F6 Ampere Way 43 A F7 Anerley R Step-free platform interchange requires a 220m journey via street. Use the Ridsdale Road entrance for northbound platform. Use the Anerley Station Road entrance for southbound platform. F8 Arena (43.4) (A)

E8 Avenue Road 44 A C4 Baker Street (Jubilee line only) Metropolitan and Bakerloo lines northbound **R**. You can change between the Bakerloo line northbound (A) step 147mm/ gap 43mm) and the Jubilee line northbound  $\triangle$ . You can change between the Bakerloo line southbound (A) step 150mm/gap 40mm) and the Jubilee line southbound  $\mathbf{A}$ . D6 Bank 🕅 DLR 📵, lift located on King William Street. Lift from street to ticket hall only

You can only enter and exit the

(A step 156mm/gap 50mm).

You can change between the District line

gap 23mm). You can change between the

District line eastbound (A) step 273mm/

E9 Beckenham Junction (♣) ♣

the Piccadilly line westbound (Astep 88mm/

gap 10mm) and the Piccadilly line eastbound

eastbound platform

**D3** Barons Court

wc A

7 Canary Wharf 🛈 👄 WC available on request - press button to Jubilee line A. DLR B. alert staff. 200m walk between Jubilee line and DLR via street. For level access leaving the train at London Overground **R**. Green Park or Wembley Park, please travel in District and Hammersmith & City lines (A). the correct carriage. B8 Barkingside P(2) R

Jubilee line A. DLR A. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage. westbound (A) step 247mm/gap 77mm) and

F8 Blackhorse Lane (4)

London Overground R.

C4 Bond Street (Jubilee line only)

Central line **R**. Jubilee line **A**.

northbound train  $\triangle$  to Borough.

D8 Blackwall **A** 

E6 Borough (♣) कें ओ कि

platform **A**.

C7 Bow Church 🗹 🛕

E7 Brockley 🛈 R

F5 Brixton (♣♦३३) 📝 🗎 🛕

50m journey via street.

A7 Bush Hill Park P(2) wc R

northbound platform.

**B5** Camden Road **R** 

towards Edgware (A).

London Overground (A).

B6 Caledonian Road 

□ 🍪 🛣 🚹

B6 Caledonian Road & Barnsbury 🛈 R

**B5** Camden Town 4 3 You can change

Canada Water 🛈 🖯 (bus station)

between the northbound platform towards

Jubilee line A. For level access leaving

the train at Green Park or Wembley Park,

please travel in the correct carriage.

High Barnet (A) and the northbound platform

C8 Bromley-by-Bow 🖆 R

A8 Buckhurst Hill P R

B7 Blackhorse Road it (London Overground only)

You can only enter and exit the northbound

off the train at Clapham North 🛕 and take a

If you are travelling south to Borough get

A9 Brentwood (Platforms 1-3) P(17) wc R

Step-free platform interchange requires a

Step-free platform interchange requires

Road entrance for southbound platform.

Use the Queen Anne's Place entrance for

a 290m journey via street. Use the St Mark's

Cannon Street 🗹 You can only enter and exit the westbound platform (B) step 174mm/ gap 95mm).

36 Canonbury 🖭 Trains to Richmond, Clapham Junction (via Willesden Junction) and Stratford R. Trains to Highbury & Islington, New Cross, Clapham Junction (via Canada Water), Crystal Palace and West Croydon 🕮 🕬 🗛.

southbound platform

A1 Chesham P(4) R

E9 Beckenham Road (4) A3 Carpenders Park R E9 Beckton A F7 Centrale (4) (A)

D9 Beckton Park 👚 🛕 B9 Chadwell Heath WC R F5 Beddington Lane 4 6 1

A1 Chalfont & Latimer (♣(ॐ) 1 (5) ₹ A F5 Belgrave Walk (4) Step-free platform interchange requires D6 Bermondsey 🗗 🛕 For level access leaving a 360m journey via street. Use the Station the train at Green Park or Wembley Park, Approach entrance for northbound platform. please travel in the correct carriage. Use the Bedford Avenue entrance for

E8 Birkbeck (♣4ðañ) **₹** 🛕 D5 Blackfriars 🗓 🖨 👄 🛕

A7 Cheshunt P(5) wc R Step-free platform interchange requires a 70m journey via street.

