

# Transport for London



## Ultra Low Emission Zone (ULEZ) Key Fact Sheet

01 July 2024 to 30 September 2024

ULEZ General Scheme Information	
Original Central London Go Live Date <sup>1</sup>	08-Apr-19
Original Central London Zone Size <sup>1</sup>	21 sq km
Former Expanded Zone (up to North & South Circular Roads) Go-Live Date <sup>1</sup>	25-Oct-21
Former Expanded Zone Size (up to North & South Circular Roads) <sup>1</sup>	380 sq km
Expanded Zone (London-wide) Go-Live Date <sup>1</sup>	29-Aug-23
Current Zone Size (Expanded London-wide) <sup>1</sup>	1,500 sq km

ULEZ Scheme Users / Call Centre <sup>2</sup>			
	Jul-24	Aug-24	Sept-24
Average daily valid charges <sup>3</sup>	37,857	35,625	35,363
Average weekday calls handled (all schemes) <sup>4</sup>	4,512	4,272	4,476

Details of our charge payment options can be found on our website – <https://tfl.gov.uk/modes/driving/ultra-low-emission-zone>.

ULEZ Charge Payment Channel Usage			
	Jul-24	Aug-24	Sept-24
Auto Pay / Fleet	70.3%	68.8%	70.7%
Web	25.2%	26.6%	24.9%
Mobile App	3.3%	3.4%	3.3%
IVR	1.1%	1.1%	1.1%
Phone	0.0%	0.0%	0.0%

We offer a number of ways to pay the charge and more information can be found on our website – <https://tfl.gov.uk/modes/driving/ultra-low-emission-zone>.

<b>ULEZ Compliance</b> <sup>5</sup>			
	<b>Jul-24</b>	<b>Aug-24</b>	<b>Sept-24</b>
ULEZ Compliance Rate			
Unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
Non-Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
<ul style="list-style-type: none"> <li>• Average daily Non-Compliant vehicles that paid the charge</li> </ul>			
<ul style="list-style-type: none"> <li>• Average daily % Non-Compliant vehicles that paid the charge</li> </ul>			
<ul style="list-style-type: none"> <li>• Average daily Non-Compliant vehicles with a PCN issued</li> </ul>			
<ul style="list-style-type: none"> <li>• Average daily % Non-Compliant vehicles with a PCN issued</li> </ul>			
<ul style="list-style-type: none"> <li>• Average daily Non-Compliant vehicles that are non-chargeable <sup>7</sup></li> </ul>			
<ul style="list-style-type: none"> <li>• Average daily % Non-Compliant vehicles that are non-chargeable <sup>7</sup></li> </ul>			

<b>ULEZ Compliance by Vehicle Type</b> <sup>5</sup>			
	<b>Jul-24</b>	<b>Aug-24</b>	<b>Sept-24</b>
CAR - ULEZ Compliance Rate			
CAR - Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
CAR - Non-Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
VAN - ULEZ Compliance Rate			
VAN - Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
VAN - Non-Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
MOTORCYCLE - ULEZ Compliance Rate			
MOTORCYCLE - Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
MOTORCYCLE - Non-Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
MINIBUS - ULEZ Compliance Rate			
MINIBUS - Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			
MINIBUS - Non-Compliant unique vehicles detected prior to settlement – Daily Average <sup>6</sup>			

TfL monitors the compliance rates of vehicles within the ULEZ.

The ULEZ emission standards for Nitrogen Oxides (NOx) and Particulate Matter (PM) are:

1. Motorcycles, motor tricycles and quadricycles – Euro 3 (NOx)
2. Cars, private hire vehicles, vans and specialist vehicles (up to 3.5 tonnes) and minibuses (up to 5 tonnes) – Euro 4 Petrol (NOx), Euro 6 Diesel (NOx & PM)

<b>ULEZ Enforcement - Daily</b>			
	<b>Jul-24</b>	<b>Aug-24</b>	<b>Sept-24</b>
Average daily PCNs issued <sup>8</sup>	5,852	5,389	5,423

<b>ULEZ Enforcement - Monthly</b>			
	<b>Jul-24</b>	<b>Aug-24</b>	<b>Sept-24</b>
Total PCNs issued <sup>8</sup>	181,415	167,075	162,689

A Penalty Charge Notice (PCN) is the formal notification sent when our records show that a vehicle was photographed in the ULEZ and we have no record of payment of the ULEZ Charge and it is neither exempt nor registered for a 100 per cent discount.

Should you receive a PCN you have a right to contest it. This may be done through the Representation and Appeals process. Further details of how to make representations against the PCN will be provided on all PCNs issued. If the representation is rejected, you can then make an appeal to London Tribunals, an independent body.

<sup>1</sup> From 25 October 2021, the ULEZ expanded from central London to create a single, larger zone up to, but not including, the North Circular Road (A406) and South Circular Road (A205). From 29 August 2023, the ULEZ expanded further to include all London boroughs.

<sup>2</sup> Previous factsheets also reported on web traffic, but due to a change in how cookies are accepted, it is no longer possible to accurately report this figure.

<sup>3</sup> The daily charge for motorcycles, cars, vans and minibuses that do not meet the ULEZ emission standards is £12.50.

<sup>4</sup> Road User Charging operate a blended call centre, so call volumes cover Congestion Charging and Low Emission Zone, as well as ULEZ.

<sup>5</sup> Latest ULEZ Compliance data is currently unavailable.

<sup>6</sup> Vehicle detections are subject to validation processes (known as settlement) prior to charging and therefore the volume of charged vehicles is always lower than that based on initial detections. As a result of system changes at the time of the expansion of the ULEZ up to the North and South Circular Roads, vehicle detection volumes since that expansion are reported prior to completion of the settlement process.

<sup>7</sup> Non-chargeable vehicles include those that benefit from an extended grace period, including wheelchair accessible vehicles, community transport minibuses, vehicles used by recipients of certain disabled benefits and disabled tax class vehicles, vehicles that benefit from one of the limited number of exemptions or discounts, vehicles that were detected on a diversion route, and vehicles for which no enforcement action could be taken based on available data.

<sup>8</sup> The penalty charge for motorcycles, cars, vans and minibuses that do not meet the ULEZ emission standards and do not pay to travel in the zone is £180 (reduced to £90 if paid within 14 days).