# How to plan your journey

- I. Check your starting and destination station, plus any connections, using the symbols shown in 'How to use this map'. Also see the Station Index overleaf for detailed station access and interchange information.
- 2. Check your return journey as this may require a different route or use an alternative station entrance.
- 3. Check you can manage the step and gap from the platform to the train.
- 4. Plan your journey and check your travel including lift availability and any planned engineering works:
   Using the TfL Go app
- By visitingtfl.gov.uk/plan-a-journey ortfl.gov.uk/status-updates
- By calling our 24 hour travel information number 0343 222 1234\* (Network charges may apply. See tfl.gov.uk/terms for details).

Staff help may not be available at Thameslink stations at all times. To ensure there are staff available to assist you, call Thameslink on 0800 058 2844 or textphone 0800 138 1018, or contact them via their website: www.thameslinkrailway.com/contactus

Printed versions of this map are updated in May and December. The online version of this map is updated throughout the year when changes occur.

## How to use this map

This map highlights stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in light grey.

Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train.

#### Step

The step between the platform and the train is shown by the following symbols:

- 0 50mm (0 2 inches)
- **51 120mm (2 4.7 inches)**
- Over I20mm (4.7 inches)

#### Gap

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)
- B 86 180mm (3.3 7 inches)
- C Over 180mm (7 inches)

# 000

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You may need to request boarding ramp assistance to board or get off the train. You will not be able to get in or out of the station without using stairs and/or escalators.

Station example: Baker Street
You can change
step-free between
the Jubilee and

not between these lines and the Metropolitan, Circle and Hammersmith & City lines.

### p

At these stations you can change onto National Rail services (sometimes only in one direction).

## Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction of travel. See the Station Index overleaf and Key to symbols on the map for more detail.

#### **Examples**

# A

These stations have the smallest step and gap and are suitable for most customers including wheelchair users. Mini ramps are available on some platforms at these stations to bridge the small remaining step/gap. See the next section for detail.

# A B C

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair users.

On some platforms level access may only be available in certain places along the platform. Look for platform signage to find the accessible boarding point. This should be indicated by the overhead sign shown below (or a similar sign). There may also be wall or floor level platform signage too.



## Boarding ramps

**Boarding ramps** 

change Mini ramps
At some Lone
step-free state

At some London Underground step-free stations a mini ramp is available to bridge the small remaining step/gap between the platform and the train on step-free to train platforms. Stations with mini ramps are shown on the map by M. See the Station Index for more detail.

At some London Underground, London Overground and Elizabeth line stations access to the train is by boarding ramp. Boarding ramps are shown on the map by R.

If you plan to travel on London
Overground or Elizabeth line
services and require a boarding
ramp, staff are available to help
you with your journey
- you can pre-book this assistance
by calling 0343 222 1234\*.

If you plan to use boarding ramps or mini ramps on London Underground services, you do not need to book this in advance. Please speak to a member of staff to request ramp assistance before you start your journey.

#### Staff will:

 Use a boarding ramp or mini ramp to help you board the train. Arrange for you to be met at your interchange or destination station(s) by a member of staff with a boarding ramp or mini ramp to help you get off the train. If you want to use a boarding ramp or mini ramp while you are on your journey speak to a member of staff or request ramp assistance by pressing the 'information' button on a Help Point. Help points are located in station entrances and on most platforms.

Please allow time for staff to use a boarding or mini ramp. If platforms and trains are busy, it may take a while before there is space to get on the train.

Boarding ramps and mini ramps can take a maximum of 300kg (approx. 47 stone). This includes your weight, the weight of your mobility aid and the weight of anyone assisting you.

## Example step-free journey: Woodside Park to Green Park

Find Woodside Park! on the map.

The blue box and the! symbol mean you need to use a specific station entrance for your direction of travel.

As detailed in the Station Index - to travel southbound, you need to use the Woodside Park entrance.

All three stations on this route, Woodside Park, Euston and Green Park are step-free.

You may wish to request staff

mini ramp assistance to help you get on and get off the train at Woodside Park and Green Park stations. Stations with mini ramps are shown as M. Please speak to a member of staff before you start your journey and they will arrange mini ramp assistance for you.

This journey involves a step-free interchange at Euston - shown by this symbol .