A7 Chingford P(3) wc R A1 Chorleywood (4) (6) WC (A)

F7 Church Street (4) London Overground R.

F8 Coombe Lane 4 3 1 E7 Crossharbour (small) B F7 Crystal Palace ( London Overground R.

D9 Custom House for ExCeL 🗹 B **E7** Cutty Sark for Maritime Greenwich

D9 Cyprus 🛈 🛕

🚹 🚔 🥧 🛕

**B9** Dagenham Heathway Eastbound platform (A) step 283mm/ gap 23mm), westbound platform (A step 243mm/gap 23mm). C7 Dalston Junction **W** WC A

A8 Debden P(3) 🖨 R You can only enter and exit the eastbound platform. F5 Denmark Hill ⊕ **\*** wo London Overground R.

E7 Deptford Bridge 🗹 🛕 C7 Devons Road (f) (small) F3 Dundonald Road (4) (A)

D2 Ealing Broadway ₹ WC (National Rail) You can change between the District line (A) step 190-257mm/gap 23-73mm) and the Central line (B) step 213-240mm/ gap 97-113mm) R

D2 Ealing Common You can change between the District line eastbound (A) step 283mm/gap 60mm) and the Piccadilly line eastbound (B) step 136mm gap 122mm). You can change between the District line westbound **R** and the Piccadilly line westbound (B) step 178mm/gap 161mm).

D3 Earl's Court 4 (3) No step-free access to the District line from late January until late June 2019.

F7 East Croydon (♣) ♦ 春 C8 East Ham (♣) औ 🛈 🛕

No step-free access to the westbound platform from early January until early

D8 East India 🗹 🛕 A4 Edgware 🕮(🍪 🖟 🛱

platform at Edgware Road.

A7 Edmonton Green **m** ≥ R

C4 Edgware Road District line R. You can change between the Circle line towards Liverpool Street, the Hammersmith & City line eastbound (both **B** step 7.5mm/ gap 145mm) and the District line (A) step 157mm/gap 23mm). You can change between the Circle and Hammersmith & City lines towards Hammersmith (B) step 17.5mm/ gap 117.5mm) and the District line (A step 157mm/gap 23mm). If travelling towards Liverpool Street from High Street Kensington you must change to the District line at Paddington in order to arrive at the right

B7 Hackney Central R B8 Hackney Wick 🗓 R C7 Haggerston w WC

D2 Gunnersbury

A8 Hainault 🗓 🏿 (4) 🕟 You can only enter and exit the southbound Northern line platform **A**. F8 Elmers End (108) ≥ WC (108) ≥ WC (108)

B9 Elm Park 🖨 WC 🛕

E7 Elverson Road (A)

B9 Emerson Park R

D8 Emirates Royal Docks (A)

entrance for platform 2.

line northbound  $\mathbf{A}$ .

C5 Euston Square (♣♦३३)

lines platform A.

C5 Farringdon  $\widehat{\mathbb{H}} \rightleftharpoons \mathbb{R}$ 

F9 Fieldway 4 A

**B4** Finchley Road Jubilee line R.

(B) step 140mm/gap 100mm).

B6 Finsbury Park (♣ 🗗 🗪 🛕

E7 Forest Hill  $\widehat{\mathbb{H}}$   $\mathbf{P}(1) \rightleftharpoons \mathbf{R}$ 

E3 Fulham Broadway 🗹 🛕

F7 George Street 4 6 A

**B4** Golders Green  $\widehat{\mathbb{H}}$  WC  $\mathbb{R}$ 

B5 Gospel Oak m wc R

F8 Gravel Hill 43A A

D4 Green Park (4) A A

E7 Greenwich (1) ≥ B

C1 Greenford  $\widehat{\mathbb{I}}$   $\rightleftharpoons$  Central line  $\mathbb{R}$ .

You can change between the eastbound

westbound platform (B) step 207mm/

gap 123mm) and National Rail services.

and London Overground services  $\mathbb{R}$ .

platform (B) step 173mm/gap 140mm), the

You can change between the District line R

D9 Gallions Reach M 🛕

A7 Enfield Town WC R

A8 Epping P(6) wc R

D8 Emirates Greenwich Peninsula 👄 🛕

Step-free platform interchange requires a

450m journey via street. Use the Hillcrest Way

entrance for platform 1. Use the Station Road

platform 2. If you arrive at platform 1, use Help

When travelling to Epping, ask staff at your

Point to ask staff to open exit if necessary.

