

How to plan your journey

1. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'. Also refer to the Station Index overleaf for additional access and connection details at each station.
2. Check your return journey as this may require a different route or use an alternative station entrance.
3. Check that you can manage the step and gap from the platform to the train.
4. Check planned engineering works and the availability of station lifts at tfl.gov.uk/status-updates or by calling Transport for London's 24 hour travel information number **0343 222 1234*** (Service and network charges may apply. See tfl.gov.uk/terms for details).

How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

Step

The step between the platform and the train is shown by the following symbols:

- 0 - 50mm (0 - 2 inches)
- 51 - 120mm (2 - 4.7 inches)
- Over 120mm (4.7 inches)

Gap

The gap between the platform and the train is shown by the following letters:

- A 0 - 85mm (0 - 3.3 inches)
- B 86 - 180mm (3.3 - 7 inches)
- C Over 180mm (7 inches)



At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or escalators.

Example



At this station you can change step-free between the Jubilee and Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City lines.



At these stations you can change onto National Rail (sometimes only in one direction).



Stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Refer to the index overleaf. Please also refer to the Key to symbols on the map.

Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair users.



These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair users.

This map shows the largest step and gap at each station. The index on the back of this guide shows the average step and gap for all stations which do not have level access. At some of these stations, level access may only be available at some parts of the platform – look out for signs.

Manual boarding ramps

At some stations access to the train is by manual boarding ramp. These stations are shown on the map by a **R**. If you plan to travel on London Overground or TfL Rail, staff will be available at stations to assist you with your journey. You can pre-book assistance by calling 0343 222 1234*.

If you intend to use manual boarding ramps you do not need to book in advance, but please read the information below:

- Speak to a member of staff in the ticket hall and let them know where you are travelling to.
- Staff will operate the boarding ramp and assist you with getting on the train if you require.
- If required, staff will arrange for you to be met at your interchange or destination by a member of staff with a boarding ramp.
- If you are boarding at a station with level access (shown by **A**) and travelling to a station with a boarding ramp, please speak to a member of staff before boarding the train, so that they can arrange for you to be met.

- If you are changing between lines and need the boarding ramp to be operated, please speak to a member of staff on the platform or use the 'information' button on a Help Point.
- If platforms and/or trains are very busy, it may take a while before there is space to get on the train.

- The boarding ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your wheelchair and the weight of anyone assisting you.

Example step-free journey: Chalfont & Latimer to Forest Hill

Find **[Chalfont & Latimer]** on the map. The blue box and the **!** symbol mean that you need to use a specific entrance to the station for your direction of travel – as stated in the index, it is the Bedford Avenue entrance.

Take the Metropolitan line southbound (**A**) to Finchley Road, which has step-free interchange only (no step-free entrance/exit) (**!**). The index tells you the size of the step and gap (**A**). Change onto the Jubilee line (**B** step 163mm/gap 120mm) – as stated in the index, you can only change lines travelling in the same direction (e.g. southbound Metropolitan line to southbound Jubilee line).

