# **Transport for London**

# **Minutes of the Surface Transport Panel**

# Boardroom, 2<sup>nd</sup> Floor, Becontree Room, Palestra 10.00am, Tuesday 8 November 2011

#### Members

Steven Norris
Chair
Charles Belcher
Vice Chair
Baroness Grey-Thompson
Bob Oddy
Patrick O'Keeffe
Steve Wright
Chair
Vice Chair
Panel Member
Panel Member
Panel Member
Panel Member

#### Staff

Howard Carter General Counsel

Leon Daniels Managing Director, Surface Transport
Garrett Emmerson Chief Operating Officer – London Streets
David Hendry Director of Finance, Surface Transport

Dana Skelley Director of Roads, Surface Transport (for part)

Sue Riley Secretariat Officer

## 30/11/11 Apologies and Declarations of Interest

Apologies for absence had been received from Daniel Moylan, Keith Williams and Steve Allen.

Steven Norris declared interests as a Board Member of the London Development Agency, as Chairman of AMT-Sybex Limited, and as a non executive director of Initiate Limited and as Chairman of Saferoad BLG Limited. Baroness Grey-Thompson declared an interest as Vice Chair of the Athletes' Committee for the London Organising Committee of the Olympic Games (LOCOG). Bob Oddy declared an interest as General Secretary of the Licensed Taxi Drivers' Association regarding any matters concerning taxis. Steve Wright declared an interest as Chair of the Licensed Private Hire Car Association regarding any matters concerning private hire vehicles.

#### 31/11/11 Minutes of the Meeting held on 12 July 2011

The minutes of the meeting held on 12 July 2011 were approved as a correct record and signed by the Chair.

## 32/11/11 Matters Arising and Actions List

The Panel noted the actions list.

# 33/11/11 <u>Managing Director's Report</u>

Leon Daniels introduced the report and highlighted the recent success of the Meet the Managers online question time.

Further publicity would be given to the 15 minute extra docking time allowed for cyclists using the Barclay's Cycle Hire Scheme.

The lower user customer satisfaction rate for Route 2 on the Barclays Cycle Superhighways was attributed to infrastructure segregation on that route. The recent fatality on this route would be examined for any lessons learnt. Leon Daniels confirmed that there had been no fatalities or serious injuries for users of the Barclays Cycle Hire Scheme.

The Panel discussed in detailed the issues concerning the control and regulation of Pedicabs and the need to ensure customers were aware of the safety and insurance implications of using the service. It was anticipated that in the current economic climate, and with the advent of the London 2012 Games, the provision and use of Pedicabs would increase. Therefore, the Mayor and TfL would need to take a proactive stance. TfL had no enforcement powers in this area under current legislation.

The Panel requested that its concerns regarding Pedicabs be recorded, including the findings of the Transport Research Laboratory, and that TfL would need to advise the Mayor of all the issues accordingly.

[ACTION: Leon Daniels]

Members welcomed the Operation Safe Bus campaign. They congratulated officers on being awarded the 2011 Herman Goldstein Award for Excellence in Problem-Orientated Policing for reducing cycle theft in London.

The Panel acknowledged the difficulty in influencing public perception of crime and safety on buses, despite the significant downward trend in bus crime figures overall. Leon Daniels agreed to discuss with London Rail its approach to influencing public perception through the use of public announcements. [ACTION: Leon Daniels]

The Panel noted the report.

#### 34/11/11 Update on 'A' Board Advertising on the TfL Road Network

Dana Skelley introduced the paper which provided an update on 'A' Board advertising on the TfL Road Network.

The Chair congratulated officers on their success in reducing street clutter but stressed the need for a balanced and proportionate approach.

The Panel noted the paper.

## **35/11/11** London 2012 Transport

Leon Daniels gave a presentation on preparation of transport for the London 2012 Games.

A further report on accessibility issues would be submitted to a future meeting.

[ACTION: Leon Daniels]

The Olympic Road Network (ORN) would only apply during certain times of the day, when Olympic events were actually happening. Members discussed the importance of ensuring the public, and interested stakeholders, were clearly informed as to when and how the ORN would apply, while recognising that the timing of such information needed to be appropriate.

Existing cameras would be used for enforcement. The embargo on road works from April 2012 and the annual reduction in car traffic during the summer period meant that traffic management would be achievable and officers were confident that arrangements for London 2012 would be successful. Many of the Olympic road events had been specifically organised for weekends to ensure minimum disruption. Test events were ensuring that the public and local communities were becoming aware of the potential impact of the forthcoming Games.

Leon Daniels also highlighted TfL's freight engagement programme.

The Panel noted the presentation.

## 36/11/11 Any Other Business

The Panel was updated on phase three of the Low Emission Zone (LEZ).

Compliance levels were as expected at this stage of the scheme. Relevant drivers were being advised of the different options in ensuring compliance, including vehicle replacement and additional staff would be allocated to the LEZ customer service phone line in anticipation of increased queries.

There being no further business the meeting closed at 11.30am.

The next	scheduled	meeting	would be	held on	Wednesday	/ 8 February	2012 at
10.00am		_			_	-	

Chair:			
Data			
Date:			