



## Coronavirus update 22

This Notice contains important information following the [Prime Minister's press briefing](#), on 10 May 2021, that outlined the measures for Step 3 of the roadmap for easing national lockdown restrictions.

This Notice also contains information on face covering guidance, the reopening of NSL vehicle inspection sites and the resources available online following TfL's Health, Wellbeing, Safety and Security Forum that was held on 22 April 2021.

The Notice supplements, and should be read in conjunction with, [TPH Notice 02/21 – Coronavirus Update 18 \(Consolidation\)](#), [03/21 – Coronavirus Update 19](#), [04/21 – Coronavirus Update 20](#) and [6/21 – Coronavirus Update 21](#).

### Roadmap for easing National Lockdown Restrictions

On Monday 10 May the Prime Minister announced that Step 3 of the roadmap for lifting lockdown restrictions will take place on 17 May 2021.

Step 3 will see social contact limits extended as well as further indoor and outdoor venues permitted to open. A group of six people, or two households, will be able to meet indoors and groups of up to 30 people will be able to meet outdoors.

Many more indoor hospitality, entertainment and visitor attraction venues will be permitted to reopen. These venues include cinemas, theatres, concert halls, museums and galleries, theme parks and tourist landmarks. All forms of holiday accommodation can now reopen, and indoor team sports and exercise classes can return.

Indoor and remaining outdoor events such as elite sports, conferences, exhibitions, business events and live performances will be permitted subject to capacity limits. Attendance at these events will be restricted to 50% of capacity up to 1,000 people for indoor events, and 50% of capacity up to 4,000 people for outdoor events. For outdoor events taking place in venues with seated capacity of over 16,000, event organisers may apply a 25% capacity cap, up to a maximum of 10,000 seated people. All organised events must comply with [COVID-Secure guidance](#) to limit the risk of transmission.

Before proceeding to the Step 4, which will be no earlier than 21 June, the Government will examine the data to assess the impact of the previous step. The Government will provide a further weeks' notice to individuals and businesses before making any changes.

Licensees are reminded to follow the government advice and check the [gov.uk Spring 2021 Covid-19](#) response webpage for further information.

We will publish details of further steps in future TPH Notices.

### **Face coverings guidance**

As national lockdown restrictions continue to reduce, we would like to reiterate the importance of following the [Government's guidance](#) of Hands. Face. Space. Fresh Air. It remains important to continue to wash your hands, cover your face and make space to control infection rates and avoid a further peak. Government guidance on face coverings is provided [here](#).

Licensed taxi and private hire drivers are reminded that they are expected to wear a face covering, at all times, when in their licensed vehicle, unless they are exempt.

It remains a legal requirement for taxi and PHV passengers to wear a face covering, unless they are exempt. Information on handling passengers who are not wearing face coverings and information on exemptions is [outlined in TPH Notice 02-21](#).

We also encourage licensees to continue to follow guidance on personal and vehicle hygiene – as set out in [TPH Notice 02-21](#).

### **All NSL vehicle inspection sites are now open**

Following the planned closures of NSL vehicle inspection sites in April due to lower demand, all sites have now reopened.

The sites continue to operate in line with government guidance with appropriate safety measures in place, including: social distancing markers, hand sanitiser stations, personal protective equipment for staff, ventilation of vehicles and limits on contact between staff and customers who are asked to wear face coverings.

The quickest and most efficient way to make a booking for a vehicle inspection remains the online booking portal. The online portal allows you to book or reschedule an appointment at your own convenience 24 hours a day, seven days a week.

However, we appreciate that some licensees prefer to book their inspection over the phone, so we are currently trialling phone lines remaining available over the weekend. Call 043 222 5555 to make a booking, 8am – 5pm, seven days a week.

### **Mental Health Awareness Week and TfL's Health, Wellbeing, Safety and Security Forum**

This week is National Mental Health Awareness week, and this year's theme is Nature. For more information on how [connecting with nature benefits our mental health](#), and for [tips and guidance on how you can improve your mental health](#) and the mental health of those around you, visit the [Mental Health Foundation](#) website.

TfL recently hosted a virtual Forum on 22 April, bringing together a range of organisations that offer help, advice and support services on the topics of health, wellbeing, safety and security. The resources from the event can be found on the [TPH Health and Wellbeing webpage](#). We encourage all licensees to take a look at the resources, and share them with colleagues, friends and family.

Please do stay safe and well.

Graham Robinson  
**General Manager Taxi and Private Hire**  
**Transport for London**  
**14 May 2021**

*For previous Notices and additional licensing information, please visit [tfl.gov.uk/tph](https://tfl.gov.uk/tph)*