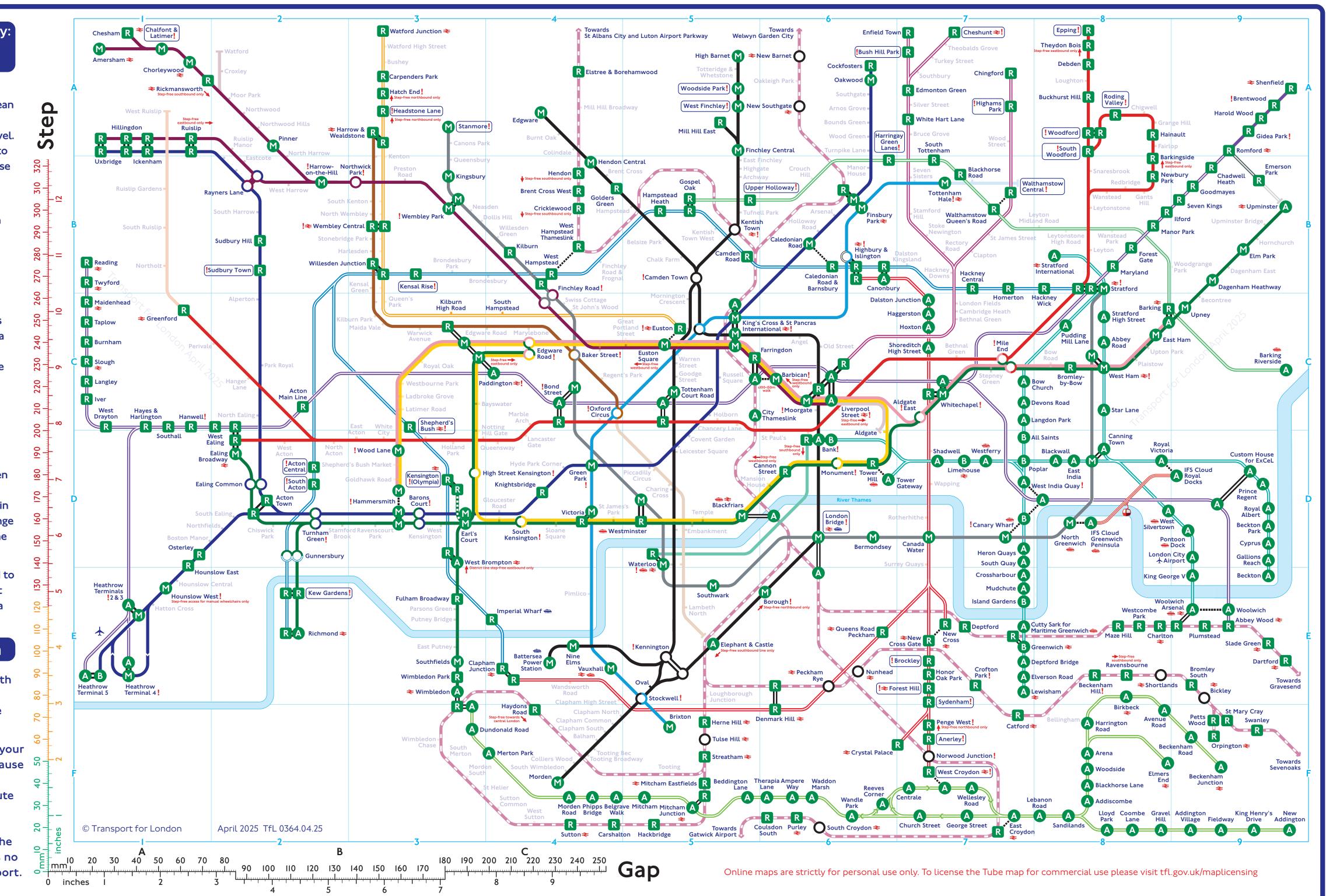
From Woodside Park M take the
Northern line southbound (Morden
via Bank branch) to Euston M.
At Euston use the step-free to train
interchange on platform 6 to change
between the Northern line and the
Victoria line.

Take the Victoria line southbound to Green Park M. Get off the train at Green Park and exit the station via the lifts.

## Further information

If you experience problems with your planned route contact a member of station staff or use a Help Point.

If you are unable to complete your planned step-free journey because a lift is out of service, we will help you find an accessible route to your destination, including booking you a complimentary accessible taxi to a station in the Greater London area if there is no suitable route by public transport.



#### Key to lines Bakerloo Central Circle **District** Hammersmith & City \_\_\_\_\_ Jubilee Metropolitan Northern Piccadilly **Victoria** Waterloo & City DLR Elizabeth line London Trams **IFS Cloud Cable Car** Thameslink District Open at weekends and on London Overground \_\_\_\_\_ Liberty line Lioness line Mildmay line Suffragette line Weaver line Windrush line Key to symbols Step between platform and train 0 - 50mm (0 - 2 inches) 51 - 120mm (2 - 4.7 inches) Over I20mm (4.7 inches) Gap between platform and train 0 - 85mm (0 - 3.3 inches) 86 - 180mm (3.3 - 7 inches) Over 180mm (7 inches) Internal interchange Under a 10 minute walk between stations Platforms with level access boarding points. Step/gap measurements at these stations are when boarding the train at these points only Access from platform to train by boarding ramp Indicates a mini ramp may be available on the step-free to train platforms at this station. See Station Index for detail. Access via lift(s). Limited capacity (8 - 12 persons) indicated by 'small' Please note, lifts may not be managed by Transport for London. Some step-free connections with National Rail services. Check with National Rail (03457 48 49 50) for information and ramp assistance. Main bus interchange IFS Cloud Cable Car **Accessible River services** River services interchange Taxi rank (some taxi ranks may not be fully accessible) P(5) Car park with number of blue badge bays indicated in brackets Accessible toilet on site or nearby For more information please check the station index on the