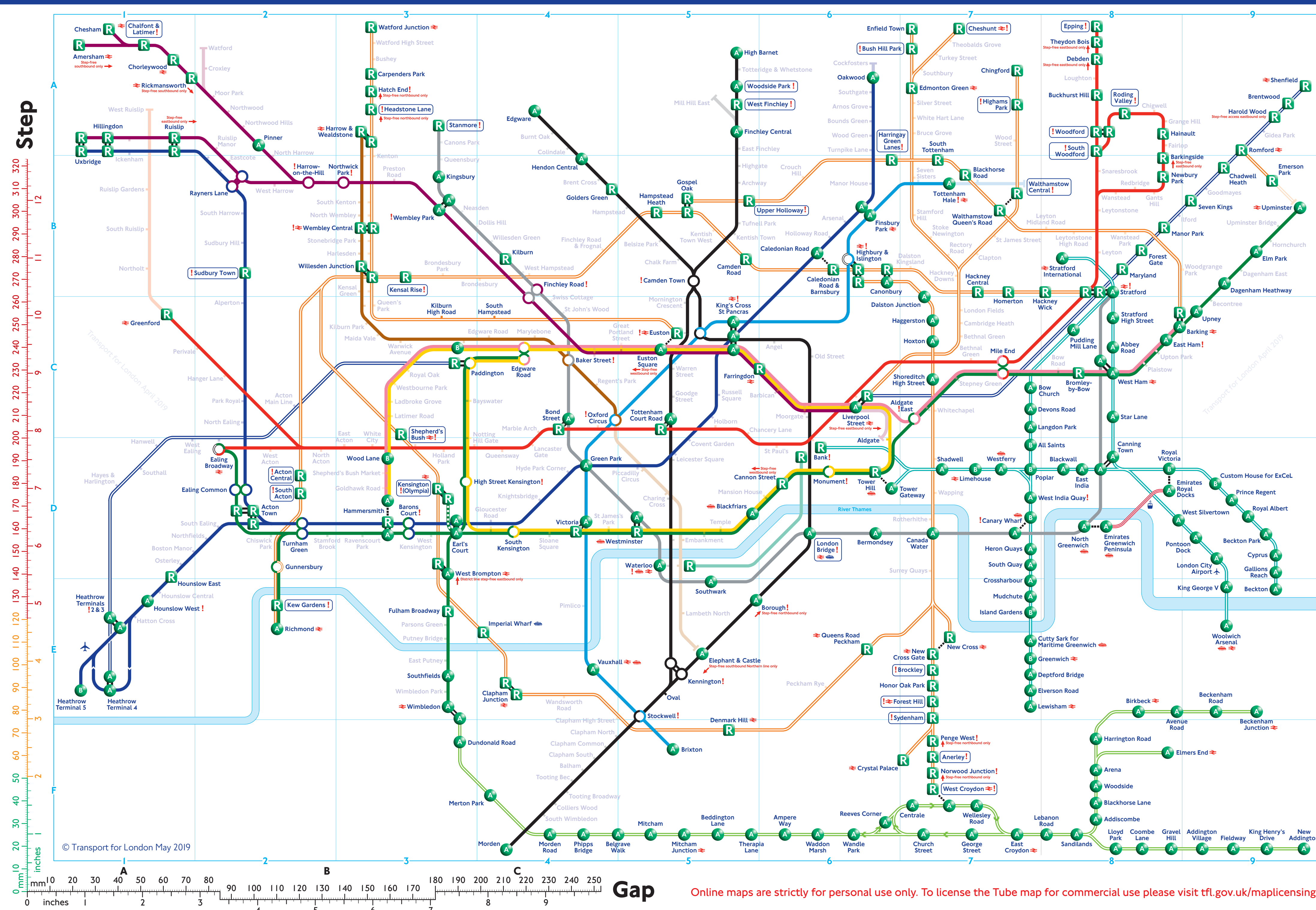
Stay on the Jubilee line to Canada Water (**A**). Speak to staff at the station to arrange for you to be met at Forest Hill with a manual boarding ramp (**R**). Take the London Overground service towards Crystal Palace or West Croydon (**A** step 75mm/gap 4mm). Arrive at Forest Hill.

Further journey information

If you experience problems with your planned route contact a member of staff at the station (or use the Help Point).

If you need assistance please ask a member of staff who will assist you if they are able and it is safe to do so.

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you find an accessible route to your destination, including booking you a taxi if there is no suitable route by public transport.



