

**STR2/V1 Retired Staff Oyster card  
Conditions of Use**

Staff Travel, 1<sup>st</sup> Floor 14 Pier Walk, North Greenwich, London SE10 0ES

## Your Retired Staff Oyster card - Conditions of Use

1. This Retired Staff Oyster card is issued to the person whose name and photo appears on the accompanying Retired Staff Photocard, which must show the same pass number as the Retired Staff Oyster card.
2. Your Retired Staff Oyster card is only valid for use when accompanied by your Retired Staff Photocard. You must show both cards whenever asked to do so by authorised TfL staff.

If you do not have both cards you will not be authorised to travel and will have to buy a ticket or use pay as you go instead. These fares will not be refunded.

3. You can use your Retired Staff Oyster card on the following:
  - **All TfL rail services; operated by** London Underground, Docklands Light Railway, London Overground, TfL Rail and Tramlink (except for any special services e.g. Steam Specials or Rail Tours)
  - **London's Bus services** displaying the red or white roundel on the front and any other bus service where TfL fares apply (except for any special services)
  - **National Rail services** (standard class only) between the following stations:

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| Amersham - Marylebone                               | Stratford - Liverpool Street                         |
| Finsbury Park - Moorgate<br>(via Drayton Park only) | Kentish Town - Elephant & Castle or<br>London Bridge |
| Fenchurch Street - Upminster                        | Euston - Watford Junction                            |

**It is not valid on any other National Rail service.**

Note that all travel services are subject to change at any time.

4. Your Retired Staff Oyster card and Photocard remain the property of TfL and may be cancelled, suspended or withdrawn at any time TfL thinks fit. You must surrender it when it expires, is cancelled or if you are no longer eligible under any applicable terms of issue.
5. Your Retired Staff Oyster card and accompanying Photocard are not valid if they are altered or defaced in any way. If your Retired Staff Oyster card does not work on the card readers or is damaged, you should report this immediately to Staff Travel at the address at the bottom of the page so that a replacement pass and photocard can be issued in exchange.
6. If your Retired Staff Oyster card and/or Photocard is lost, stolen, withdrawn or damaged, you must report it immediately to Staff Travel at the address at the bottom of the page.

Staff Travel will issue replacement cards as soon as possible. A fee is generally payable. Note that tickets bought whilst waiting for your replacement Retired Staff Oyster card and/or Photocard will not be refunded.

7. Any improper use of your Retired Staff Oyster card/Photocard or any misconduct whilst travelling may result in your travel benefits being withdrawn and those involved may be prosecuted. In addition you are subject to all rules, regulations and Conditions of Carriage made applicable by the operators of the services listed in condition 3. Further information is at [tfl.gov.uk/terms](http://tfl.gov.uk/terms)

**Please keep these Conditions of Use for future reference**