back of this guide

### **Station Index**

- C8 Abbey Road ⚠ 🗓 🗎 wc
- E9 Abbey Wood <del>₹</del> WC Elizabeth line and Thameslink  $\mathbb{R}$ .
- D2 Acton Central R Step-free platform interchange requires a 50m journey via street. Use the East Churchfield Road entrance for the westbound platform. Use the Churchfield Road entrance for the eastbound
- platform. C2 Acton Main Line R (small) WC
- D2 Acton Town R wc
- 400m+ journey via street. F9 Addington Village 44 A
- F8 Addiscombe
- C7 Aldgate East You can change between the District line westbound and the Hammersmith & City line westbound R. You can change between the District line eastbound and the Hammersmith
- & City line eastbound (A). D7 All Saints B
- Al Amersham (♣) ♦ À (♣) ₽ Chiltern Railways trains require boarding ramps Ask a member of staff for assistance,  $\mathbb{R}$ .
- F6 Ampere Way 4 to A F7 Anerley R
- Step-free platform interchange requires a 220m journey via street. Use the Ridsdale Road entrance for the northbound platform. Use the Anerley Station Road entrance for the southbound platform.
- F8 Arena 4 idah 🛕
- F8 Avenue Road 44 A
- C4 Baker Street (Jubilee line only) You can change between southbound Metropolitan line platform 3 and terminus Metropolitan line platform 4 R. You can change between the terminus Metropolitan line platform I and Metropolitan northbound platform 2 R. From both of these platforms there is a step-free route to eastbound Hammersmith & City line platform 5 M. You can change between the Bakerloo line
- southbound  ${f R}$  and the Jubilee line southbound A). You can also change between the Bakerloo line northbound  $\mathbb R$  and the Jubilee line northbound (A). There is no Help Point on the southbound Bakerloo line platform. Please notify a member of staff at your origin station i

you would like to interchange at Baker Street.

D6 Bank Mc Central, Northern, Waterloo & City and DLR lines. Northern line A. DLR B. Lifts to both the Northern line and DLR platforms are in the ticket hall on the corner of Cannon Street/ Nicholas Lane. A further lift to the DLR is located on King William Street and is only available on request - press button to alert staff. Lifts to the Waterloo & City line  $\mathbb{R}$  are available Mondays -Fridays, via the entrance on Walbrook. Step-free exit at Waterloo is via the National Rail lift (usually available Monday to Saturday 0430 - 0105, Sunday 0530 - 0105). Please check before you travel.

Step-free interchange between the Waterloo & City

line and the Northern line and DLR requires a 290m

- C6 Barbican Step-free access to Circle, Hammersmith & City and Metropolitan lines westbound M requires a 140m journey via street to Farringdon's Long Lane entrance. You can change between the Circle, Hammersmith & City and Metropolitan lines westbound M and Elizabeth line services from Farringdon station (A).
- C9 Barking (m) ≥ □ □ wc Suffragette line  $\mathbb{R}$ . District and Hammersmith & City

journey via street and lifts.

- C9 Barking Riverside (A) 🛳 WC
- B8 Barkingside R P(2) You can only enter and exit the eastbound platform. D3 Barons Court R
- Step-free interchange only. You can change between the District line westbound  $oldsymbol{f A}$  and the Piccadilly line westbound (A). You can change between the District line eastbound (A) and the Piccadilly line eastbound  $\mathbf{A}$ .
- E4 Battersea Power Station 🕅 🛳 WC E8 Beckenham Hill R Step-free platform interchange requires a
- E9 Beckenham Junction (♣) ♣ (88) WC
- E9 Beckenham Road (4) E9 Beckton A
- D9 Beckton Park 🛕 🗓
- F5 Beddington Lane 4 tak A F5 Belgrave Walk 464 A
- D6 Bermondsey 🕅 🗓 E8 Birkbeck (♣) (å.i) (A) ≥
- D5 Blackfriars 🛈 🛳 🖨 WC Thameslink A. Circle and District lines M.
- F8 Blackhorse Lane 4 in A B7 Blackhorse Road 🗹
- Suffragette line  $\mathbb{R}$ . D8 Blackwall (A) 1 C4 Bond Street ⊕(á:À 📝
- Central line R. Jubilee line M. Elizabeth line A.
- E6 Borough ( You can only enter and exit the northbound platform  $\mathbf{M}$ .
- C7 Bow Church (A)
- B4 Brent Cross West R M WC A9 Brentwood R (Platforms I-3) P(I6) W Platforms I-3 are fully accessible. Use The Parade off Warley Hill to access platform 4.
- F5 Brixton (4 dail) M 🛈 🗒 E7 Brockley R 🛈 Step-free platform interchange requires a 50m
- C8 Bromley-by-Bow R 🗿
- E9 Bromley South R @ wc A8 Buckhurst Hill R P Cl Burnham R 🛈 wc
- There are 2 disabled parking bays outside the station (not part of station car park). A7 Bush Hill Park R P(2) wc
- Step-free platform interchange requires a 290m journey via street. Use the St Mark's Road entrance for the southbound platform. Use the Queen Anne's Place entrance for the northbound
- B6 Caledonian Road (♣) ♦ A M 🛈
- B6 Caledonian Road & Barnsbury R 📶 B5 Camden Road R 🛈
- B5 Camden Town ☐ € € 5.1 You can change between the northbound platform towards High Barnet 🛕 and the
- D7 Canada Water 🖟 🗏 (bus station) Jubilee line M. Windrush line M.

northbound platform towards Edgware  $\mathbf{A}$ .

