

Roads and Transport Policing Command

Taxi and Private Hire Policing Team

Inspector Jas Sandhu



Vehicle

- Driver safety partition screen
- CCTV
- Convex mirror
- Lock doors
- Only open window enough to speak through

Planning

- Spare key
- Notepad and pen
- Emergency card, name, DOB, blood group, allergies and emergency contact number
- Minimise the amount of cash/valuables you carry
- Personal alarm
- Do Not carry weapons



Do

- Make eye contact, remain alert and aware
- Communicate – polite and pleasant
- Passengers should sit in back
- Warning signs “body language”
- Remain calm, try to de-escalate
- Use lights/horn to get attention
- Note descriptions of suspects, what took place and witness details
- Report incidents 999, 101 or online

DO NOT

- Do not fight back
- Do not chase people making off without paying
- Do not carry weapons
- Do not risk your safety to protect property or vehicle

Reporting Crime

What to report?

A crime is a deliberate act that causes physical or psychological harm, damage to or loss of property, and is against the law.

Report it if you think it is a crime, ASB, fraud or suspicious activity.

How to report

- Emergency call 999
- Other ways to report 101 and online
- Crimestoppers 0800 555 111 online
- Fraud 0300 123 2040 or online
- Suspicious Activity - Anti-Terrorist Hotline 0800 789 321 or online

What happens after reporting?

- Investigative assessment
- Initial investigation
- Further investigation or case closed?
- Court appearance