

How to plan your journey

- Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'.
- Check your return journey as this may require a different route or use an alternative station entrance.
- Check you can manage the step and gap from the platform to the train.
- Plan your journey and check your travel including lift availability and any planned engineering works:
 - Using the TfL Go app
 - By visiting tfl.gov.uk/plan-a-journey or tfl.gov.uk/status-updates
 - By calling our 24 hour travel information number 0343 222 1234* (Network charges may apply. See tfl.gov.uk/terms for details).

Staff help may not be available at Thameslink stations at all times. To ensure there are staff available to assist you, call Thameslink on 0800 058 2844 or textphone 0800 138 1018, or contact them via their website: www.thameslinkrailway.com/contactus

Printed versions of this map are updated in May and December. The online version of this map is updated throughout the year when changes occur.

How to use this map

This map highlights stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey.

Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train.

Step
The step between the platform and the train is shown by the following symbols:

- 0 - 50mm (0 - 2 inches)
- 51 - 120mm (2 - 4.7 inches)
- Over 120mm (4.7 inches)

Gap
The gap between the platform and the train is shown by the following letters:

- A 0 - 85mm (0 - 3.3 inches)
- B 86 - 180mm (3.3 - 7 inches)
- C Over 180mm (7 inches)

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You may need to request boarding ramp assistance to board or get off the train. You will not be able to get in or out of the station without using stairs and/or escalators.

Station example: Baker Street
You can change step-free between the Jubilee and Bakerloo lines, but not between these lines and the Metropolitan, Circle and Hammersmith & City lines.

At these stations you can change onto National Rail services (sometimes only in one direction).

Stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. See the Station Index overleaf and Key to symbols overleaf for more detail.

Examples
These stations have the smallest step and gap and are suitable for most customers including wheelchair users. Mini ramps are available on some platforms at these stations to bridge the small remaining step/gap. See the next section for detail.

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair users. On some platforms level access may only be available in certain places along the platform. Look for platform signage to find the accessible boarding point. This should be indicated by the overhead sign shown below (or a similar sign). There may also be wall or floor level platform signage too.



Boarding ramps

Mini ramps
At some London Underground step-free stations a mini ramp is available to bridge the small remaining step/gap between the platform and the train on step-free to train platforms. Stations with mini ramps are shown on the map by **M**. See the Station Index for more detail.

Boarding ramps
At some London Underground, London Overground and Elizabeth line stations access to the train is by boarding ramp. Boarding ramps are shown on the map by **R**.

If you plan to travel on London Overground or Elizabeth line services and require a boarding ramp, staff are available to help you with your journey - you can pre-book this assistance by calling 0343 222 1234*.

If you plan to use boarding ramps or mini ramps on London Underground services, you do not need to book this in advance. Please speak to a member of staff to request ramp assistance before you start your journey.

Staff will:

- Use a boarding ramp or mini ramp to help you board the train.
- Arrange for you to be met at your interchange or destination station(s) by a member of staff with a boarding ramp or mini ramp to help you get off the train.
- If you want to use a boarding ramp or mini ramp while you are on your journey speak to a member of staff or request ramp assistance by pressing the 'information' button on a Help Point. Help points are located in station entrances and on most platforms.

Please allow time for staff to set up a boarding or mini ramp. If platforms and trains are busy, it may take a while before there is space to get on the train.

Boarding ramps and mini ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your mobility aid and the weight of anyone assisting you.

Example step-free journey: Woodside Park to Green Park

Find **Woodside Park!** on the map. The blue box and the **!** symbol mean you need to use a specific station entrance for your direction of travel. As detailed in the Station Index - to travel southbound, you need to use the Woodside Park entrance.

All three stations on this route. Woodside Park, Euston and Green Park are step-free.

You may wish to request staff mini ramp assistance to help you get on and get off the train at Woodside Park and Green Park stations. Stations with mini ramps are shown as **M**. Please speak to a member of staff before you start your journey and they will arrange mini ramp assistance for you.

This journey involves a step-free interchange at Euston - shown by this symbol **O**.

