

Transport for London

Minutes of the Rail and Underground Panel

Boardroom, 14th Floor, Windsor House, London
10.00am, Tuesday 21 February 2012

Members

Christopher Garnett	Chair
Steve Wright	Vice Chair
Daniel Moylan	Deputy Chairman
Charles Belcher	Panel Member
Sir Mike Hodgkinson	Panel Member
Tony West	Panel Member

Staff

Howard Carter	General Counsel
Howard Collins	Chief Operating Officer, London Underground
Gareth Powell	Director of Strategy and Service Development, London Underground
Howard Smith	Chief Operating Officer, London Rail
James Varley	Secretariat Officer

01/02/12 Apologies for Absence and Declarations of Interest

Apologies for absence had been received from Peter Anderson, Isabel Dedring, Steve Allen and Mike Brown.

The following interests were declared: Christopher Garnett as a member of the Olympic Delivery Authority and non-executive director of Aggregate Industries Limited; Steve Wright on matters relating to private hire vehicles; Daniel Moylan as a Councillor for the Royal Borough of Kensington and Chelsea, a director of the London Transport Museum and Chairman of Urban Design London; Sir Mike Hodgkinson as a non-executive director of Crossrail Limited and as Chairman of Keolis UK; and Tony West as a member of Bexley Council's Public Transport Sub-Committee.

02/02/12 Minutes of the Meeting Held on 16 November 2011

The minutes of the meeting held on 16 November 2011 were approved as a correct record and signed by the Chair.

03/02/12 Matters Arising and Actions List

The Chair requested that an item on lessons learnt on the Victoria line upgrade be added to the agenda for the next meeting.

The Panel noted the Actions List.

04/02/12 Managing Director's Report – London Underground and London Rail

Howard Collins and Howard Smith introduced the report which highlighted performance from period 7 to period 10 (17 September 2011 to 8 January 2012). Overall performance had been maintained and customer satisfaction remained on target. Further work would take place to enhance the effectiveness of focus groups.]

The reliability programme had increased the visibility of factors affecting performance and an update would be provided to the Panel on these items.

[ACTION: Mike Brown]

The upgrade work was progressing well. The doors and passenger alarm issues on the Victoria line had been addressed and improvements in performance were evident.

London Overground also remained on target for performance and customer satisfaction. DLR had successfully moved into the new control centre at Beckton. Infrastructure changes to allow for five-car operations on London Overground were being considered. One of the limiting factors was the availability of stabling capacity for the additional rolling stock.

The North Tower of the Emirates Air Line had been completed and the South Tower was due to complete at the beginning of March.

The Chair requested papers on High Speed 2, Crossrail 2 and the effects of an interchange at Old Oak Common to be presented to a future meeting of the Panel.

[ACTION: Mike Brown]

New trams were being delivered and were expected to enter into service by the end of February. An update on Tramlink would be given to a future meeting of the Panel.

[ACTION: Howard Smith]

Progress was continuing on the possibility of extending the Northern line to Battersea and the Panel requested a paper to a future meeting of the Panel.

[Action: Michèle Dix]

The Panel noted the report.

05/02/12 Service Status Information Update

Gareth Powell introduced the paper which updated the Panel on the provision of Service Status Information.

Technology was being used to drive developments in communication with customers. The Electronic Service Update Boards (ESUBs) would be able to provide more specific information about disruption.

The Chair asked if the moving message board at Southwark station could be activated as it appeared to be out of use.

[ACTION: Mike Brown]

The Panel noted the paper.

06/02/12 London 2012 Games Transport

Howard Collins introduced the paper which updated the Panel on the readiness of Rail and Underground for the 2012 Games. Meetings were taking place with the London Organising Committee of the Olympic Games and other parties such as Westfield to further develop plans.

The Chair asked for further consideration to be given to the plans for the Olympic Park and Excel. A paper would be provided to the next meeting of the Panel.

[ACTION: Howard Collins]

The Panel noted the paper.

07/02/12 Any Other Business

There being no further business, the meeting closed at 11:45 am. The next scheduled meeting would be held on Tuesday 22 May 2012 at 10.00am.

Chair: _____

Date: _____