

## Taxi Licensing, Compliance and Enforcement meeting - Actions from September 2015 Meeting

The following bodies are represented at the meeting - Transport for London (TfL), City of London Police (CoLP), Metropolitan Police Service (MPS) London Cab Drivers Club (LCDC), London Taxi Drivers Association (LTDA), Unite the Union (Unite),

Next Meeting - January 2016

### Open Items

Meeting Date	Item Name	Action Details	Due Date	Commentary
21/09/2015	Ranks	LTDA said TfL ranks not being implemented as quickly as borough ranks. LTDA to provide TfL with examples	01-Jan-16	Outstanding action from LTDA
21/09/2015	MOTs	TfL to consider an auto-reminder for six month MOTs to increase compliance	01-Jan-16	We are currently investigating what additional communications can be provided to highlight the requirement to have a six monthly MOT. An update will be provided at the January meeting
21/09/2015	The Brewery	CoLP to investigate no unofficial traffic management is being undertaken by PHV operators	01-Jan-16	City of London Police to update at January meeting
21/09/2015	Mincing Lane	Location to be added to Compliance hot spot list.	01-Jan-16	Location has been fed into intelligence and deployment process. Update to be provided at January meeting
21/09/2015	Hotels	Item to be added to next LCE meeting agenda	01-Jan-16	To be included on agenda for January meeting
12/05/2015	Heathrow	TfL to investigate Terminal 2 rank signage.	30-Nov-15	A meeting is being arranged to take place at Heathrow in January 2016 to discuss a range of local issues and ranks / rank signage will form part of this meeting (meeting date changed from October and then November at request of Heathrow representative)
12/05/2015	Heathrow	Trade reps to confirm if Heathrow should be sole focus of a future LCE meeting.	30-Nov-15	TfL senior managers to visit Heathrow in January 2016, which will help inform a future LCE discussion (changed from October and then from November at request of Heathrow representative)
12/05/2015	Heathrow	TfL to investigate potential difference in opinion of enforcement with Heathrow Airport Limited	Ongoing	Earlier this year, Heathrow Police prosecuted a number of drivers for unlawful plying for hire, for stopping in the clearway zone and admitting under caution that they had positioned themselves in an area where it was illegal to park specifically to put themselves in an advantageous position for the purpose of being available for hire. The drivers pleaded guilty to the offences and were fined. TfL continues to work closely with LHR staff and Heathrow MPS on a weekly basis and continue to take action against taxi and private hire drivers who pick up or unlawfully ply for hire in the drop off area.

**Closed Items**

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13/10/2014	Driver complaints	TfL to investigate how to encourage customers to register their complaints about PHVs with TfL as well as the operator	21-Sep-15	Closed. TfL will be accepting PHV complaints online by the end of the year, with phone complaints to follow early in the new year. Once established, the new process will be supported with a communication and marketing campaign, to support it.																																				
21/09/2015	DBS checks	TfL to confirm failure of initial DBS checks (suggest from 2013)	01-Dec-15	Closed: Following discussion as to what results of DBS checks mean for TfL and impact on public safety, trade representatives were emailed on 24 October.																																				
21/09/2015	Knowledge	TfL to circulate by email age profile of KoL licence holders and applicants.	31-Oct-15	<p>Closed: Trade representatives were sent latest profile of KoL on 2 December: Current Active Taxi Drivers:</p> <table border="1"> <thead> <tr> <th>Age range</th> <th>No. of drivers</th> </tr> </thead> <tbody> <tr> <td>under 25</td> <td>68</td> </tr> <tr> <td>26-30</td> <td>314</td> </tr> <tr> <td>31-40</td> <td>2116</td> </tr> <tr> <td>41-50</td> <td>7218</td> </tr> <tr> <td>51-60</td> <td>8545</td> </tr> <tr> <td>61-65</td> <td>2716</td> </tr> <tr> <td>Over 65</td> <td>4049</td> </tr> <tr> <td>Total</td> <td>25026</td> </tr> </tbody> </table> <p><b>Candidates on the KoL</b></p> <table border="1"> <thead> <tr> <th>Age range</th> <th>No. of drivers</th> </tr> </thead> <tbody> <tr> <td>under 25</td> <td>572</td> </tr> <tr> <td>26-30</td> <td>1348</td> </tr> <tr> <td>31-40</td> <td>4484</td> </tr> <tr> <td>41-50</td> <td>5321</td> </tr> <tr> <td>51-60</td> <td>2319</td> </tr> <tr> <td>61-65</td> <td>237</td> </tr> <tr> <td>Over 65</td> <td>115</td> </tr> <tr> <td>Total</td> <td>14396</td> </tr> </tbody> </table>	Age range	No. of drivers	under 25	68	26-30	314	31-40	2116	41-50	7218	51-60	8545	61-65	2716	Over 65	4049	Total	25026	Age range	No. of drivers	under 25	572	26-30	1348	31-40	4484	41-50	5321	51-60	2319	61-65	237	Over 65	115	Total	14396
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21/09/2015	Knowledge	Trade to discuss separately if KoL should be reviewed in light of current licence numbers.	01-Dec-15	Closed: At the suggestion of LTDA, TfL will introduce the 'Starting the Knowledge' talk in April 2016. Proposal from the trade is that this will increase the success rate and save wasted time.																																				

21/09/2015	DVLA online checker and declaration	TfL to share wording to explain the declaration	31-Oct-15	<p>Closed: Declaration is now opt out whereas before it was a separate form. The DVLA form was enclosed to ensure the applicant signed a declaration that included formal consent for TfL to check their details via the DVLA interface. This wording is now included in the application form itself.</p> <p>We have however introduced a new form that provides guidance on how to use the DVLA 'Share my Licence' service. The aim is to reduce any unnecessary delays when trying to confirm the applicants DVLA status.</p>
21/09/2015	DBS checks	TfL to issue Notice with update on the situation.	31-Oct-15	<p>Closed: Decision has been made to introduce temporary measures to permit existing drivers waiting for DBS decision to work. Announced at Transport Committee on 9 November. TPH notice issued on 2 December and promoted to licensees through twitter and weekly TPH email.</p>
21/09/2015	Enforcement figures	TfL to include historical figures to allow comparison of figures over time.	01-Dec-15	<p>Closed. Where possible historical data will be included in the information provided at the LCE meeting going forward.</p>
21/09/2015	Forge	Compliance will visit location to support taxi marshals.	01-Dec-15	<p>Closed: Officers are regularly deployed to Forge Bar and surrounding areas as part of Neon deployments and other intelligence led operations.</p>
21/09/2015	Ranks	TfL to consider writing to all drivers/issuing notice they are now allowed to park on ranks.	01-Dec-15	<p>Closed: TPH notice issued on 2 December. Promoted through twitter and on weekly email, as well as being available on line.</p>
21/09/2015	OnRoute	TfL to include article on Operation MakeSafe in OnRoute magazine.	01-Dec-15	<p>This ran in the November/December edition of OnRoute, the bimonthly TPH magazine for licensees.</p>
21/09/2015	Road Collision Data	Item to be added to next LCE meeting agenda	01-Dec-15	<p>Closed: KSI data provides a breakdown of taxi/PHVs. It is not broken down any further than that. Link to press release / link to new London Collision Map shared with trade. <a href="https://tfl.gov.uk/info-for/media/press-releases/2015/september/tfl-launches-london-s-first-interactive-collision-map">https://tfl.gov.uk/info-for/media/press-releases/2015/september/tfl-launches-london-s-first-interactive-collision-map</a></p>