

**LONDON CYCLE HIRE SCHEME AGREEMENT**

**Schedule 33 – Additional Services**

## SCHEDULE 33

### Additional Services

#### 1. Additional Services

- 1.1 TTL may, pursuant to the Change Control Request Procedure, require the Service Provider at any time to provide any services which are:
- (A) the same as or substantially similar to those Services provided by the Service Provider during the Implementation Phase and/or the Operational Phase; and/or
  - (B) pursuant to the design, build, installation and operation of the London Cycle Hire Scheme,
- in accordance with the provisions of this Schedule 33.
- 1.2 The Additional Services shall be provided and subject to the terms and conditions of this Agreement.
- 1.3 Additional Services may include:
- (A) those Additional Services described in the Statement of Requirements, including the:
    - (1) provision of Portable Docking Stations;
    - (2) provision of Training Bicycles; and
    - (3) implementing new charging technologies;
  - (B) interfacing with the TfL Customer Services Integration Programme (CSIP) System;
  - (C) increasing the number of Docking Stations and Bicycles within the existing boundary of the London Cycle Hire Scheme;
  - (D) extending the London Cycle Hire Scheme to further geographical areas within the Greater London Area;
  - (E) entering into all appropriate arrangements with TTL and/or the Insurance Provider for the provision of Customer insurance and all related administration and management services relating to such insurance; and
  - (F) providing additional functional capabilities to:
    - (1) support the operation of the London Cycle Scheme; and/or
    - (2) improve the Customer experience and acceptance of the London Cycle Hire Scheme; and/or

- (G) extending the Service Systems and Terminals to support new charging methods.
- (H) adopting the use of a TTL SmartCard for the London Cycle Hire Scheme, including:
  - (1) replacement of all existing SmartCards;
  - (2) replacement of all existing SmartCard Readers;
  - (3) provision, if requested by TTL, of the TTL SmartCards and/or associated SmartCard Readers; and
  - (4) allowing for a period of parallel running with the existing SmartCard and replacement TTL SmartCard to minimise disruption to Customers, any such period to be agreed by TTL.

## 2. **Pricing for Additional Services**

In the event that TTL exercises its right to order Additional Services under this Schedule 33:

- 2.1 the pricing set out in Annex G (*Principles to Apply to the Pricing of Changes to this Agreement*) to Schedule 9 (*Change Control Request Procedure*) shall be used as the basis for calculating the additional development costs due to the Service Provider for the provision of those Additional Services agreed in accordance with the Change Control Request Procedure; and
- 2.2 transaction, Docking Station implementation and system provision costs shall be based upon the appropriate tables set out in Schedule7 (*Charging*).