C5 Euston (Victoria and Northern line Bank

branch only) P(4)  $\rightleftharpoons$  WC(National Rail)

London Overground R. You can change

the Northern line southbound via London

Bridge A. You can change between the

between the Victoria line southbound A and

Victoria line northbound A and the Northern

You can only enter and exit the westbound

A5 Finchley Central (♣(♦) 🖟 P(6) wc 🛕

You can change between the Metropolitan line

southbound (B) step Imm/gap II6mm) and

the Jubilee line southbound (B) step 163mm/

Metropolitan line northbound (C) step 5mm/

gap 199mm) and the Jubilee line northbound

gap I 20mm). You can change between the

Use the Devonshire Road entrance for both

Hammersmith & City, Circle and Metropolitan

starting station if your train can arrive at

D3 Hammersmith ( isin ) Circle, Hammersmith & City and District lines A. Piccadilly line R. Step-free C7 Hoxton **W**C (A) interchange between the Hammersmith & City or Circle lines and the District or Piccadilly lines E4 Imperial Wharf 🛈 👄 ℝ requires a 520m journey via street and lifts. E7 Island Gardens 🛈 B

El Hounslow West (10) (10)

the stairlift is 225kg.

E5 Kennington ⊕(å:\(\dagger\)

B3 Kensal Rise **R** 

eastbound platform.

600m journey via street.

E2 Kew Gardens WC

platform.

B4 Kilburn m wc R

WC (National Rail)

E9 King George V 🗹 🗛

C7 Langdon Park 🛈 🛕

**WC**(National Rail)

lines eastbound **A**.

F8 Lloyd Park 4 ( dail A

WC(National Rail)

D7 Limehouse (d) (small) ≥ B

B3 Kingsbury ( id w W A

F9 King Henry's Drive 4 tá A A

You can change between westbound National

Hammersmith & City, Circle and Metropolitan

Rail services and eastbound DLR services.

C6 Liverpool Street (Circle, Hammersmith 8

City and Metropolitan lines only) 🚹 老 🖨 🗒

TfL Rail R. London Overground R.

D6 London Bridge (♣) ♣ ★ ♠ 🗎 🛳

Step-free line interchange requires a 410m

journey via street and lifts. For level access

leaving the train at Green Park or Wembley

Park, please travel in the correct carriage.

D3 Kensington (Olympia) <del>₹</del> wc R

Entrance/exit via stairlift for manual wheelchair

users only. The maximum operating weight of

You can change between the northbound

You can change between southbound platform

platform via Bank (A). Bank branch trains will

between the branches from Saturday 26 March

until mid-September. For step-free journeys,

please board a direct train to your destination.

via Charing Cross 🛕 and the southbound

not stop and there will be no interchange

Step-free platform interchange requires a

200m journey via street. Use the Station

Terrace entrance for westbound platform.

Use the Chamberlayne Road entrance for

or London Overground northbound and

Step-free interchange between the District line

London Overground southbound requires a

Use the Olympia Way entrance for District line

or London Overground northbound platforms

Use the Russell Road entrance for London

Overground southbound platform.

District line eastbound (A). District line

westbound R. London Overground R.

C5 King's Cross St Pancras (♣) (à) (Î) ≥ ♠

Step-free platform interchange requires a

600m journey via street. Use the North End

entrance for the westbound platform. Use the

Station Approach entrance for the eastbound

platform via Charing Cross (A) and the

northbound platform via Bank (A).

B5 Hampstead Heath R A9 Harold Wood (2) You can only enter and exit the eastbound

platform 4 R. **B6** Harringay Green Lanes **R** Step-free platform interchange requires a 30m journey via street F8 Harrington Road 

□ (

△ A A3 Harrow & Wealdstone 
☐ P(5) 
Representation ☐ P(5) 
Representation Bakerloo line and London Overground R.