D7 Canary Wharf 🛈 ⇔ WC Jubilee line M. Elizabeth line A. DLR B. Canary Wharf is three separate stations. To connect between stations, you can walk at street-level or through the shopping centre. Walking distances including using the lifts: between the Jubilee line and Elizabeth line -12 minutes; between the Jubilee line and Heron Quays DLR station - 5 minutes; between the Jubilee line and Canary Wharf DLR station - 8 minutes.

- D8 Canning Town 🛈 🗎
- - Highbury & Islington, New Cross,
  - A3 Carpenders Park R F4 Carshalton R wc
  - F7 Centrale 4 tá A B9 Chadwell Heath R m wc
  - Al Chalfont & Latimer (♣4 🏟 🛣 🗪 🔁 (5) Step-free platform interchange requires a 360m journey via street. Use the Station Approach entrance for the northbound platform. Use the Bedford Avenue entrance
  - E9 Charlton R wc Al Chesham R P(4)
  - A7 Cheshunt R P(5) wc Step-free platform interchange requires a 70m journey via street.
  - A7 Chingford R P(3) wc Al Chorleywood (4) (6) F7 Church Street 4 A
  - C5 City Thameslink (A) ( WC Mildmay and Windrush lines R
  - A6 Cockfosters  $\mathbb{R} \stackrel{\widehat{}}{=} \mathbb{P}(12)$ F8 Coombe Lane 4 data A
  - F6 Coulsdon South R wc **B4** Cricklewood You can only enter and exit the southbound platform  $\mathbb{R}$ . E7 Crofton Park R
  - Step-free platform interchange requires a 400m+ journey via street. E7 Crossharbour (A) (mall)
  - F7 Crystal Palace (m) ≥ P(2) wc Windrush line **R**. D9 Custom House for ExCeL (A) (Elizabeth line WC only)
  - E7 Cutty Sark for Maritime Greenwich (A) 🕧 👄 🚍 D9 Cyprus 🗛 🗓
  - B9 Dagenham Heathway M C7 Dalston Junction (A) (11) WC
  - E9 Dartford R 🛈 wc A8 Debden  $\mathbb{R} \stackrel{\widehat{}}{=} \mathbb{P}(5)$
  - F6 Denmark Hill R ⊕ wc E7 Deptford R
  - E7 Deptford Bridge 🛕 📶 C7 Devons Road (A) (£) (small)
  - F3 Dundonald Road 4 id A D2 Ealing Broadway ( → WC (National Rail)
  - You can change between the District line M and the Central line  $\mathbb{R}$ . Elizabeth line  $\mathbb{R}$ . D2 Ealing Common You can change between the District line eastbound A and the Piccadilly line eastbound R. You can change between the District line westbound R and the Piccadilly

- **WC**(bus station) Jubilee line **M**. DLR **A**.
- D6 Cannon Street 🗹 You can only enter and exit the westbound platform **R**.
- B6 Canonbury 🗹 Mildmay line trains to Richmond, Clapham Junction (via Willesden Junction) and Stratford R. Windrush line trains to Clapham Junction (via Canada Water) Crystal Palace and West Croydon A.
- F7 Catford **R ₹** 
  - E5 Elephant & Castle 4 4 4 1 You can only enter and exit the southbound Northern line platform **A**. F8 Elmers End (108) WC

Grid

- for the southbound platform.
- B9 Emerson Park R A7 Enfield Town R wo A8 Epping R P(6) wc
  - Step-free platform interchange requires a 450m journey via street. Use the Hillcrest Way entrance for platform I. Use the Station Road entrance for platform 2. When travelling to Epping, ask staff at your starting station if your train can arrive at platform 2. If you arrive at platform I, use the Help Point to ask staff to open the exit if necessary.
  - C5 Euston (Victoria and Northern line City Branch via Bank only)  $\rightleftharpoons \bowtie WC$ (National Rail) London Overground R. You can change between the Victoria line southbound A and the Northern line (City branch via Bank) southbound  $oldsymbol{\mathbb{M}}$ . You can change between the Victoria line northbound M and the Northern line (City branch via Bank) northbound  $\mathbf{M}$ . Northern line (Charing Cross branch) platforms are not step-free.
  - C5 Euston Square ( You can only enter and exit the westbound platform  $\mathbf{M}$ .
  - C5 Farringdon 🛈 WC London Underground  $\mathbb{R}$ . Elizabeth line and Thameslink A.
  - F9 Fieldway 44 A A5 Finchley Central 4 tá M 🛈 🖸 (6) w **B4** Finchley Road Jubilee line **R**.
    - You can change between the Metropolitan line southbound R and the Jubilee line southbound **R**. You can change between the Metropolitan line northbound  $\bigcirc$  and the Jubilee line northbound  $\bigcirc$ .
    - B6 Finsbury Park (□ táxi) (1 → Finsbury Park (Thameslink) Piccadilly and Victoria lines M. Thameslink RB8 Forest Gate R 🛈 wc
    - E7 Forest Hill  $\mathbb{R}$   $\widehat{\mathbb{H}} \rightleftharpoons \mathbb{P}(I)$  Use the Devonshire Road entrance for both platforms. E3 Fulham Broadway R

B9 Goodmayes R w w No step free access

or planned engineering works).