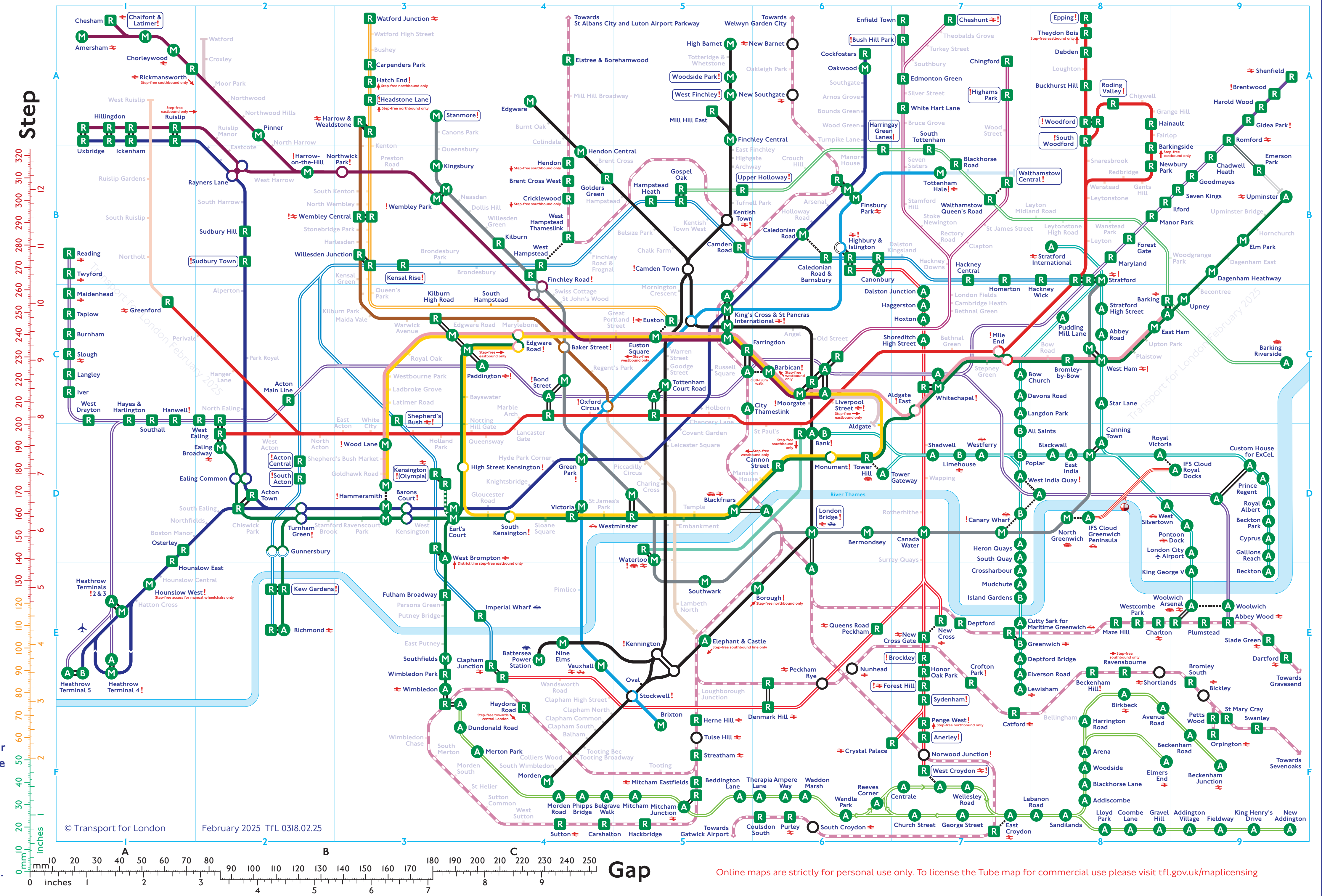
From Woodside Park **M** take the Northern line southbound (Morden via Bank branch) to Euston **M**. At Euston use the step-free to train interchange on platform 6 to change between the Northern line and the Victoria line.

Take the Victoria line southbound to Green Park **M**. Get off the train at Green Park and exit the station via the lifts.

Further information

If you experience problems with your planned route contact a member of station staff or use a Help Point.