! Harrow-on-the-Hill ≥ Interchange between fast, semi-fast and 'all stations' trains running in the same direction A. A3 Hatch End P(2) R You can only enter and exit the northbound platform. Headstone Lane R

platform using the Headstone Lane side entrance. Heathrow Terminals 2 & 3 ☐ ( id. id.) f 🗎 🖶 wc 🛕 For level access towards central London on the Piccadilly line, board the fifth carriage,

You can only enter and exit the northbound

furthest from the lifts. Heathrow Terminal 4 Open Mondays to Saturdays until 2345 and Sundays until 2315. For level access towards central London on the Piccadilly line, board the fifth carriage towards the back of the train

Heathrow Terminal 5 🗹 🖨 🛧 wc 🔣 (B) step 22mm/gap 94mm). For level access leaving the train in central London, board the fifth carriage towards the back of the train.

B4 Hendon Central (♣) ♦ ♦ ♦ ₩C (♠) D7 Heron Quays 🗹 🛕

A5 High Barnet P(5) WC A

D3 High Street Kensington District line **R**. You can change between the District and Circle lines westbound (A) step 157mm/gap 0mm) and the District and Circle lines eastbound (A) step 157-167mm/ gap 0mm).

A7 Highams Park P(2) R Step-free platform interchange requires a 350m journey via street. Use the Wilton Place entrance for northbound platform. Use the Station Approach entrance for southbound platform.

London Overground R. You can change between the Victoria line northbound A and northbound National Rail services. You can change between the Victoria line southbound A and southbound National Rail services. Al Hillingdon P(6) WC R **B7** Homerton R

D9 London City Airport 🗹 🛧 🛕 E7 Honor Oak Park 🛈 R EI Hounslow East P(2) WC R

F4 Merton Park (4) C7 Mile End

(District and Hammersmith & City lines) You can change between the Central line eastbound R, the District line eastbound A and the Hammersmith & City line eastbound A. You can change between the Central line westbound **R**, the District line westbound (A) and the Hammersmith & City line westbound **A**. F5 Mitcham (4) F5 Mitcham Junction (♣♦३३) ₹ [2(18) [A]

Monument You can change between the Circle line eastbound (A) step 183mm/gap 77mm) and the District line eastbound (B) step I 57mm, gap 113mm). You can change between the Circle line westbound (B) step 183mm/ gap 147mm) and the District line westbound **(** step 150mm/gap 203mm). F4 Morden (♣(ॐ) 🖟 🛕 F4 Morden Road 4 6 1 E7 Mudchute (A)

F9 New Addington (4) E7 New Cross ≥ WC R (London Overground) B8 Newbury Park ⊕ P(6) 🖨 R

**D8** North Greenwich 🚹 🎴 (19) 🚔 🗎 ⇔ 🍈 WC (bus station) 🛕 For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage.

**B3** Northwick Park You can change between the northbound platform (B) step 28mm/gap 163mm) and the southbound platform (B) step 29mm/ gap 90mm) – use this to change between trains towards West Harrow and Pinner. At peak times you may need to change at Harrow-on-the-Hill for trains towards Amersham/Chesham.

Norwood Junction  $P(3) \rightleftharpoons WC R$  (London Overground) You can only enter and exit the northbound platform using the Station Road entrance.

A6 Oakwood (♣(ॐ)) (♣) (♣) C4 Oxford Circus (Victoria line only) You can change between the Bakerloo line southbound R and the Victoria line southbound A. You can change between the Bakerloo line northbound R and the Victoria line northbound **A**.

C3 Paddington WC (National Rail) Circle and Hammersmith & City lines to/from Hammersmith (B step 50mm/gap 180mm). TfL Rail R. You can change between the District line towards Edgware Road and the Circle line towards Edgware Road (both A step

133mm/gap 0mm). If travelling towards Liverpool Street, take the District line to Edgware Road and change there for the Circle line. F7 Penge West P(2) WC E3 Southfields 🗹 🖨 🛕 You can only enter and exit the northbound

platform **R**. F4 Phipps Bridge (4) A2 Pinner (4) A WC (A) D9 Pontoon Dock 🛈 🛕 D7 Poplar (small) B

D9 Prince Regent **A** 

C8 Pudding Mill Lane 🛈 🛕

C3 Queen's Park You can change between the Bakerloo line southbound R and London Overground southbound. You can change between the Bakerloo line northbound R and London Overground northbound. E6 Queens Road Peckham (m) ≥ R

