Ill Health Retirement – Active Members

The TfL Pension Fund (the Fund) contains provisions for members to apply for the payment of a pension on medical grounds. The Fund operates separately from the employer and decisions on the granting of an ill health pension are based on the medical evidence provided. The Fund’s Trustees take the advice of an independent medical advisor when considering applications for ill health pensions.

It is important to note that termination of employment on medical grounds does not automatically qualify a member for an ill health pension from the Fund.

- The ill health process involves initially gathering as much information as possible which can take several weeks as we need reports from GPs, specialists and Occupational Health. If there is a likelihood that your employment may end on medical grounds, please make your application before that point so that there is sufficient time to gather all of the information to enable us to provide the outcome of your application.

- We would recommend that you allow 2 to 3 months for the process to complete; you can apply yourself or through your line manager.

- Once we receive an application we will ask you to complete a form to allow us to gather the medical evidence we need to ascertain whether you would qualify for an ill health pension; so if you already have any specialist reports please provide them to us at that time.

- The main reasons that applications are unsuccessful is the lack of medical evidence either of the condition or in relation to treatment options having been exhausted.

- The Fund Office do issue ill health quotations, but it should be noted that these are an illustration of the pension available if an ill health pension were to be granted and are not a guarantee that you would qualify for an ill health pension.

- We are aware that some members worry that applying too soon could lead to an earlier termination of service; that is not the case. The ill health process should run alongside any attendance at work process, with the aim of getting to the position that you know whether you would qualify for an ill health pension before the end of the attendance at work process.

Making an Application

To make an application you should contact the Fund Office. They will issue you with a form to complete to give authority to obtain your medical details.

Contact details: Email: helpdesk@tflpensions.co.uk
Telephone: 020 7126 4000
Post: 4th Floor, 200 Buckingham Palace Road, London SW1W 9TJ