

Rail and Underground Panel



Date: 24 February 2016

Item: Actions List

This paper will be considered in public

1 Summary

1.1 This paper informs the Panel of progress against actions agreed at previous meetings.

2 Recommendation

2.1 **The Panel is asked to note the Actions List.**

List of appendices to this report:

Appendix 1: Actions List

List of Background Papers:

Minutes of previous meetings of the Panel

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Rail and Underground Panel Actions List (reported to the meeting on 24 February 2016)

Actions from the Last Meeting

Minute No.	Description	Action By	Target Date	Status/note
32/10/15	<p>Matters Arising and Actions List</p> <p>Update Steve Wright on further analysis of reducing car park capacity.</p>	Gareth Powell	24 February 2015	Completed. Graeme Craig has provided statistical analysis.
33/10/15	<p>Managing Director's Report – Rail and Underground</p> <p>Give consideration to reviewing customer satisfaction targets.</p> <p>Provide a paper on Visitor Centres to a future meeting of the Panel.</p> <p>Separate customer and staff injury rate data in future reports.</p> <p>Pass the Panel's congratulations to the staff involved in the Bond Street – Baker Street tunnel relining project.</p>	<p>Nick Brown</p> <p>Nick Brown</p> <p>Nick Brown</p> <p>Nick Brown</p>	<p>24 February 2016</p> <p>24 February 2016</p> <p>24 February 2016</p> <p>24 February 2016</p>	<p>Will be fed into future reviews of targets.</p> <p>On agenda for this meeting.</p> <p>Completed.</p> <p>Completed.</p>
35/10/15	<p>Victoria Station Upgrade</p> <p>Panel Members to be invited to Victoria Station to see works.</p>	David Waboso	24 February 2016	In progress. Board Member site visit is being organised.

There were no outstanding actions from previous meetings.