

Keeping you safe and secure on London's transport network



Safe and secure

Your safety is our top priority and we are working to ensure everyone understands the rules around travelling in London and has access to our advice for [safer travel](#), day or night



Public transport is a **low crime environment**

and we work with the police to take action against anyone who is violent or abusive to our customers and staff



We have **zero tolerance for unwanted sexual behaviour**

and we work with the police to stamp it out



We stand with **Londoners against hate**

and we will not tolerate hate crimes towards our staff and customers



We are on patrol

2,500+

British Transport Police and Metropolitan Police officers patrol London's roads and transport network

500+

TfL enforcement officers are ensuring everyone complies with our byelaws and conditions of carriage, such as wearing a face covering, not drinking alcohol and paying fares

Find out more about transport byelaws and our [conditions of carriage](#), these rules are designed to keep everyone safe when they travel.



We are on watch

70,000 CCTV cameras

across our public transport network and our staff are equipped with body-worn cameras for the safety of customers and colleagues

Plain clothes

police officers operate across the network to stop pickpockets and help keep you safe while you travel



Customers are required to wear a face covering unless exempt

You may be refused entry to our services if you refuse to wear a face covering. TfL enforcement officers have stopped more than 200,000 people without face coverings.



We are here to help

Help us to keep everyone safe by reporting what you see and experience to our staff or the police.

- For Underground and rail, text the British Transport Police directly on 61016
- For incidents on buses, speak to the driver or call 101
- Dial 999 in an emergency or use a passenger alarm on the Tube