



GUIDELINES FOR TAXIMETER PRINTER EQUIPMENT

All printer equipment fitted to a licensed vehicle must receive formal approval from the Senior Policy Manager, and should be securely fitted.

It is contrary to the Motor Vehicle (Construction and Use) Regulations, 1986, for equipment to obscure the view of the road through the windscreen.

Full technical specification and method of fitment including photographs of installation must be submitted as part of the approval process.

All electrical equipment should be CE Approved and carry the appropriate marking signifying that it conforms with the current requirements of the latest EC Automotive Electromagnetic Compatibility Directive; and appropriate certification should be supplied as verification.

Information regarding type approval would be required to and the equipment should be e-marked or CE-marked.

If any electrical equipment is CE marked for EMC, a certificate would be required, from an appropriate authority, declaring that the equipment is not 'immunity-related'.

As of the 1st January 2005 it became a condition of licensing of a London taxi that the driver is capable of producing on demand, a printed receipt that contains basic details as prescribed by the Licensing Authority. Therefore, any taxi presented to the Public Carriage Office from 1st January 2005 onwards must have an approved receipt printer that is capable of producing a printed receipt. This will not preclude any taximeter manufacturer, receipt printer manufacturer and / or radio circuit from having a printing device approved and fitted to licensed London taxis prior to this date, subject to the normal approval process.

Vehicles fitted with radio circuit equipment that includes a printer capable of operating as prescribed in this letter will not require an additional / separate printer.

Receipt Issue.

A receipt must be produced upon demand of the customer at the conclusion of any journey when the taximeter has been placed in the '**stopped**' mode. The receipt issue does not have to be automatic.

Receipt Information.

The receipt must, as a minimum, contain the following:-

- Date of issue
- Time of issue
- Metered fare
- Metered extras
- Total fare

All of the above information must be obtained from the taximeter in a 'read only' format. Manually input information will not be permitted. Additional information may be permitted by application to the Licensing Authority. This information could be:-

- Start time of journey
- Time taken for journey
- Distance travelled
- Fare tariff
- Credit card / account customer details

Tips / Gratuities.

There must be no facility for any tips to be printed on the receipt through the meter or any facility on the printer. If a passenger wishes to have tips recorded on the receipt these may be added in manuscript by the driver.

Receipt Header.

The receipt header should contain wording to the effect of 'Licensed Taxi Receipt' or 'Licensed London Taxi Receipt'.

Receipt Footer.

The receipt footer can contain booking information or information about the company with which the taxi owner is associated, e.g. radio circuit.

Advertising.

Advertising will not be permitted on the front of any receipt. Advertising will be permitted on the reverse side of the receipt providing that it complies in all aspects with the Public Carriage Office consolidated guidelines on advertising.

The proposed content of all receipts, including advertising and layout, must receive approval from this office before being introduced for use.

Printers will not be officially sealed to the vehicle. It is also not intended to record any serial number that may be present on these units. Further to this it will not be a requirement that printers are subject to formal annual testing by the British Standards Institute. Printers will have to comply with all current and relevant electrical standards.

It should, however, be noted that printers are required to be fitted as a condition of licence, if a printer has been approved for use it must be maintained and kept in good working order at all times.