

GREATER LONDON AUTHORITY ACT 1999 SECTION 185

GUIDANCE DOCUMENT

ADOPTED BY THE MAYOR OF LONDON

The following Guidance, containing the criteria by which applications for London Service Permits under Section 185 of the Greater London Authority Act 1999 are to be considered by Transport for London, has been adopted by the Mayor of London.

In considering an application for a London Service Permit Transport for London shall consider the following criteria:

1. The proposed service must not be against the interests of the London public.

In considering whether the grant of a Permit would be against the interests of the public, or the extent to which the grant of a Permit in accordance with the application would be against those interests, Transport for London shall have regard to:

- The transport needs for the time being of London as a whole and of particular communities within London.
 - The transport strategies and plans of the Mayor of London, London boroughs and the City of London.
 - Any objections or other representations which it considers relevant.
2. The proposed service must comply with standards set by national legislation regarding bus and coach operation.
 3. The proposed service should, as far is reasonably practicable, seek to comply with measures intended to promote improvement of the environment of Greater London.

In considering whether a proposed service is seeking to comply with measures intended to promote improvement of the environment, Transport for London will have regard to:

- Any relevant and applicable measures contained in the Mayor's Air Quality Strategy, and the Climate Change Mitigation & Energy, and Adaptation, Strategies (as revised from time to time).
- The nature and levels of exhaust emissions from vehicles to be used by the proposed service (both new vehicles and vehicles currently in use). In particular whether vehicles comply with national or European statutory requirements regarding exhaust emissions and whether the vehicles will be likely to be able to comply with any

future reductions to the allowable levels of exhaust emissions for new vehicles.

- The expectation that all vehicles intended to operate on the services to be provided under the permit shall comply with the applicable minimum pollutant emissions requirements of the London Low Emissions Zone Scheme. Historic vehicles, built before 1973, will continue to be non-chargeable in line with the Scheme Order.
- Whether the applicant has or will operate a strategy designed to reduce emissions during the life of the Permit. (This will apply in particular where the proposed service will have vehicles entering central London - Implementation of this strategy may be attached as a condition of granting the permit.) Such strategies could include improvements to vehicles, use of alternative fuels as well as training drivers in techniques that reduce emissions.

4. The proposed service should take account of and promote issues concerning access and mobility.

In considering the degree to which a proposed service takes account of issues concerning access and mobility Transport for London will have regard to:

- Compatibility with the Accessibility Implementation Plan included in the Mayor's Transport Strategy (2010) or any revision.
- Compliance with its obligations under the Equality Act 2010, including as regards accessibility of its services to disabled people, and vehicle accessibility in accordance with the Public Service Vehicle Accessibility Regulations 2000.
- Staff training in disability equality.

5. The proposed service must be operated in accordance with applicable health and safety legislation.

In considering whether a Health and Safety policy is suitable Transport for London may have regard to:

- The applicant's record of compliance with applicable Health and Safety legislation.
- Whether the applicant has or will put in place appropriate Health and Safety policies and practices.
- Engineering standards and maintenance.
- Driver Training.
- Risk assessment.
- Incident recording.

6. The proposed service must not prejudice the safety of, or cause delay or inconvenience to, other road users in Greater London, including pedestrians and cyclists.

In considering whether a proposed service will comply with this requirement Transport for London may have regard to:

- The suitability of any proposed routes or stopping and standing places.
 - The suitability of procedures in place for the navigation of vehicles not using fixed routes.
7. The proposed service should provide adequate information to the public and in particular be able to provide information that can be integrated with Transport for London information where appropriate.

In considering whether the proposed service will provide adequate information and information that can be integrated with other transport information, where appropriate, Transport for London may have regard to:

- The nature of the service.
- The nature of the information available.
- The use of new technologies to provide information.

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