If you are unable to complete your planned step-free journey because a lift is out of service, we will help you find an accessible route to your destination, including booking you a complimentary accessible taxi to a station in the Greater London area if there is no suitable route by public transport.



Key to lines

- Bakerloo
- Central
- Circle
- District
- Hammersmith & City
- Jubilee
- Metropolitan
- Northern
- Piccadilly
- Victoria
- Waterloo & City
- DLR
- Elizabeth line
- London Trams
- IFS Cloud Cable Car
- Thameslink
- District (Open at weekends and on some public holidays)
- Liberty line
- Lioness line
- Mildmay line
- Suffragette line
- Waverley line
- Windrush line

Key to symbols

- Step between platform and train**
- 0 - 50mm (0 - 2 inches)
 - 51 - 120mm (2 - 4.7 inches)
 - Over 120mm (4.7 inches)
- Gap between platform and train**
- A 0 - 85mm (0 - 3.3 inches)
 - B 86 - 180mm (3.3 - 7 inches)
 - C Over 180mm (7 inches)
- Internal interchange
 - Under a 10 minute walk between stations
 - Platform with level access boarding points. Step/gap measurements at these stations are when boarding the train at these points only
 - Access from platform to train by boarding ramp
 - Indicates a mini ramp may be available on the step-free to train platforms at this station. See Station Index for detail.
 - Access via lift(s). Limited capacity (8 - 12 persons) indicated by 'small'. Please note, lifts may not be managed by Transport for London.
 - Some step-free connections with National Rail services. Check with National Rail (03457 48 49 50) for information and ramp assistance.
 - Main bus interchange
 - IFS Cloud Cable Car
 - Accessible River services
 - River services interchange
 - Airport
 - Taxi rank (some taxi ranks may not be fully accessible)
 - Car park with number of blue badge bays indicated in brackets
 - Accessible toilet on site or nearby
 - For more information please check the station index on the back of this guide

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Station Index

Grid

C8 Abbey Road WC WC

E9 Abbey Wood WC Elizabeth line and Thameslink R

D2 Acton Central R Step-free platform interchange requires a 50m journey via street. Use the East Churchfield Road entrance for the westbound platform. Use the Churchfield Road entrance for the eastbound platform.

C2 Acton Main Line R (small) WC

D2 Acton Town R WC

F9 Addington Village R (small) A

F8 Addiscombe R (small) A

C7 Aldgate East You can change between the District line westbound and the Hammersmith & City line westbound R. You can change between the District line eastbound and the Hammersmith & City line eastbound A.

D7 All Saints B D

A1 Amersham R (small) M R P P2

Chiltern Railways trains require boarding ramps. Ask a member of staff for assistance. R

F6 Ampere Way R (small) A

F7 Anerley R Step-free platform interchange requires a 220m journey via street. Use the Ridsdale Road entrance for the northbound platform. Use the Anerley Station Road entrance for the southbound platform.

F8 Arena R (small) A

F8 Avenue Road R (small) A

C4 Baker Street R (small) A (Jubilee line only) You can change between southbound Metropolitan line platform 3 and terminus Metropolitan line platform R. You can change between the terminus Metropolitan line platform 1 and Metropolitan northbound platform R. From both of these platforms there is a step-free route to eastbound Hammersmith & City line platform 5 M. You can change between the Bakerloo line southbound R and the Jubilee line southbound A. You can also change between the Bakerloo line northbound R and the Jubilee line northbound A. There is no Help Point on the southbound Bakerloo line origin. Please notify a member of staff at your station if you would like to interchange at Baker Street.

D6 Bank WC Central, Northern, Waterloo & City and DLR lines. Northern line A, DLR C. Lifts to both the Northern line and DLR platforms are in the ticket hall on the corner of Cannon Street/ Nicholas Lane. A further lift to the DLR is located on King William Street and is only available on request - press button to alert staff. Lifts to the Waterloo & City line R are available Mondays - Fridays, via the entrance on Walbrook. Step-free exit at Waterloo is via the National Rail lift (usually available Monday to Saturday 0430 - 0105, Sunday 0530 - 0105). Please check before you travel. Step-free interchange between the Waterloo & City line and the Northern line and DLR requires a 290m journey via street and lifts.