B5 Gospel Oak R 🗓 wc

F8 Gravel Hill 44 A

D4 Green Park 4 dail

to platform I (mainline, only used in disruption

Piccadilly and Victoria lines M. No step-free

access to the Jubilee line until autumn 2025

- D9 Gallions Reach 🛕 🗹 F7 George Street 4 tá A A9 Gidea Park R 🗓 🍳 (2) wc B4 Golders Green R m wc
- line westbound  $\mathbb{R}$ .
- D3 Earl's Court 4 dan WC District and Piccadilly lines M.

- CI Greenford  $\widehat{\mathbb{I}} \rightleftharpoons WC$  Central line  $\mathbb{R}$ . F7 East Croydon M WC E7 Greenwich B R 🗓 P(I) wc
- London Trams  $\mathbf{A}$ . Thameslink  $\mathbf{R}$ . C8 East Ham 4 6 A M D8 East India 🛕 ₫

westbound (platform 2) M. You can change

City line westbound (platform 4) M.

A4 Elstree & Borehamwood R 🛈 wc

A7 Edmonton Green R

B9 Elm Park M 🖨 WC

E7 Elverson Road (A)

- and the Mildmay line  $\mathbb{R}$ . A4 Edgware 4 id M 🛈 🛱 C4 Edgware Road F5 Hackbridge R wc Step-free interchange only. Circle and Distric B7 Hackney Central R lines M. Circle and Hammersmith & City lines B8 Hackney Wick R 🛈 wo R. You can change between Circle line eastbound (platform I) and District line C7 Haggerston (A) (1) WC
- A8 Hainault  $\mathbb{R}$   $\widehat{\underline{\theta}}$   $\mathbb{P}$ (4) between the Circle line westbound via D3 Hammersmith 4 in 1 Victoria (platform 3) and the Hammersmith & Step-free interchange between the Hammersmith & City or Circle lines and the District or Piccadilly lines requires a 520m journey via street and lifts. 35 Hampstead Heath f R
  - CI Hanwell R (small) WC A9 Harold Wood R @ P(7) wo B6 Harringay Green Lanes R

D2 Gunnersbury

- Step-free platform interchange requires a 30m journey via street. F8 Harrington Road (4) A3 Harrow & Wealdstone ⊕ ≥ (5) Bakerloo line and Lioness line  $\mathbb{R}$ . Step-free
- access not available between 01:00 and 05:15. ! Harrow-on-the-Hill **₹** Interchange between fast, semi-fast and 'all stations' trains running in the same direction  $\mathbf{M}$ . Hatch End R P(2) You can only enter and

You can change between the District line  ${f R}$ 

F4 Haydons Road R Step-free towards central London only CI Hayes & Harlington R 🛈 P(2) WC There are an additional 2 disabled parking bays outside the station (not part of station car park). A3 Headstone Lane R You can only enter and exit the northbound platform using the

exit the northbound platform.

- Headstone Lane side entrance. Heathrow Terminals 2 & 3 Piccadilly line M. For level access toward central London on the Piccadilly line, board
- the fifth carriage, furthest from the lifts. Heathrow Terminal 4 🚇 🔄 🛣 🛧 🖨 Elizabeth line A. Piccadilly line M. Elizabeth line customers wishing to travel on the Shenfield branch should change at Whitechapel. Please speak to a member of staff
- to board the train and check before you travel. Heathrow Terminal 5 🗹 🖨 🛧 wc Elizabeth line A. Piccadilly line B.
- **B4** Hendon R Step-free southbound only. B4 Hendon Central (♣) ★ WC
- F5 Herne Hill R 🗓 wc D7 Heron Quays 🛕 🗓 A5 High Barnet M P(5) WC
- D3 High Street Kensington You can change between the District and Circle lines westbound (A) and the District and Circle lines eastbound A. If travelling towards Liverpool Street from High Street Kensington, you must change to the District line at Paddington in order to arrive at the right platform at Edgware Road. 7 Highams Park R P(2) Step-free platform interchange requires a 350m journey via street.
- Use the Wilton Place entrance for the northbound platform. Use the Station Approach entrance for the southbound platform. B6 Highbury & Islington 🗹 🛬 Mildmay and Windrush lines R. You can change between the Victoria line northbound A and northbound National Rail services. You can change between the Victoria line southbound (A) and southbound National

Al Hillingdon R 1 P(6) wc

B7 Homerton R

E7 Honor Oak Park R

C7 Hoxton 🛕 🗓 wc

CI Iver R m wc

- El Hounslow East  $\mathbb{R}$   $\widehat{\mathbb{H}}$   $\mathbb{P}$ (2) wc El Hounslow West 4 in M P(10) Entrance/exit via a staff-controlled stairlift for manual wheelchair users only. The maximum operating weight of the stairlift is 225kg.
- Al Ickenham R D8 IFS Cloud Greenwich Peninsula 🛕 🛳 🕩 D9 IFS Cloud Royal Docks 🛕 ₲

