

Agenda

Meeting: Rail and Underground Panel

Date: Wednesday 24 February 2016

Time: 10.00am

**Place: Conference Rooms 1 and 2,
Ground Floor, Palestra, 197
Blackfriars Road, London, SE1
8NJ**

Members

Sir John Armit CBE (Chairman)
Steve Wright (Vice Chair)
Peter Anderson
Sir Brendan Barber
Richard Barnes

Charles Belcher
Brian Cooke
Isabel Dedring
Daniel Moylan

Copies of the papers and any attachments are available on [tfl.gov.uk How We Are Governed](http://tfl.gov.uk/How-We-Are-Governed).

This meeting will be open to the public, except for where exempt information is being discussed as noted on the agenda. There is access for disabled people and induction loops are available. A guide for the press and public on attending and reporting meetings of local government bodies, including the use of film, photography, social media and other means is available on www.london.gov.uk/sites/default/files/Openness-in-Meetings.pdf.

Further Information

If you have questions, would like further information about the meeting or require special facilities please contact: James Varley, Secretariat Officer; telephone: 020 7983 4613 email: JamesVarley@tfl.gov.uk

For media enquiries please contact the TfL Press Office; telephone: 0845 604 4141; email: PressOffice@tfl.gov.uk

Howard Carter, General Counsel
Tuesday 16 February 2016

**Agenda
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1 Apologies for Absence and Chair's Announcements

2 Declarations of Interests

General Counsel

Members are reminded that any interests in a matter under discussion must be declared at the start of the meeting, or at the commencement of the item of business.

Members must not take part in any discussion or decision on such a matter and, depending on the nature of the interest, may be asked to leave the room during the discussion.

3 Minutes of the Meeting of the Rail and Underground Panel held on 16 October 2015 (Pages 1 - 4)

General Counsel

The Panel is asked to approve the minutes of the previous meeting held on 16 October 2015 and authorise the Chair to sign them.

4 Matters Arising and Actions List (Pages 5 - 8)

General Counsel

The Panel is asked to note the updated actions list.

5 Managing Director's Report (Pages 9 - 28)

Managing Director, London Underground and London Rail

The Panel is asked to note the report.

6 Visitor Centres - Analysis of Customer Experience (Pages 29 - 40)

Managing Director, London Underground and London Rail

The Panel is asked to note the paper.

7 International Benchmarking Report (Pages 41 - 62)

Managing Director, London Underground and London Rail

The Panel is asked to note the paper.

8 Jubilee and Northern Line Additional Trains Procurement (Pages 63 - 80)

Managing Director, London Underground and London Rail

The Panel is asked to note the paper.

9 New Tube for London Signalling and Train Control Procurement (Pages 81 - 94)

Managing Director, London Underground and London Rail

The Panel is asked to note the report.

10 Any Other Business the Chair Considers Urgent

The Chair will state the reason for urgency of any item taken.

11 Date of Next Meeting

Tuesday 10 May 2016 at 10.00am.

12 Exclusion of Press and Public

The Panel is recommended to agree to exclude the press and public from the meeting, in accordance with paragraph 3 of Schedule 12A to the Local Government Act 1972 (as amended), in order to consider the following item of business.

Agenda Part 2

Papers containing supplemental confidential or exempt information not included in the related item on Part 1 of the agenda.

- 13 New Tube for London Signalling and Train Control Procurement**
(Pages 95 - 112)