C6 Barbican Step-free access to Circle, Hammersmith & City and Metropolitan lines westbound M requires a 140m journey via street to Farringdon's Long Lane entrance. You can change between the Circle, Hammersmith & City and Metropolitan lines westbound D and Elizabeth line services from Farringdon station. A

C9 Barking R (small) B WC Suffragette line R, District and Hammersmith & City lines A.

Grid

B7 Barking Riverside A R WC

B8 Barksidside R P P2

You can only enter and exit the eastbound platform.

D3 Barons Court R Step-free interchange only. You can change between the District line westbound A and the Piccadilly line westbound D. You can change between the District line eastbound A and the Piccadilly line eastbound D.

E4 Battersea Power Station R (small) B WC

E8 Beckenham Hill R Step-free platform interchange requires a 400m+ journey via street.

E9 Beckenham Junction R (small) A R P P8 (8) WC

E9 Beckenham Road R (small) A

E9 Beckton A

D9 Beckton Park A D

F5 Beddington Lane R (small) A

F5 Belgrave Walk R (small) A

D6 Bermondsey R (small) D

D5 Birkbeck R (small) A R WC Thameslink A, Circle and District lines M.

D8 Blackfriars R (small) B WC

F8 Blackhorse Lane R (small) A

B7 Blackhorse Road D

D8 Blackwall A D

C4 Bond Street R (small) A D Central line R, Jubilee line M, Elizabeth line A.

E6 Borough R (small) A D You can only enter and exit the northbound platform M.

C7 Bow Church A D

B4 Brent Cross West R D WC

A9 Brentwood R D Platforms 1-3 are fully accessible. Use The Parade off Warley Hill to access platform 4.

F5 Brixton R (small) A D You can only enter and exit the northbound platform R.

E7 Brockley R Step-free platform interchange requires a 50m journey via street.

C8 Bromley-by-Bow R D R

E9 Bromley South R D WC

A8 Buckhurst Hill R P P2

C1 Burnham R WC There are 2 disabled parking bays outside the station (not part of station car park).

A7 Bush Hill Park R P P2 WC Step-free platform interchange requires a 290m journey via street. Use the St Mark's Road entrance for the southbound platform. Use the Queen Anne's Place entrance for the northbound platform.

B6 Caledonian Road R (small) A D R

B6 Caledonian Road & Barnsbury R D

B5 Camden Road R D WC

B5 Camden Town R (small) A You can change between the northbound platform towards High Barnet A and the northbound platform towards Edgware A.

D7 Canada Water R (small) B (bus station) Jubilee line M, Windrush line M.

D7 Canary Wharf R (small) B WC Jubilee line M, Elizabeth line A, DLR C, Canary Wharf is three separate stations. To connect between stations, you can walk at street-level or through the shopping centre. Walking distances including using the lifts: between the Jubilee line and Elizabeth line - 12 minutes; between the Jubilee line and Heron Quays DLR station - 5 minutes; between the Jubilee line and Canary Wharf DLR station - 8 minutes.

Grid

D8 Canning Town D D R WC Jubilee line M, DLR A.

D6 Cannon Street D You can only enter and exit the westbound platform R.

B6 Canbury D Midlmay line trains to Richmond, Clapham Junction (via Willesden Junction) and Stratford R, Windrush line trains to Highbury & Islington, New Cross, Clapham Junction (via Canada Water), Crystal Palace and West Croydon A.

A3 Carpenders Park R

F4 Carshalton R WC

F7 Catford R (small) B WC

F9 Centrale R (small) A

B7 Chadwell Heath R D WC

A1 Chalfont & Latimer R (small) A R P P5

Step-free platform interchange requires a 360m journey via street. Use the Station Approach entrance for the northbound platform. Use the Bedford Avenue entrance for the southbound platform.

E9 Charlton R D WC

A1 Chesham R P P4

A7 Cheshunt R P P5 WC Step-free platform interchange requires a 70m journey via street.