**B8** Ilford R All platforms are accessible via lifts

- from Cranbrook Road and Ilford Hill entrances. York Road is not step-free. E4 Imperial Wharf  $\mathbb{R}$  🗓 👄 E7 Island Gardens B 🗓
- E5 Kennington 4 in You can change between the northbound platform via the Charing Cross branch (A) and the northbound platform via the Bank branch (A). You can change between the southbound platform via Charing Cross A and the southbound platform via the Bank branch (A).
- B3 Kensal Rise R 🛈 wc Step-free platform interchange requires a 200m journey via street. Terrace entrance for the westbound platform. Use the Chamberlayne Road entrance for the eastbound platform. D3 Kensington (Olympia)  $\mathbb{R} \rightleftharpoons \mathsf{wc}$
- Step-free interchange between the District line or Mildmay line northbound and Mildmay line southbound requires a 600m journey via street. Use the Olympia Way entrance for the District line or Mildmay line northbound platforms. Use the Russell Road entrance for the Mildmay line southbound platform. B5 Kentish Town!
- There is no step-free interchange at this station. **E2** Kew Gardens wc Use the North End entrance for the westbound District line and Mildmay line platform **R**. Use the Station Approach entrance for the eastbound District line platform (A) and Mildmay line platform **R**. Step-free interchange between platforms requires a 600m journey via street. To avoid the 600m interchange, take an underground train to Richmond (A) and return
- on the opposite underground platform. B4 Kilburn R 🛈 wc C5 King's Cross & St Pancras International — ( å Å 🛕 🖟 嵀 WC (National Rail) Metropolitan, Northern, Piccadilly and Victoria lines  $\mathbf{M}$ . The platforms used by Eurostar, (high speed) require boarding ramps  $\mathbb{R}$ . If the National Rail lift is unavailable, other lift routes

E9 King George V 🛕 🛅

D4 Knightsbridge R 🗹

C7 Langdon Park 🛕 🗹

CI Langley R (small) P(4) WC

E7 Lewisham ⚠ 🖟 ₹ 🛱 WC(National Rail)

You can change between westbound National

Rail services and eastbound DLR services.

Hammersmith & City and Metropolitan lines only)

Some early, late and weekend Elizabeth line

services will depart and terminate at National

Rail platforms. These services will not call at

Weaver line **R**. Hammersmith & City, Circle

and Metropolitan lines eastbound only A.

Whitechapel. Please check before you travel. (A).

F8 Lebanon Road 🕮 🖒 🗚

D7 Limehouse B (m² (small) ≥

C6 Liverpool Street (♣1 🎒 (Circle,

- E4 Nine Elms M wc are available. Ask a member of staff for assistance. D8 North Greenwich M 🛈 🗒 👄 🛱 🔃 (19) B3 Kingsbury 4 6 A W W WC WC (bus station) F9 King Henry's Drive 44
- B3 Northwick Park R You can change between the northbound platform **B** and the southbound platform Step-free entrance is via Hooper's Court off **B** – use this to change between trains Brompton Road. Ticket machines in towards West Harrow and Pinner. At peak Hooper's Court ticket hall accept bank cards only. times you may need to change at Harrow-on-the-Hill for trains towards
  - Amersham/Chesham. F7 Norwood Junction **₹** [2(3) WC You can only enter and exit the northbound platform using the Station Road entrance. A6 Oakwood 46 M M P(6)
  - F9 Orpington R 🗓 wc DI Osterley R wc C4 Oxford Circus (Victoria line only) You can change between the Bakerloo line southbound R and the Victoria line southbound A. You can change between the Bakerloo line northbound R and the Victoria line northbound  $\mathbf{A}$ .

F8 Lloyd Park 4 A

street and lifts.

Cl Maidenhead (m) ≥ wc

Elizabeth line R.

B8 Manor Park R 🛈 wo

F4 Merton Park (4) (4) (A)

(District and Hammersmith & City lines)

eastbound R and the District and

westbound R and the District and

eastbound and westbound services.

A5 Mill Hill East R 1 P(2)

F5 Mitcham Eastfields R wc

F5 Mitcham Junction **₹** P(18) wo

London Trams (A). Thameslink (R).

F5 Mitcham 4 6 A

eastbound R.

F4 Morden 4 dail M 👚

E7 Mudchute 🛕

F4 Morden Road 4 A

F9 New Addington 4 A

E7 New Cross Gate R ⊕ ≥

B8 Newbury Park R ⊕ P(6)

E7 New Cross ≥ WC Windrush line R

You can change between the Central line

Hammersmith & City line eastbound M.

You can change between the Central line

Hammersmith & City line westbound M.

There is no step-free interchange between

You can change between the District and

Circle lines westbound R. You can change

lines A. Metropolitan line M. Northern

Liverpool Street for Elizabeth line services.

depart from Liverpool Street National Rail

platforms 15-17. **R**. Elizabeth line services

towards Paddington A and Woolwich A.