B2 Rayners Lane P(6) You can change between the Metropolitan line eastbound (B) step 90mm/gap 132mm) and the Piccadilly line eastbound (B) step 175mm/ gap 127mm) R. You can change between the Metropolitan line westbound (B) step 102mm/gap 87mm) and the Piccadilly line westbound (B) step 198mm/gap 142mm) R. F6 Reeves Corner E2 Richmond  $\widehat{\mathbb{H}}$   $\mathbf{P}(1) \rightleftharpoons \mathbf{B}$  wc

District line and London Overground R. AI Rickmansworth P(12) R You can only enter and exit the southbound

A8 Roding Valley WC R Step-free platform interchange requires a 520m journey via street. Use the Station Approach & Cherry Tree entrance for westbound platform. Use the Station Way entrance for eastbound platform. A9 Romford wc ₹ R

D9 Royal Albert 🗹 🛕 D8 Royal Victoria 🛈 🏟 🚯

A1 Ruislip P(4) You can only enter and exit the eastbound platform for the Metropolitan line (B) step 127mm/gap 113mm) and the Piccadilly line (B) step 200mm/gap 110mm) R.

F8 Sandilands 

☐ Idah A D7 Shadwell DLR (A). A9 Shenfield R C3 Shepherd's Bush ⊕ ≥

London Overground R. Use the ticket hall entrance for both platforms. C7 Shoreditch High Street 1 wc A

D2 South Acton R Step-free platform interchange requires a 1300m journey via street. Use the Kingswood Terrace entrance for westbound platform. Use the Palmerston Road entrance

D4 South Kensington You can change between the Circle and District lines eastbound (A) and westbound **R**. D7 South Quay # (small)

B7 South Tottenham 🗓 R A8 South Woodford P(4) = RYou can only enter and exit the eastbound platform via George Lane (West) entrance, closed on Sundays.

E5 Southwark 🗹 🛕 For level access leaving the train at Green Park, please travel in the correct carriage.

A3 Stanmore P(6) wc R For level access leaving the train at Wembley Park, Kingsbury or Green Park, please travel in the correct carriage. Station entry and exit requires a 110m journey via station car park, including steep ramps.

Stockwell 44 You can change between the Northern line southbound A and the Victoria line southbound A. You can change between the Northern line northbound A and the Victoria line northbound A. 88 Stratford 🛈 🗪 🖨 🗒 wc

C8 Star Lane 🗹 🗪 🗒 wc 🛕

Central line R. Jubilee line A. DLR A. London Overground R. TfL Rail R. For level access leaving the train at Green Park or Wembley Park, please travel in the correct carriage. C8 Stratford High Street 1 □ □ wc 🛕

B8 Stratford International (m) ≥ □ A F7 Wellesley Road (4) (A) B2 Sudbury Town P(3) wc R

B3 Wembley Central ( → WC Eastbound platform (B) step 164mm/ London Overground R. gap 107mm), westbound platform (B step Bakerloo line northbound (B) step 163mm/ 117mm/gap 108m). gap 143mm), southbound (B step 157mm/ Step-free platform interchange requires a gap 107mm). London Overground northbound 150m journey via street. Use the Station (A) step 315mm/gap 38mm), southbound Approach entrance for eastbound platform. (B) step 325mm/gap 91mm). Use the Orchard Gate entrance for **B3** Wembley Park westbound platform.

(6) WC (A). Sydenham **₹** R For level access leaving the train at Wembley Step-free platform interchange requires a Park, please travel in the correct carriage. 350m journey via street. Use the Peak Hill For level access travelling from Green Park, Gardens entrance for northbound platform. continue to Kingsbury and ask a member of Use the Station Approach entrance for staff for assistance. southbound platform.

District line eastbound A. District line F5 Therapia Lane 4 3 1 westbound **B** (step 10-38mm/gap A8 Theydon Bois P(3) R 115-118mm). London Overground R. You can only enter and exit the eastbound F7 West Croydon ₹ (London Trams only)

platform. London Overground R. London Trams A. **C5** Tottenham Court Road You can only enter and exit the London | ∰ (ine only) | if Overground northbound platform using the Central line **R**. Northern line **A**. London Road car park entrance.

