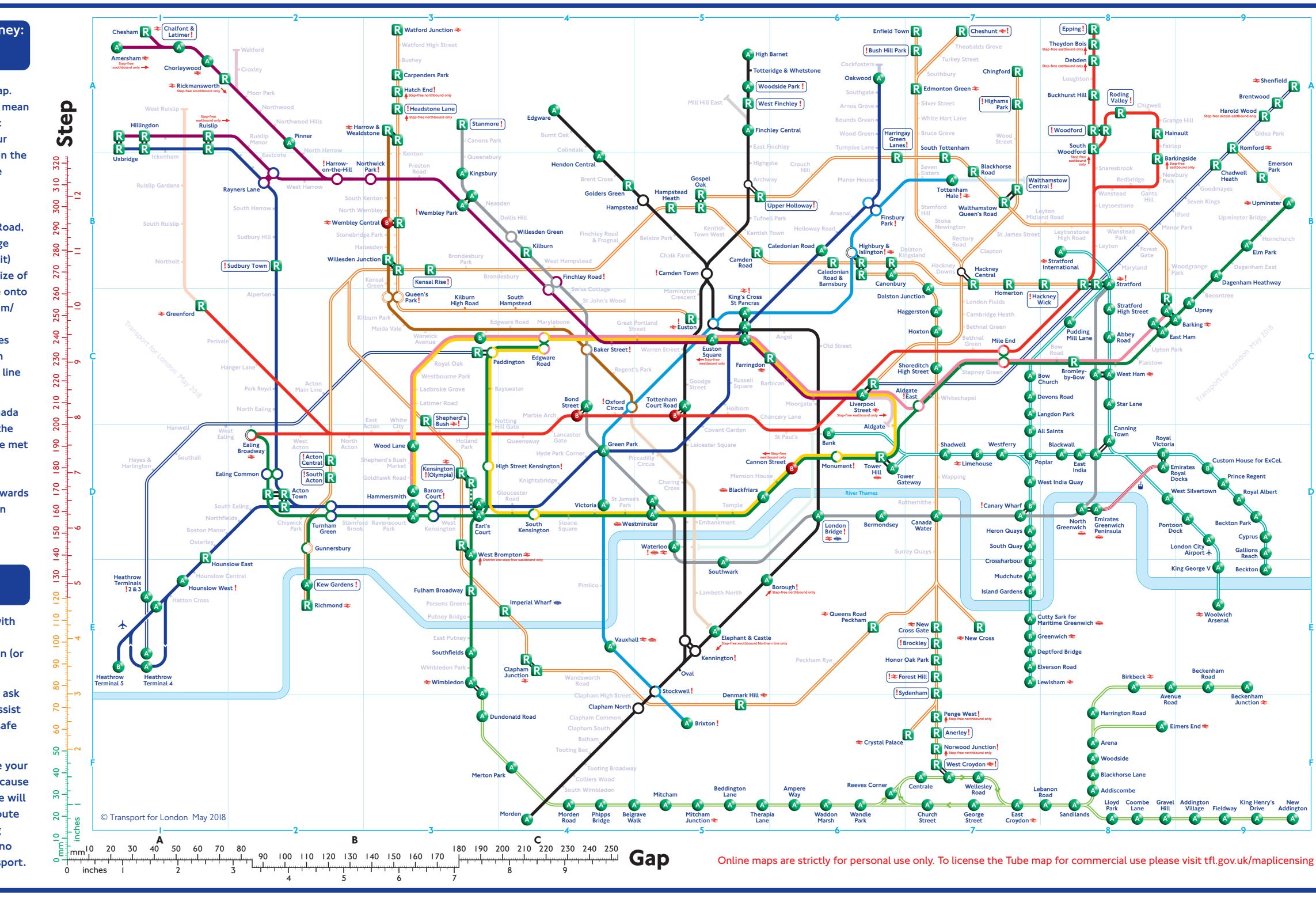
Stay on the Jubilee line to Canada Water ( A ). Speak to staff at the station to arrange for you to be met at Forest Hill with a manual boarding ramp ( $\mathbb{R}$ ). Take the **London Overground service towards Crystal Palace or West Croydon** ( **A** step 75mm/gap 4mm). **Arrive at Forest Hill** 

# Further journey information

If you experience problems with your planned route contact a member of staff at the station (or use the Help point).

If you need assistance please ask a member of staff who will assist you if they are able and it is safe to do so.

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you find an accessible route to your destination, including booking you a taxi if there is no suitable route by public transport



Key to lines

Bakerloo

Central

Circle

Jubilee

Metropolitan

Waterloo & City

Emirates Air Line

**London Trams** 

**Key to symbols** 

District line open at

public holidays

Step between platform and train

0 - 50mm (0 - 2 inches)

Over 120mm (4.7 inches)

0 - 85mm (0 - 3.3 inches)

Over 180mm (7 inches)

| Platforms with designated level

access boarding points.

at these points only

Access from platform to

Step/gap measurements at these

stations are when boarding train

train by manual boarding ramp

Access via lift(s). Limited capacity

(8 - 12 persons) indicated by 'small'

Some step-free connections with

check with National Rail Enquirie

(03457 48 49 50) for information

**Accessible Riverboat services** 

Taxi rank (some taxi ranks may

badge bays indicated in brackets

not be fully accessible)

Accessible toilet on site

back of this guide

For more information please

check the station index on the

or nearby

P(5) Car park with number of blue

National Rail services. Please

Main bus interchange

**Emirates Air Line** 

Riverboat services

86 - 180mm (3.3 - 7 inches)

Gap between platform and train

51 - 120mm (2 - 4.7 inches)

London Overground

weekends and on some

Northern

Piccadilly

**Victoria** 

TfL Rail

Hammersmith & City