Elizabeth line services towards Shenfield

and Weaver lines **R**. Interchange to

between the District and Circle lines

C6 Moorgate Circle and Hammersmith & City

B8 Maryland R wc

E8 Maze Hill R wc

C7 Mile End

- **WC** (National Rail) D6 London Bridge (♣) 🏚 ঽ 🖯 🛳 🖨 WC National Rail A. Jubilee and Northern lines M. Step-free interchange between the Northern and Jubilee lines requires a 410m journey via D9 London City Airport 🛕 🗓 🛧
  - services between Reading, Heathrow, Shenfield and Abbey Wood are now connected via Central London. Some early, late and weekend services will depart and terminate at National Rail Platforms. Please check before you travel.
  - F7 Penge West P(2) WC You can only enter and exit the northbound platform R.
  - F4 Phipps Bridge 44 A A2 Pinner (4) A M M WC
  - D7 Poplar B (small) D9 Prince Regent (A)

  - E8 Ravensbourne Step-free southbound only  $\mathbb{R}$ . B2 Rayners Lane (6) You can change between the Metropolitan line eastbound and the Piccadilly line eastbound R. You can change between the Metropolitan line westbound and the
  - BI Reading **₹** WC Elizabeth line R. F6 Reeves Corner 4 A E2 Richmond (d) ≥ □ □ (1) wc
  - District line  $\mathbf{A}$ . Mildmay line  $\mathbf{R}$ . You can only enter and exit the southbound A8 Roding Valley R WC
  - Step-free platform interchange requires a 520m journey via street. Use the Station Approach entrance off Cherry Tree Rise for the westbound platform. Use the Station Way entrance for the eastbound platform.
  - D9 Royal Albert 🛕 📶 D8 Royal Victoria 🗛 🗓 📵 Al Ruislip R P(4) platform for the Metropolitan line **B** and the
  - F9 St Mary Cray R P F8 Sandilands 4 A B9 Seven Kings R 🗓 wc
    - A9 Shenfield R m wc C3 Shepherd's Bush (Mildmay line only) ≥ Mildmay line R. Use the ticket hall entrance
    - E9 Slade Green R

Piccadilly line **B**.

- C4 Paddington (Towards Edgware Road only)
- Hammersmith & City line M. Bakerloo line RCircle and District lines towards Edgware Road M, however we recommend taking the Hammersmith & City line or Elizabeth line services to travel eastbound from Paddington. Elizabeth line A. The majority of Elizabeth line
- F9 Petts Wood R wc
- E9 Plumstead R D9 Pontoon Dock 🛕 🛈 🕧
- C8 Pudding Mill Lane 🛕 🗓 F6 Purley R 🛈 WC
- Piccadilly line westbound R.
- Al Rickmansworth  $\mathbb{R} \rightleftharpoons \mathbb{P}(12)$
- A9 Romford R ≥ wc You can only enter and exit the eastbound
- D7 Shadwell DLR (A)
- for both platforms. C7 Shoreditch High Street (A) # WC
- CI Slough ⊕ **\*** WC Elizabeth line R.

- D2 South Acton R
- Step-free platform interchange requires a 1300m journey via street. Use the Kingswood Terrace entrance for the westbound platform. Use the Palmerston Road entrance for the eastbound platform D4 South Kensington
- You can change between the westbound District line  $\mathbb{R}$  and the Circle line  $\mathbb{A}$ . D7 South Quay A (small)
- B7 South Tottenham R 🛈 A8 South Woodford  $\mathbb{R} = \mathbb{P}(4)$ Step-free platform interchange requires a I25m journey via street. Use the George Lane (West) entrance for the westbound platform. Use the Station Passage (East) entrance for the
- eastbound platform. DI Southall R m wc E3 Southfields M 🗿 🖨

A3 Stanmore M P(6) WC

- E5 Southwark M 🛈 For level access leaving the train at Green Park, please travel in the correct carriage.
- Station entry and exit requires a II0m journey via the station car park, including steep ramps. C8 Star Lane (A) (₫) **\*** 🖹 WC E5 Stockwell 464
- You can change between the Northern line southbound A and the Victoria line southbound A. You can change between the Northern line northbound A and the Victoria line northbound (A).
- Jubilee line M. DLR A. London Overground **R**. Elizabeth line **R**. C8 Stratford High Street (A) (1) | WC

B8 Stratford  $\widehat{\mathbb{I}} \rightleftharpoons \mathbb{B} \Rightarrow \mathbb{W}$  Central line  $\mathbb{R}$ .

B8 Stratford International (A) (m) ≥ □ F5 Streatham R wc B2 Sudbury Hill R wc B2 Sudbury Town R P(3) Eastbound platform **B**, westbound platform **B** 

Step-free platform interchange requires a I50m

journey via street. Use the Station Approach

entrance for the eastbound platform. Use the Orchard Gate entrance for the westbound

the southbound platform.

F4 Sutton R wc

- E7 Sydenham **₹** Windrush line R. Step-free platform interchange requires a 350m journey via street. Use the Peak Hill Gardens entrance for the northbound platform. Use the Station Approach entrance for
- CI Taplow R 🗓 P(4) wc F5 Therapia Lane 4 6 1 A8 Theydon Bois R P(3)
- You can only enter and exit the eastbound C5 Tottenham Court Road (Northern line and Elizabeth line only) wc Central line R. Northern line  $\mathbf{M}$ . Elizabeth line  $\mathbf{A}$ .
- B7 Tottenham Hale (♣) 🎒 🛈 🗪 🖨 D6 Tower Hill  $\mathbb{R}$  🛈 🛳 You can change between the District and Circle lines westbound R. You can change between the District and Circle lines eastbound R.