D6 Tower Hill 🛈 👄 ℝ You can change between the Circle line

350m journey via street. westbound and the District line westbound. Use the Nether Street entrance for You can change between the Circle line northbound platform. eastbound and the District line eastbound. Use the Wentworth Street entrance for D6 Tower Gateway (small) (A) southbound platform, only unlocked during AM peak hours, and locked with a RADAR D2 Turnham Green Wo lock at other times. You can change between the District line Call 0845 330 9880 or use Help Point on the

A5 West Finchley R

the gate if necessary.

D5 Westminster 🗹 🛳

3 Wood Lane ₫ WC

**B3** Willesden Junction **R** 

Step-free platform interchange requires a

southbound platform to ask staff to unlock

Jubilee line  $oldsymbol{A}$ . Circle and District lines  $oldsymbol{\mathbb{R}}$ 

E3 Wimbledon ⊕ (2) ≥ ☐ WC(National Rail)

(District line and London Trams)

District line **A**. London Trams **A**.

Circle and Hammersmith & City lines

(B) step 15mm/gap 95mm).

westbound (A) step 240mm/gap 23mm) and the Piccadilly line westbound (B) step 1/6mm/gap 1/6mm). You can change C8 West Ham ∰ **₹** 🗛 between the District line eastbound (A) step 153mm/gap 17mm) and the Piccadilly line D7 West India Quay 🗹 (small) 🛕 eastbound (B step 142mm/gap 98mm). D8 West Silvertown 🗹 🗛 Served by Piccadilly line trains until 0650 D7 Westferry 🗓 (small) 👄 🛕 Monday to Saturday, 0745 Sunday and after 2230 every evening.

B9 Upminster  $\mathbb{P}(9) \rightleftharpoons \mathbb{P}(9)$ 

B6 Upper Holloway R Step-free platform interchange requires a 40m journey via street. A1 Uxbridge R

District line A

C9 Upney A

E4 Vauxhall (4) A A

B7 Walthamstow Central (8)

entrance for northbound platform.

A. For level access leaving the train at

A3 Watford Junction  $\boxed{1}$   $\boxed{2}$  (10)  $\rightleftharpoons$  WC

You can only enter and exit the Jubilee line

Green Park or Wembley Park, please travel in

**B7** Walthamstow Queen's Road R

F6 Wandle Park (4)

the correct carriage.

London Overground

southbound platform. Use the Selborne Road

Step-free platform interchange requires a D4 Victoria (Victoria line only) ₩ WC 130m journey via street. Use The Broadway Victoria line A. Circle and District lines R entrance for eastbound platform. Use the Snakes Lane/Madeira Grove entrance for F6 Waddon Marsh □ (ঠার) 🛕 westbound platform, only unlocked until

London Overground R. Step-free platform interchange requires a 200m journey via street. Use the Station Approach entrance for

F8 Woodside (♣) ♠ A5 Woodside Park (4) (5) (A) Step-free platform interchange requires a 600m journey via street. Use the Woodside Park entrance for southbound platform. Use the Holden Road entrance for northbound platform.

2100. Use intercom to ask staff to unlock

E9 Woolwich Arsenal (m) ≥ □ ← A

A8 Woodford P(10) R

gate if necessary.

TRANSPORT
FOR LONDON
EVERY JOURNEY MATTERS



gap between the platform and train

January 2019

MAYOR OF LONDON

street and platform, plus the step and Showing stations step-free between the Emirates Air Line

ITL Rail, London Trams and including DLR, London Overground, Step-free Tube guide

Transport for London

Further information

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• @TfLAccess Official Transport for London Twitter feed for news and

Our Conditions of Carriage place no obligation on customers in wheelchairs to be accompanied. If you need assistance please ask member of staff who will assist you if they are able to and it is safe to do so.

For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and

Transport for London produce a

number of guides and maps for accessibility customers.

visit tfl.gov.uk/accessguides

- available at tfl.gov.uk/roadusers

tfl.gov.uk/cabwise

information about accessibility on London's transport network

step off it.

tfl.gov.uk 24 hour travel information 0343 222 1234\*

Sign up for email updates

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tfl.gov.uk/socialmedia

\*Service and network charges may apply. See tfl.gov.uk/terms for details.

# How to plan your journey

- 1. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'.
- Also refer to the index overleaf for additional access and connection details at each station.
- 2. Check your return journey as this may require a different route or use an alternative station entrance.
- 3. Check that you can manage the step and gap from the platform to the train.
- 4. Check the availability of lifts on tfl.gov.uk or by calling Transport for London's 24 hour travel information number 0343 222 1234\* (Service and network charges may apply See tfl.gov.uk/terms for details).