Key to lines

- Bakerloo
- Central
- Circle
- District
- Hammersmith & City
- Jubilee
- Metropolitan
- Northern
- Piccadilly
- Victoria
- Waterloo & City
- DLR
- Emirates Air Line
- London Overground
- TfL Rail
- London Trams
- District line open at weekends and on some public holidays

Key to symbols

- Step between platform and train
 - 0 - 50mm (0 - 2 inches)
 - 51 - 120mm (2 - 4.7 inches)
 - Over 120mm (4.7 inches)
- A Gap between platform and train
 - A 0 - 85mm (0 - 3.3 inches)
 - B 86 - 180mm (3.3 - 7 inches)
 - C Over 180mm (7 inches)
- Internal interchange
- Under a 10 minute walk between stations
- Platform with designated level access boarding points. Step/gap measurements at these stations are when boarding train at these points only
- Access to platform to train by manual boarding ramp
- Access via lift(s). Limited capacity (8 - 12 persons) indicated by 'small'
- Some step-free connections with National Rail services. Please check with National Rail Enquiries (03457 48 49 50) for information
- Main bus interchange
- Emirates Air Line
- Accessible Riverboat services
- Riverboat services
- Airport
- Taxi rank (some taxi ranks may not be fully accessible)
- Car park with number of blue badge bays indicated in brackets
- Accessible toilet on site or nearby
- For more information please check the station index on the back of this guide

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Station Index

Grid **C8** **Abbey Road** **WC** **A**

D2 **Acton Central** **R**
Step-free platform interchange requires a 50m journey via street. Use the East Churchfield Road entrance for westbound platform. Use the Churchfield Road entrance for eastbound platform.

D2 **Acton Town** **WC** **R**

F9 **Addington Village** **A**

F8 **Addiscombe** **A**

C7 **Algiate East**
You can change between the District line westbound and the Hammersmith & City line westbound **R**. You can change between the District line eastbound and the Hammersmith & City line eastbound **A**.

D7 **All Saints** **B**

A1 **Amersham** **P** **WC** **R**
Metropolitan line southbound **R**

F6 **Ampere Way** **A**

F7 **Anerley** **R**
Step-free platform interchange requires a 220m journey via street. Use the Ridsdale Road entrance for northbound platform. Use the Anerley Station Road entrance for southbound platform.

F8 **Arena** **A**

E8 **Avenue Road** **A**

C4 **Baker Street** (Jubilee line only)
You can change between terminating Metropolitan line trains and trains continuing towards Aldgate. You can change between the Bakerloo line southbound **R** and the Jubilee line **A**. There is no Help Point on the southbound Bakerloo line platform. Please notify a member of staff at your origin station if you would like to interchange at Baker Street.

D6 **Bank** You can only enter the Waterloo & City line **R** **DLR** lift located on King William Street. Lift from street to ticket hall only available on request - press button to alert staff.

C9 **Barking** **WC** **R**
London Overground **R**
District and Hammersmith & City lines **A**.

B8 **Barkingside** **P**(2) **R**
You can only enter and exit the eastbound platform.

D3 **Barons Court**
You can change between the District line westbound (**A** step 247mm/gap 77mm) and the Piccadilly line westbound (**A** step 88mm/gap 23mm). You can change between the District line eastbound (**A** step 273mm/gap 10mm) and the Piccadilly line eastbound (**A** step 156mm/gap 50mm).

E9 **Beckenham Junction** **P**(88) **WC** **A**

E9 **Beckton** **A**

D9 **Beckton Park** **A**

F5 **Beddington Lane** **A**

F5 **Belgrave Walk** **A**

D6 **Bermondsey** **A** For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.

Grid **E8** **Birkbeck** **A**

D5 **Blackfriars** **A**

F8 **Blackhorse Lane** **A**

B7 **Blackhorse Road** (London Overground only)
London Overground **R**.

D8 **Blackwall** **A**

C4 **Bond Street** (Jubilee line only)
Central line **R**, Jubilee line **A**.

E6 **Borough** **A**

You can only enter and exit the northbound platform **A**.
If you are travelling south to Borough get off the train at Clapham North **A** and take a northbound train **A** to Borough.

C7 **Bow Church** **A**

A9 **Brentwood** (Platforms 1-3) **P**(17) **WC** **R**

F5 **Brixton** **A**

E7 **Brockley** **R**

B9 **Dagenham Heathway**
Eastbound platform (**A** step 283mm/gap 23mm), westbound platform (**A** step 243mm/gap 23mm).