D6 Tower Gateway (A) (small)

- D2 Turnham Green WC Interchange only. You can change between the District line westbound (A) and the Piccadilly line westbound **B**. You can change between the District line eastbound A and the Piccadilly line eastbound **B**. Served by Piccadilly line trains until 0650 Monday to Saturday, 0745 Sunday and after 2230 every evening.
- - B9 Upminster (d) ₹ 🖨 (P) wc District line (A) C9 Upney M B6 Upper Holloway R Step-free platform interchange requires a 40m journey via street.
    - E4 Vauxhall 🕮 🖄 🕅 🏚 🛳 D4 Victoria (Victoria line only) ₩ WC

Al Uxbridge R

BI Twyford R ⊕ wc

F6 Waddon Marsh 4 in A B7 Walthamstow Central (8) Weaver line **R**. Step-free platform interchange requires a 200m journey via street. Use the

Station Approach entrance for the southbound

platform. Use the Selborne Road entrance for

Victoria line M. Circle and District lines R

- the northbound platform. B7 Walthamstow Queen's Road R F6 Wandle Park 4 id A
- Jubilee line M. A3 Watford Junction (10) wc Lioness line **R**.
- F7 Wellesley Road 4 in A B3 Wembley Central (m) ≥ wc Bakerloo line  $\mathbb{R}$ . Lioness line  $\mathbb{R}$ . Staff-controlled

D5 Waterloo (m) ≥ □ ← □ WC (National Rail)

maximum operating weight of the stairlift is 225kg. B3 Wembley Park (4) M (6) WC D3 West Brompton **m** ≥ District line eastbound only  $\triangle$ . Mildmay line  $\mathbb{R}$ F7 West Croydon (London Trams only) ≥ Windrush line R. London Trams A. You can

only enter and exit the Windrush line

- northbound platform using the London Road car park entrance. CI West Drayton R @ P(2) wo
- D2 West Ealing R (small) WC A5 West Finchley M Step-free platform interchange requires a 350m journey via street. Use the Nether Street entrance for the northbound platform. Use the Wentworth Street entrance for the southbound platform, gate only unlocked during morning peak hours, and locked with a RADAR lock at other times. Call 0845 330 9880 or use Help Point on the
- southbound platform to ask staff to unlock the gate if necessary. C8 West Ham ₫ ≥ DLR 🛕. Jubilee, District and Hammersmith & City lines M.
- **B4** West Hampstead Mildmay line R B4 West Hampstead Thameslink R 🕅 WC D7 West India Quay (A) (small)
- D7 Westferry (A) (small) (small) D5 Westminster 🗹 👄 Jubilee line M. Circle and District lines R

- C7 Whitechapel wc District and Hammersmith & City lines M. Windrush line northbound platform (A Windrush line southbound platform (platform level access but gap wider than 75mm). Elizabeth line (A).
- A7 White Hart Lane R B3 Willesden Junction R 🛈

E3 Wimbledon Park R

- E3 Wimbledon (isia) District line and London Tram District line **A**. London Trams **A**. Thameslink R
- **D3** Wood Lane WC Circle and Hammersmith & City lines Eastbound direction M. Westbound direction **B** but a mini ramp has been installed and its use is required.
- A8 Woodford R P(10) Step-free platform interchange requires a 130m journey via street. Use The Broadway entrance for the eastbound platform. Use the Snakes Lane/Madeira Grove entrance for the westbound platform, only unlocked until 21:00. Use the intercom to ask staff to unlock the gate if necessary.

Park entrance for the southbound platform

A5 Woodside Park 4 id M P(5) Step-free platform interchange requires a 600m journey via street. Use the Woodside

F8 Woodside 4 A

Use the Holden Road entrance for the northbound platform. E9 Woolwich (A)

- DLR A. Thameslink R.
- Further information stairlift for manual wheelchair users only. The
  - If you need assistance, please ask a member of staff who will be happy to help you. For more accessibility information, visit our website
  - tfl.gov.uk/accessibility We produce a number of accessibility guides and maps. Visit tfl.gov.uk/accessguides for more detail or call us on 0343 222 1234\* and we will send you the map(s)

tfl.gov.uk/taxis-and-minicabs

A complimentary wheelchair, and

and some National Rail stations,

operator before you travel.

you require.

- For information on blue badge parking visit tfl.gov.uk/ transport-accessibility/ blue-badges-and-driving For information on booking taxis and minicabs visit
- wheelchair assistance, is available at all Elizabeth line stations (except Bond Street, Not served by trains from Bank to Lewisham. Tottenham Court Road, Farringdon, D8 West Silvertown 🛕 🗓 👄 Liverpool Street and Whitechapel) E8 Westcombe Park R wc
  - but not on London Underground, London Overground or DLR services. Please check with each train

Transport for London

Thameslink services

Step-free Tube guide including DLR, Elizabeth line, London Overground, London Trams IFS Cloud Cable Car, River and

Showing stations step-free between the street and platform, plus the step and gap between the platform and train



Kew Gardens.

Jpdates to this map - April 2025 TfL 0364.04.25

We have updated the index text for

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