A7 Chingford R P P3 WC

A1 Chorleywood R (small) A D P P6

F7 Church Street R (small) A

C5 City Thameslink A D WC

E4 Clapham Junction R (small) A R WC Victoria and Northern lines City Branch via Bank only R, WC (National Rail) London Overground R. You can change between the Victoria line southbound A and the Northern line (City branch via Bank) northbound M. You can change between the Victoria line northbound M and the Northern line (City branch via Bank) northbound M. Northern line (Charing Cross branch) platforms are not step-free.

C5 Euston Square R (small) A D You can only enter and exit the westbound platform M.

C5 Farringdon WC London Underground R, Elizabeth line and Thameslink A.

F9 Fieldway R (small) A

A5 Finchley Central R (small) A D P P6 WC

B4 Finchley Road Jubilee line R.

You can change between the Metropolitan line southbound R and the Jubilee line southbound A. You can change between the Metropolitan line northbound C and the Jubilee line northbound C.

D9 Custom House for ExCel A D (Elizabeth line WC only)

E7 Cutty Sark for Maritime Greenwich A D R (small) B WC

B9 Dagenham Heathway M

C7 Dalston Junction A D WC

E9 Dartford R D WC

A8 Debden R D R P P5

F6 Denmark Hill R D R (small) B WC

E7 Deptford R D

E7 Deptford Bridge A D (small) D

C7 Devons Road A D (small) D

F3 Dundonald Road R (small) A

D2 Ealing Broadway R (small) B WC (National Rail) You can change between the District line M and the Central line R, Elizabeth line R.

D2 Ealing Common You can change between the District line eastbound A and the Piccadilly line eastbound R. You can change between the District line westbound R and the Piccadilly line westbound R.

D3 Earl's Court R (small) D WC District and Piccadilly lines M.

Grid

F7 East Croydon D WC London Trams A, Thameslink R.

C8 East Ham R (small) A D M

D8 East India A D

A4 Edgware R (small) A D M R

C4 Edgware Road Step-free interchange only. Circle and District lines M, Circle and Hammersmith & City lines R. You can change between the Circle line westbound via Victoria (platform 3) and the Hammersmith & City line westbound (platform 4) M.

A7 Edmonton Green R D

E5 Elephant & Castle R (small) A D You can only enter and exit the southbound Northern line platform A.

B9 Chadwell Heath R D WC

A1 Chalfont & Latimer R (small) A R P P5

Step-free platform interchange requires a 360m journey via street. Use the Station Approach entrance for the northbound platform. Use the Bedford Avenue entrance for the southbound platform.

E9 Charlton R D WC

A1 Chesham R P P4

A7 Cheshunt R P P5 WC Step-free platform interchange requires a 70m journey via street.

A7 Chingford R P P3 WC

A1 Chorleywood R (small) A D P P6

F7 Church Street R (small) A

C5 City Thameslink A D WC

E4 Clapham Junction R (small) A R WC Victoria and Northern lines City Branch via Bank only R, WC (National Rail) London Overground R. You can change between the Victoria line southbound A and the Northern line (City branch via Bank) northbound M. You can change between the Victoria line northbound M and the Northern line (City branch via Bank) northbound M. Northern line (Charing Cross branch) platforms are not step-free.

C5 Euston R (small) A Victoria and Northern lines City Branch via Bank only R, WC (National Rail) London Overground R. You can change between the Victoria line southbound A and the Northern line (City branch via Bank) northbound M. You can change between the Victoria line northbound M and the Northern line (City branch via Bank) northbound M. Northern line (Charing Cross branch) platforms are not step-free.

C5 Euston Square R (small) A D You can only enter and exit the westbound platform M.

C5 Farringdon WC London Underground R, Elizabeth line and Thameslink A.

F9 Fieldway R (small) A

A5 Finchley Central R (small) A D P P6 WC

B4 Finchley Road Jubilee line R.

You can change between the Metropolitan line southbound R and the Jubilee line southbound A. You can change between the Metropolitan line northbound C and the Jubilee line northbound C.

D9 Custom House for ExCel A D (Elizabeth line WC only)

E7 Cutty Sark for Maritime Greenwich A D R (small) B WC

B9 Dagenham Heathway M

C7 Dalston Junction A D WC

E9 Dartford R D WC

A8 Debden R D R P P5

F6 Denmark Hill R D R (small) B WC

E7 Deptford R <