# How to use this map

This map highlights all stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey. Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following symbols:

- 0 50mm (0 2 inches)
- **6** 51 120mm (2 4.7 inches)
- Over 120mm (4.7 inches)

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)
- B 86 180mm (3.3 7 inches)
- C Over 180mm (7 inches)

# 000

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction).

You will not be able to get in or out of the station without using stairs and/or escalators.

#### Example



At this station you can change step-Baker Street! free between the Jubilee and

Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City lines.



At these stations you can change onto National Rail (sometimes only in one direction).

### Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. Refer to the index overleaf. Please also refer to the Key to symbols on the map.

#### **Examples**



These stations have the smallest step and gap and are suitable for most customers including wheelchair users.



These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some

> wheelchair users. This map shows the largest step and gap at each station. The index on the back of this guide shows the average step and gap for all stations which do not have level access. At some of these stations, level access may only be available at some parts of the platform look out for signs.

# Manual boarding ramps

At some stations access to the train is by manual boarding ramp. These stations are shown on the map by a  $\mathbb{R}$ . If you plan to travel on London Overground or TfL Rail, staff will be available at stations to assist you with your journey. You can pre-book assistance by calling 0343 222 1234\*.

If you intend to use manual boarding ramps you do not need to book in advance, but please read the information below:

- Speak to a member of staff in the ticket hall and let them know where you are travelling to.
- Staff will operate the boarding ramp and assist you with getting on the train if you require.
- If required, staff will arrange for you to be met at your interchange or destination by a member of staff with a boarding ramp.
- If you are boarding at a station with level access (shown by A) and travelling to a station with a boarding ramp, please speak to a member of staff before boarding the train, so that they can arrange for you to be met.
- If you are changing between lines and need the boarding ramp to be operated, please speak to a member of staff on the platform or use the 'information' button on a Help point.
- If platforms and/or trains are very busy, it may take a while before there is space to get on the train.
- The boarding ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your wheelchair and the weight of anyone assisting you.

### Example step-free journey: Chalfont & Latimer to Forest Hill

Find Chalfont & Latimer! on the map. The blue box and the ! symbol mean that you need to use a specific entrance to the station for your direction of travel – as stated in the index, it is the Bedford Avenue entrance.

Take the Metropolitan line southbound ( A ) to Finchley Road, which has step-free interchange only (no step-free entrance/exit) ( ). The index tells you the size of the step and gap ( A ). Change onto the Jubilee line ( step 163mm/ gap (20mm) – as stated in the index, you can only change lines travelling in the same direction (e.g. southbound Metropolitan line

Stay on the Jubilee line to Canada Water ( A ). Speak to staff at the station to arrange for you to be met at Forest Hill with a manual boarding ramp ( $\mathbb{R}$ ). Take the **London Overground service towards Crystal Palace or West Croydon** ( step 75mm/gap 4mm). Arrive at Forest Hill.