C8 **Bromley-by-Bow** **R**

A8 **Buckhurst Hill** **R**

A7 **Bush Hill Park** **P**(2) **WC** **R**
Step-free platform interchange requires a 290m journey via street. Use the St Mark's Road entrance for southbound platform. Use the Queen Anne's Place entrance for northbound platform.

B6 **Caledonian Road** **A**

B6 **Caledonian Road & Barnsbury** **R**

B5 **Camden Road** **R**

B5 **Camden Town** (A) You can change between the northbound platform towards High Barnet **A** and the northbound platform towards Edgware **A**.

D7 **Canada Water** (bus station)
Jubilee line **A**. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.
London Overground **A**.

D7 **Canary Wharf** **WC**
Jubilee line **A**, DLR **B**.

200m walk between Jubilee line and DLR via street. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.

D5 **Earl's Court** **A**

F7 **East Croydon** **A**

C8 **East Ham** **A**

No step-free access to the eastbound District line until early January 2020.

D8 **Canning Town** (bus station)
Jubilee line **A**, DLR **A**.

For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.

D6 **Cannon Street** **R** You can only enter and exit the westbound platform **R**.

B6 **Canonbury**
Trains to Richmond, Clapham Junction (via Willesden Junction) and Stratford **R**. Trains to Highbury & Islington, New Cross, Clapham Junction (via Canada Water), Crystal Palace and West Croydon **A**.

A3 **Carpenders Park** **R**

F7 **Centrale** **A**

B9 **Chadwell Heath** **WC** **R**

A1 **Chalfont & Latimer** **P**(5) **R**
Step-free platform interchange requires a 360m journey via street. Use the Station Approach entrance for northbound platform. Use the Bedford Avenue entrance for southbound platform .

Grid **A1** **Chesham** **P**(4) **R**

A7 **Cheshunt** **P**(5) **WC** **R**
Step-free platform interchange requires a 70m journey via street.

A7 **Chingford** **P**(3) **WC** **R**

A1 **Chorleywood** **P**(6) **WC** **R**

F4 **Church Street** **A**

E7 **Clapham Junction** **WC**
London Overground **R**.

F8 **Coombe Lane** **A**

E7 **Crossharbour** (small) **A**

F7 **Crystal Palace** **P**(2) **WC**
London Overground **R**.

D9 **Custom House for ExCeL** **B**

E7 **Cutty Sark for Maritime Greenwich** **A**

D9 **Cyprus** **A**

B9 **Dagenham Heathway**
Eastbound platform (**A** step 283mm/gap 23mm), westbound platform (**A** step 243mm/gap 23mm).

C7 **Dalston Junction** **WC** **A**

A8 **Debden** **R**

You can only enter and exit the eastbound platform.

F5 **Denmark Hill** **WC**
London Overground **R**.

E7 **Deptford Bridge** **A**

C7 **Devons Road** (small) **A**

F3 **Dundonald Road** **A**

D2 **Ealing Broadway** (National Rail)
You can change between the District line **A** step 190-257mm/gap 23-73mm) and the Central line **B** step 213-240mm/gap 97-113mm).

D2 **Ealing Common**
You can change between the District line eastbound (**A** step 283mm/gap 60mm) and the Piccadilly line eastbound **R**. You can change between the District line westbound **R** and the Piccadilly line westbound **R**.

D3 **Earl's Court** **A**

F7 **East Croydon** **A**

C8 **East Ham** **A**

D8 **East India** **A**

A4 **Edgware** **A**

C4 **Edgware Road** District line **R**
You can change between the Circle line towards Liverpool Street, the Hammersmith & City line eastbound (both **B** step 7.5mm/gap 145mm) and the District line (**A** step 157mm/gap 23mm). You can change between the Circle and Hammersmith & City lines towards Hammersmith (**B** step 17.5mm/gap 117.5mm) and the District line (**A** step 157mm/gap 23mm). If travelling towards Liverpool Street from High Street Kensington, you must change to the District line at Paddington in order to arrive at the right platform at Edgware Road.

