

The Roadworks Charter 2022

The Charter is focused on meeting the challenges of managing roadworks in the UK's largest growing city, while aligning with Vision Zero.

We will work together to ensure roadworks are carried out safely, keeping disruption to a minimum and supporting sustainable travel.

By signing this Charter, we agree to follow the principles outlined below:

We will follow the guidance from the TfL Traffic Management Handbook	We will ensure the safety of all vulnerable road users	We will adopt new technology and innovate to improve working methods	We will use innovative reinstatement solutions
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Safe and secure Vision Zero	Sustainable travel supporting Healthy Streets	Efficiency maximising resources
<p>Strive for zero high-risk safety failures at our works</p> <hr/> <p>Rectify all high-risk safety failures within 2hrs</p> <hr/> <p>Average failure rate of 19% or below for all Category A inspections on our works</p> <hr/> <p>Acknowledge & rectify all reported Section 81's within the required timescales</p> <hr/> <p>Protect the safety of vulnerable road users by implementing 20mph speed limits at major works sites</p> <hr/> <p>Ensure at least 90% of our drivers/fleet are accredited FORS or equivalent</p>	<p>Support sustainable travel by working with TfL to minimise duration & impact on bus routes</p> <hr/> <p>Support active travel by ensuring all works sites include adequate provisions for cyclists and pedestrians</p> <hr/> <p>Display supplementary material to keep customers updated on progress at major works sites</p> <hr/> <p>Help improve London's air quality by transitioning our fleets to zero-emissions</p> <hr/> <p>Lead the way in the use of low and zero emission plant and machinery</p>	<p>Assist efficient delivery and increase opportunities for collaboration by sharing long-term plans in advance</p> <hr/> <p>Reduce road user delays by using temporary traffic signals only where timings can be adjusted 24/7</p> <hr/> <p>Minimise road user disruption by planning and delivering collaborative streetworks projects with other promoters & reduce the durations of our works</p> <hr/> <p>Prioritise the avoidance of Lane Rental charges to reduce disruption in peak travel periods</p> <hr/> <p>Continue to revolutionise the Roadworks sector, by utilising Lane Rental funding to encourage industry projects and innovation</p>



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Additional information

The Charter is a partnership between TfL and Utility companies outlining a set of expected standards on the TLRN which reflect the Mayor's Transport Strategy, specifically Healthy Streets and Vision Zero.

Action	Evaluation Metric	Target by end 2022/23	
We will keep people safe by continuing to strive for zero high risk Category A safety failures at our works	Non-compliant high risk Category A inspections reported in the periodic Roadworks performance scorecard	A year-on-year reduction in the volume of high-risk failures recorded by the end of 2022/23	
We will keep people safe by rectifying all high-risk Category A safety failures within 2 hours	Non-compliant high risk Category A follow-up inspections reported in the periodic Roadworks performance scorecard	100% High risk defects rectified at time of follow-up inspection	
We will keep people safe by striving for a six-period average failure rate of 19% or below for all Category A inspections on our works	Category A inspections six-period average failure % as reported in the periodic Roadworks performance scorecard	19% or below	
We will keep the road network safe by acknowledging all defective utility apparatus (Section 8I) reports received and by rectifying defects within the required timescales	Time between Street Manager notices: <ul style="list-style-type: none"> i. Receipt to response ii. Receipt to fixed/made safe 	High risk: <ul style="list-style-type: none"> i. Next working day ii. Next working day 	Low risk: <ul style="list-style-type: none"> i. within 5 working days ii. within 30 working days
We will protect the safety of vulnerable road users on 30mph roads by implementing an advisory temporary speed limit reduction of 20mph at major work sites with a duration of 10 or more days	Additional observation item when inspecting live sites	100% compliance	
We will ensure at least 90% of our drivers/fleet are accredited FORS or its equivalent	Promoter to provide	90% of contractors	

Action	Evaluation Metric	Target by end 2022/23
We will support sustainable travel by working with TfL in the planning of our works to minimise the duration and impact on busy bus routes	Permit reporting	16 million journeys to be saved through a reduction in durations of works on busy bus routes
We will support active travel, changes to the Highway Code and embrace the guidance set out in the Temporary Traffic Management Handbook by complying with the Safety Code to ensure 100% of our works sites include adequate provisions for cyclists and pedestrians to enable their journeys to continue without significant deviation	Category A safety inspection	100% compliance
We will use supplementary display material on all major works sites (over 10 days in duration) to advertise the nature of the works and keep pedestrians, cyclists and businesses updated on progress, including non-activity	Additional observation item when inspecting live sites	This includes concrete curing signs, info about how much of the project is completed etc. Required on major works >10 days duration only
Help to improve London's air quality by transitioning the fleets under our control to zero-emission	Promoter to provide	Year on year improvement to reach 100% zero-emission fleets by 2030
Lead the way in the use of low and zero emission plant and machinery	Promoter to provide	Year on year improvement to reach 100% zero-emission Non-Road Mobile Machinery by 2040

Action	Evaluation Metric	Target by end 2022/23
By devising and sharing our long-term plans at least 3 months in advance we will assist efficient delivery and increase opportunities for collaboration	TfL Coordination meeting and permit reporting	All major works programmes sent to Coordination Meetings and/or Forward Planning Notifications sent via Street Manager >3months in advance
By committing to using only temporary traffic signals where timings can be adjusted 24/7 we will reduce road user delays on London's busiest roads	TfL Slip Number Management System and TMA Notifications	100% commitment for planned works
We will minimise road user disruption by planning and delivering collaborative street works projects with other promoters. We will reduce the durations and impact of our works wherever possible, encouraging collaboration on short and long duration works regarding planned, emergency and other relevant works	Permit reporting	5% increase in the number of days the durations of works are reduced by early engagement through SNMS, acceptance of duration challenges and collaborative works
We will reduce road user disruption during peak travel periods by prioritising the avoidance of Lane Rental charges at all work sites	Annual Lane Rental evaluation reports	LR charge avoidance: 95%
We will continue to revolutionise the Roadworks sector by utilising Lane Rental funding to encourage industry projects and innovation challenges that inspire pioneering proposals for the purposes of optimising our customers road user experience	Lane Rental Governance Committee reporting	Total value of approved Lane Rental projects: £6m