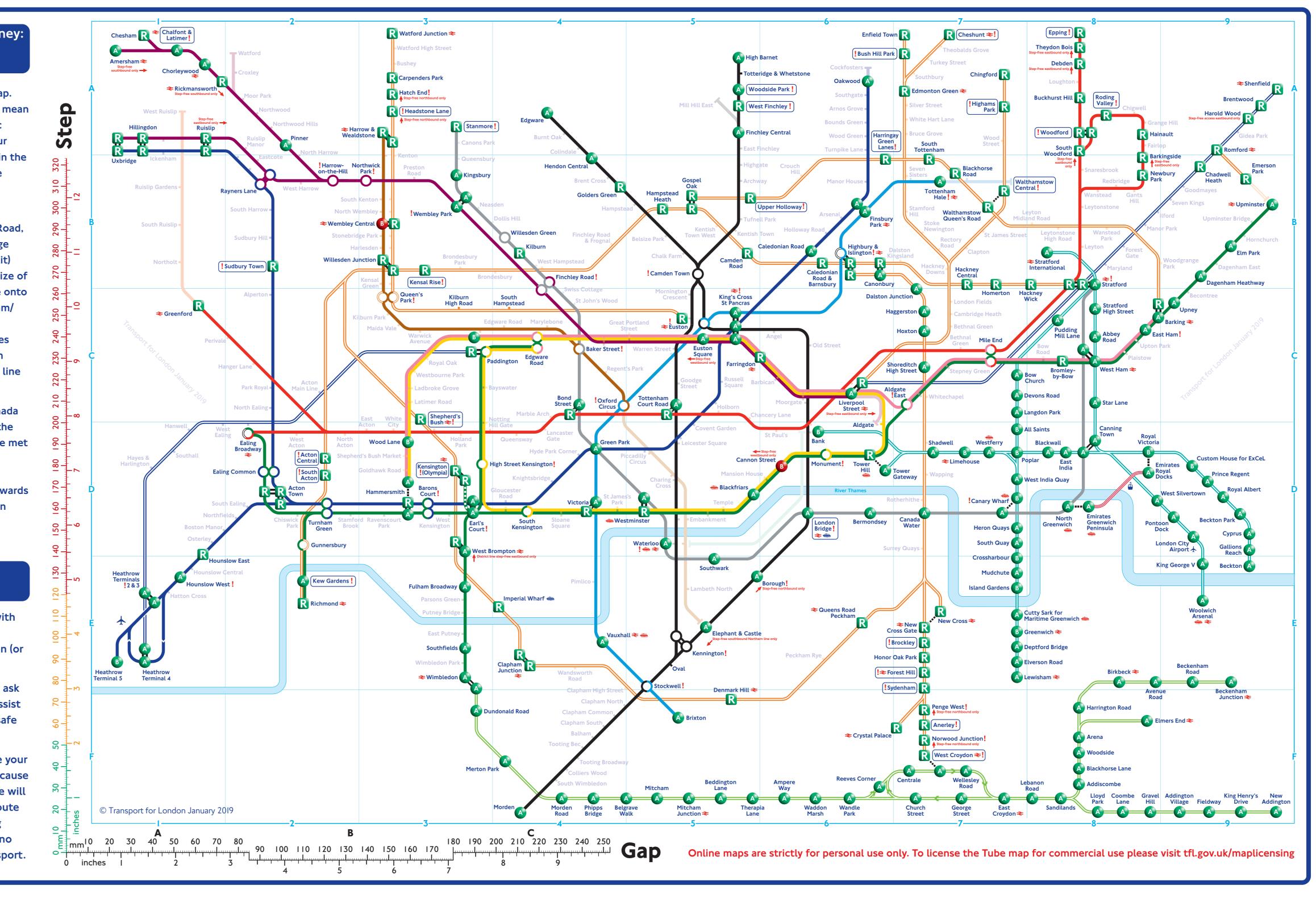
to southbound Jubilee line).

## Further journey information

If you experience problems with your planned route contact a member of staff at the station (or use the Help point).

If you need assistance please ask a member of staff who will assist you if they are able and it is safe to do so.

If you are unable to complete your planned step-free journey because the lifts are out of service, we will help you find an accessible route to your destination, including booking you a taxi if there is no suitable route by public transport



Key to lines

Bakerloo

Central

**District** 

\_\_\_\_\_ Jubilee

Metropolitan

Piccadilly

Waterloo & City

**Emirates Air Line** 

**London Trams** 

Key to symbols

District line open at

public holidays

Step between platform and train

0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches)

Over 120mm (4.7 inches)

0 - 85mm (0 - 3.3 inches)

Over 180mm (7 inches)

Platforms with designated level

Step/gap measurements at these

stations are when boarding train

train by manual boarding ramp

Access via lift(s). Limited capacity

(8 - 12 persons) indicated by 'small

Some step-free connections with

check with National Rail Enquiries

(03457 48 49 50) for information

Accessible Riverboat services

Taxi rank (some taxi ranks may

badge bays indicated in brackets

not be fully accessible)

Accessible toilet on site

back of this guide

For more information please

check the station index on the

P(5) Car park with number of blue

National Rail services. Please

Main bus interchange

**Emirates Air Line** 

**Riverboat services** 

access boarding points.

at these points only

Access from platform to

Under a 10 minute walk

between stations

86 - 180mm (3.3 - 7 inches)

Gap between platform and train

London Overground

weekends and on some

Victoria

DLR

TfL Rail

Circle

Hammersmith & City