A7 **Edmonton Green** **R**

E5 **Elephant & Castle** **A**
You can only enter and exit the southbound Northern line platform **A**.

Grid **F8** **Elmers End** **P**(108) **WC** **A**

E9 **Elm Park** **WC** **A**

E7 **Elverson Road** **A**

B9 **Emerson Park** **R**

D8 **Emirates Greenwich Peninsula** **A**

D8 **Emirates Royal Docks** **A**

A7 **Enfield Town** **WC** **R**

A8 **Epping** **P**(6) **WC** **R**
Step-free platform interchange requires a 450m journey via street. Use the Hillcrest Way entrance for platform 1. Use the Station Road entrance for platform 2.
When travelling to Epping, ask staff at your starting station if your train can arrive at platform 2. If you arrive at platform 1, use Help Point to ask staff to open exit if necessary.

C5 **Euston** (Victoria and Northern line Bank branch only) **WC**(National Rail)
London Overground **R**. You can change between the Victoria line southbound **A** and the Northern line southbound via London Bridge **A**. You can change between the Victoria line northbound **A** and the Northern line northbound **A**.

C5 **Euston Square** **A**
You can only enter and exit the westbound Hammersmith & City, Circle and Metropolitan lines platform **A**.

C5 **Farringdon** **R**

F9 **Fieldway** **WC** **A**

A5 **Finchley Central** **P**(6) **WC** **A**

B4 **Finchley Road** Jubilee line **R**
You can change between the Metropolitan line southbound **R** and the Jubilee line southbound **R**. You can change between the Metropolitan line northbound **C** step 5mm/gap 199mm) and the Jubilee line northbound **R**.

B6 **Finsbury Park** **A**

B8 **Finsbury Gate** **WC** **R**

E7 **Forest Hill** **P**(1) **R**
Use the Devonshire Road entrance for both platforms.

E3 **Fulham Broadway** **R**

D9 **Gallions Reach** **A**

F7 **George Street** **A**

B4 **Golders Green** **WC** **R**

B5 **Gospel Oak** **WC** **R**

F8 **Gravel Hill** **A**

D4 **Green Park** **A**

C1 **Greenford** **R**.

E7 **Greenwich** **P**(1) **B**

D2 **Gunnersbury**
You can change between the District line **R** and London Overground services **R**.

B7 **Hackney Central** **R**

B8 **Hackney Wick** **WC** **R**

C7 **Haggerston** **WC** **A**

A8 **Hainault** **P**(4) **R**

D3 **Hammersmith** **A**
Circle, Hammersmith & City and District lines **A**, Piccadilly line **B**. Step-free interchange between the Hammersmith & City or Circle lines and the District or Piccadilly lines requires a 520m journey via street and lifts.

C7 **Hoxton** **WC** **A**

Grid **B5** **Hampstead Heath** **R**

A9 **Harold Wood** **P**(2) **A**
You can only enter and exit the eastbound platform 4 **R**.

B6 **Harringay Green Lanes** **R**
Step-free platform interchange requires a 30m journey via street.

F8 **Harrington Road** **A**

A3 **Harrow & Wealdstone** **P**(5) **WC**
Bakerloo line and London Overground **R**.

B2 **Harrow-on-the-Hill** **A**
You can only enter and exit the northbound platform.

A3 **Hatch End** **P**(2) **R**
You can only enter and exit the northbound platform.

A3 **Headstone Lane** **R**
You can only enter and exit the northbound platform using the Headstone Lane side entrance.

E1 **Heathrow Terminals 2 & 3** **A**
For level access towards central London on the Piccadilly line, board the fifth carriage towards the back of the lifts.

E1 **Heathrow Terminal 4** **A**
Open Mondays to Saturdays until 2345 and Sundays until 2315. For level access towards central London on the Piccadilly line, board the fifth carriage towards the back of the train.

E1 **Heathrow Terminal 5** **WC** **R**
B step 22mm/gap 94mm).
For level access leaving the train in central London, board the fifth carriage towards the back of the train.

B4 **Hendon Central** **WC**