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# Changing our personal delivery habits – employee survey

Aim: To find out what impact the personal deliveries reduction trial has had on our employees, and if there has been any change in online shopping habits.

This survey looks to identify key trends to help us make an informed decision on the personal deliveries policy within our business.

## Past behaviour

**Did you get personal parcels delivered to our office before we started the reduction trial?**

Yes      No

**Please select the statement that applies to you**

- I order fewer parcels than before the reduction trial
- I order more parcels than before the reduction trial
- My online buying habits have stayed the same

**Please select any additional locations you used to get parcels sent to:**

My home address

Click and collect near my home

Click and collect near my office

Friends/families' place of work

Other (please specify)

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## Current behaviour

### Which head office are you located in?

List the names of the offices you spend the majority of your time in, if you have more than one:

### How often do you order items online (on average)?

Less than five times per year

Once every two months

More than one a month

More than one a week

### Please select the below statements that apply to you:

I get personal deliveries sent to my home address

I collect my personal deliveries via click and collect near my home

I collect my personal deliveries via click and collect near my office

I have reduced my deliveries since the personal deliveries reduction in the workplace

I get personal deliveries sent to friends/families' place of work

I still get my personal deliveries sent to the office

Other (please specify)

### If you get your deliveries sent to an alternative address, is this:

Close to your office

Close to your home

Other (please specify)

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## Opinions on personal deliveries campaign

**Balancing the benefit reducing vehicles on the road, which in turn improves air quality, with having to collect your deliveries from elsewhere – do you think the reduction campaign is worthwhile?**

Yes

No

**Do you have any alternative suggestions that take into account vans on the road and air quality concerns?**